

***“EVERY FAMILY DESERVES A  
CHANCE TO BECOME HEALTHIER.”***

### **WHAT IS A CRISIS?**

A crisis occurs when individuals/families are unable to handle a situation and regular coping skills are not working.

### **WHO CAN USE THIS SERVICE?**

Youth through the age of 20, who have Medicaid or MI Child, and reside in Ottawa County.

### **MOBILE CRISIS PROVIDES THE FOLLOWING SERVICES:**

- In-home mental health crisis intervention for youth in Ottawa County
- Family support and guidance in difficult situations related to mental health issues
- Referral to community resources
- Strengths-based, needs-driven services
- Assistance in developing safety/crisis plans
- Focused effort to prevent out of home



**WE’RE  
HERE  
TO HELP.**

**CHILDREN’S MOBILE CRISIS SERVICE**

counseling & assistance by trained professionals  
confidential & anonymous • help with mental health emergencies

# CHILDREN'S MOBILE CRISIS

## CRISIS SITUATIONS INCLUDE:



Parents have identified a crisis and are reporting they are unable to manage the crisis and need assistance.



Youth has potential to hurt self or someone else, intentionally or unintentionally.



Youth has risk behaviors, including behaviors and/or emotional symptoms, which are negatively impacting behavior.



Youth requires immediate intervention to be maintained in the family home so as to avoid inpatient, crisis residential or other out of home placement.

## FOR CHILDREN'S MOBILE CRISIS ASSISTANCE CALL:

Holland/Zeeland.....(616) 396-4357

Grand Haven/Spring Lake.....(616) 842-4357

All other areas (toll free).....1-866-512-4357

**HOURS: MONDAY - FRIDAY 2:00-10:00PM**

**In an emergency call 911 or go to  
your nearest emergency room.**