Internet Explorer

1. Go to the Tools Menu
   ![Tools Menu](image1.png)

2. Go to Internet Options
   ![Internet Options Menu](image2.png)

3. Click on the Delete Button under the Browsing History
   ![Delete Button](image3.png)
4. Make sure the you have the top 4 boxes checked, Preserve Favorites website data, Temporary Internet files and websites files, Cookies and website data, and History. Then click the Delete Key.

5. Once done you can click OK on the next screen.

6. When done close the web browser and try the site again.
1. Go to the Tools menu

2. Go to settings.

3. Click on Choose what to Clear.
4. Make sure the top 4 boxes are checked, Browsing History, Cookies and saved website data, Cached data and files, and Tabs I’ve set aside or recently closed. Then click Clear.

5. When done close the web browser and try the site again.
Chrome

1. Click on tools menu
   a. window
   Ctrl+N

2. Click on settings
   - Cast...
   - Find...
   - More tools
   - Edit
   - Copy
   - Paste

3. Scroll down and click Advanced
   - On startup
     - Open the New Tab page
     - Continue where you left off
     - Open a specific page or set of pages
   - Advanced

4. Click on Clear Browsing Data
   - Use a prediction service to load pages more quickly
   - Manage certificates
   - Manage HTTPS/SSL certificates and settings
   - Site Settings
     - Control what information websites can use and what content they can show you
   - Clear browsing data
     - Clear history, cookies, cache, and more
5. Set the time range to 4 weeks

6. Make sure all three check boxes are checked, Browsing History, Cookies and other site data, Cached images and file, then click Clear data

7. When done close the web browser and try the site again.