



Provider Network Council (PNC) Agenda Community Mental Health of Ottawa County

Teams

Monday, March 15th, 2021 2pm-4pm

PNC Purpose Statement

This Council's purpose is to discuss and prioritize issues related to the CMHOC Provider Network. This type of forum will assure that there is a common and consistent message going out from CMHOC to the provider network.

1. Welcome and Introductions
Kelly Goetzinger, Program Coordinator, Contracts and Training
2. Training Requirements
Kelly Goetzinger, Program Coordinator, Contracts and Training
 - a. Attachment I
3. Fiscal Updates
Courtney Fritzsche, Accountant II-Fiscal Services
 - a. Attachment B
 - b. GIVA
 - c. Provider Connect
 - Start/Stop time billing updates for ABA and CLS providers
 - Group CLS
 - Telemedicine Services
4. Credentialing and OIG Updates
Amber Vondra, Program Evaluator and Kristen Henniges, Compliance Manager
 - a. Clinical Application
 - b. Criminal Background Checks
 - c. OIG Checks
5. Financial Requirements
Keith Falkowski, Finance Manager
 - a. Audit/Reviews
 - b. COVID Temporary Direct Care Wage (DCW) Increase
6. Contract Updates
Tori Clark, Contract Manger
 - a. Evergreen Contracts
 - b. Dispute Resolution Policy
7. Satisfaction Survey
Amber Vondra, Program Evaluator
8. Performance Improvement (PI) Plan
Amber Vondra, Program Evaluator

Next Meeting –Location and time TBA



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9. LRE and Beacon Updates
Lynne Doyle, Executive Director
10. COVID-19 Updates
Lynne Doyle, Executive Director
 - a. COVID-19 Vaccination distribution
 - b. Personal Protective Equipment
11. Outpatient capacity
Ann Heerde, Program Supervisor Family Services
12. Questions/Feedback
Tori Clark, Contract Manager

Next Meeting –Location and time TBA