

Service Understanding

This service is made between

(TBD)

AND

Community Mental Health of Ottawa County

On this day of , 2023

This serves to confirm the mutual understanding between **organization TBD** and Community Mental Health of Ottawa County (CMHOC) regarding increasing access to and coordination of behavioral health services, including mental health and substance use treatment of persons dually served with the purpose of **improving health outcomes**.

A. CMHOC agrees to:

1. Coordinate care and work as one care team for consumers dually served.
2. Assist **organization TBD** in accessing crisis services.
3. Notify **organization TBD** of training opportunities, including Trauma-Informed Care, as appropriate and relevant to **organization TBD**.
4. Provide liaison to **organization TBD** to facilitate communication and problem solving.

B. Organization TBD agrees to:

1. Coordinate care and work in collaboration with CMHOC for consumers dually served.
2. Provide liaison to CMHOC to facilitate communication and problem-solving.
3. Provide consultation to CMHOC regarding Primary Care best practices.
4. Provide CMHOC culturally specific training opportunities, as appropriate and relevant to CMHOC.

C. Organization TBD and CMHOC agree to:

1. Provide care in an integrated and coordinated model that improves the outcomes of persons served.
2. Commit to overcoming and removing obstacles that may present themselves in providing services to consumers dually served.
3. Maintain regular communication to ensure the continuance of an open and mutually beneficial collaborative relationship.
4. Provide relevant and critical agency updates on an ongoing and as-needed basis.
5. Maintain the appropriate confidentiality laws on all records sharing.

D. No Joint Venture

While care is being coordinated and improved, each party remains responsible for its own funding, insurance, employment of personnel and responsibility for any of its own acts, omissions, or

liabilities or those caused or incurred by its own employees. In short, no legal joint venture is created by this Agreement or this coordinating activity.

E. Agreement Term

This agreement shall be in effect until either party decides to amend or terminate the agreement. This agreement may be terminated by either party with 30-day written notice to the other party.

F. Integration

This is the complete understanding between the parties and all other oral or written agreements are merged herein. This Agreement may only be modified in writing by a signed addendum or new agreement of like kind and formality.

FOR Community Mental Health of Ottawa County

FOR Organization TBD

By: [[SertifiSStamp_2]]

By: [[SertifiSStamp_1]]

Its: Executive Director

Its: [[SertifiTitle_1]]