



Provider Network Council (PNC) Agenda
Community Mental Health of Ottawa County

Microsoft Teams

Thursday, March 31st, 2022, 1pm-3:30pm

PNC Purpose Statement

This Council's purpose is to discuss and prioritize issues related to the CMHOC Provider Network. This type of forum will assure that there is a common and consistent message going out from CMHOC to the provider network.

1. Welcome and Introductions
Kelly Goetzinger, Program Coordinator, Contracts and Training
2. Training Requirements
Kelly Goetzinger, Program Coordinator, Contracts and Training
 - a. Attachment I Update
 - b. Training Updates
3. Fiscal Updates
Jessica Ogle, Provider Compliance and Claims, Fiscal Services
 - a. Attachment B
 - b. GIVA
 - c. ProviderConnect/837 Files
4. Financial Requirements
Keith Falkowski, Finance Manager
 - a. Audit/Reviews
 - b. Direct Care Wage (DCW)
 - c. Third Party Billing – EOB Submissions
 - d. Telehealth "GT" modifier
5. Credentialing and OIG Updates
Kristen Hennings, Compliance Program Coordinator
 - a. Clinical Application
 - b. Criminal Background Checks
 - c. OIG Checks
6. Contract Updates
Tori Clark, Contract Manger
 - a. Fiscal Year 2022 Boilerplate
 - b. Dispute Resolution Policy
7. LRE and Beacon Updates
Lynne Doyle, Executive Director
8. Questions/Feedback
Tori Clark, Contract Manager

Next Meeting –Location and time TBA