
2006 OTTAWA COUNTY ANNUAL REPORT



Hemlock Crossing Park

MESSAGE FROM THE CHAIR OF THE BOARD OF COMMISSIONERS AND COUNTY ADMINISTRATOR

Dear Citizens of Ottawa County,

On behalf of the Board of Commissioners and Administration, we are pleased to report on the activities of our County in 2006.

One highlight of 2006 was the completion and dedication of the new Holland District Court facility. Decisions were made to construct a new 120,000 courthouse facility in downtown Grand Haven and a 38,000 square addition to the Fillmore Administrative Complex. These projects will alleviate space needs, plan for future growth, and more effectively provide services to all residents of Ottawa County.



Board Chairperson
Donald G. Disselkoen

Voters overwhelmingly approved the parks millage renewal and placed their stamp of approval on the past decade of work by the Parks Commission and Parks Department to add unique properties to the inventory of public lands available for future generations to enjoy in this rapidly developing county. Acquisitions included the Burr Oak Landing property in Polkton Township, parcels contributing to the Upper Macatawa Conservation Area Expansion, and donated property in the area of the Pigeon River Greenway initiative.

The County experienced a positive year fiscally that was highlighted by maintaining high credit ratings. Though the County is very solid financially overall, revenues have been less than expenditures in the General Fund since 2003. In 2004, the Board embarked upon a 5-year program to eliminate a \$3 million budget deficit that was projected to grow to \$4.7 million if not corrected. The deficit is under a million dollars after a combined approach of slight millage increases in two of the past three years, two years of hiring freezes, increased employee participation in health insurance premium cost and significant budget cuts.



County Administrator
Alan G. Vanderberg

In addition, County services that are under the authority of the Board of Commissioners are undergoing systematic reviews to ensure that efficiency and effectiveness are maximized.

A citizen survey was conducted in 2006 that showed high satisfaction with County services by residents and provides the Board and Administration with a valuable tool when crafting public policy in the future.

The state of the economy and continued growth in Ottawa County certainly presented 2006 as a year of change and challenge, and we look forward representing you effectively in 2007.

Ottawa County is committed to excellence and the delivery of cost-effective public services.



2007 ADOPTED BUDGET

SOURCES OF FUNDS

Taxes	\$41,395,862
Intergovernmental	53,800,986
Charges for Services	11,980,709
Fines & Forfeits	1,104,600
Interest on Investments	2,577,529
Rental	6,863,197
Licenses & Permits	756,610
Other Revenues	1,382,821
Bond Proceeds	10,000,000
Use of Fund Balance	5,399,350
TOTAL	\$135,261,664

USES OF FUNDS

Health & Welfare	\$56,596,416
Public Safety	27,025,070
General Government	16,066,871
Judicial	13,543,493
Capital Projects	9,360,000
Culture & Recreation	4,715,832
Debt Service	2,977,797
Public Works	2,756,234
Community & Economic Development	759,711
Legislative	632,595
Other	827,336
Transfers Out	309
TOTAL	\$135,261,664

BOARD OF COMMISSIONERS ESTABLISHES STRATEGIC PLAN AND MISSION

For the first time in many years, the County Board of Commissioners conducted a comprehensive strategic planning process in 2006. The Board collected information on community and organizational needs, including citizen and employee surveys, and during its two-day planning session established a vision, mission (*see below*), core values, overarching goals and annual objectives.

To view the plan in its entirety, visit http://www.miottawa.org/pdf/2006-2007_Strategic_Plan.pdf

MIOTTAWA.ORG EXPANDS INTERACTIVE SERVICES

Ottawa County continued to add interactive services and information to www.miOttawa.org in 2006. The site offers over 2,200 pages of content and several thousand more documents for download.

Applications added in 2006 include payment of Circuit Court and Family Court fees, dog license renewal, searchable inmate information, restaurant inspection reports, delinquent tax search, purchase of accident reports, and prescription drug plan enrollment. Services can be accessed at any time of day, from the comfort of home or office.

Online park reservations were introduced in early 2007, and other services to be added this year will include well and septic permit applications, and court name search. Users can pay for services instantly with a credit card or establish a monthly account and receive an invoice for transactions.

Check the site often for daily updates on County services.

COUNTY BEGINS LARGEST CAPITAL PROJECT IN ITS HISTORY

As Ottawa County continues to grow, so does the need for space in which to conduct County business. In June of 2006, the County Board of Commissioners authorized the County Building Authority to begin planning and construction for a new courthouse in Grand Haven and an expansion of the Administrative Complex in West Olive. The projects, totaling \$24 million in construction costs, are the largest capital building projects in Ottawa County's history.



The new courthouse will be constructed on the existing building's site, and will allow for more efficient operations and the ability to separate public, staff, and defendant traffic in addition to providing space for future growth. All services currently available in Grand Haven will continue to be provided at the new courthouse.

The addition to the Administrative Complex on Fillmore Street will allow for expanded service offerings in the center of the county, providing space for public access to Clerk, Register of Deeds, Treasurer, and Drain Commission services. MSU Extension will also be moving to the Administrative Complex.

Construction will begin on both projects in the summer of 2007, with expected completion dates of fall 2009 for the courthouse and summer 2008 for the Administrative Complex expansion.

GIS INTERNET MAPPING CONTINUES TO GROW

The Ottawa County GIS Department manages the County's Geographic Information System (GIS). GIS is a computer-based mapping system which relates various types of data and information with real-world locations.

One of the premier services offered by the GIS Department is the Interactive Mapping website, which delivers map-based data and information to the public, government agencies, and the private sector over the Internet.

The site, accessible from miOttawa.org, receives 250-300 visits every weekday. The majority of the people who visit the site utilize the Property Mapping service, which allows users to view parcels by manually zooming or by searching for parcel number, parcel address, parcel owner, or proximity to another parcel. Users can also view property ownership information. The core users of the Property Mapping service include the general public, mortgage companies, title companies, and realtors.

In 2006, the GIS Department worked with other County Departments to offer three new free services: Election Results Mapping in collaboration with the Clerk's Office, Parks and Trails Mapping in collaboration with Parks Department, and Water Recreation Mapping in collaboration with the Sheriff's Department. Election Results Mapping allowed users to view election results in a map format for all races and initiatives in the August primary and November general elections, updated in real-time. On election night in November, the website saw 2,713 unique visits.

The GIS Department is currently testing a number of improvements to its web services, including additional functionality, more user-friendly tools, and expanding the viewable area of the map on the computer screen. The Department anticipates that these improvements will debut sometime in late 2007.

SHERIFF'S OFFICE ESTABLISHES SENIOR VOLUNTEER PROGRAM



In early 2006, the Ottawa County Board of Commissioners approved Sheriff Gary Rosema's proposal to establish the Senior Volunteer Program. Volunteers 55 and older with a valid Michigan driver's license are eligible to participate.

Two volunteers are on duty at one time and perform duties such as home security checks, enforcing handicap parking laws, recording information on abandoned cars, and transferring police vehicles. Prior to beginning duties, training is provided by the Sheriff's Office.

The volunteers provide a valuable service to the community and free up hundreds of hours of deputies' time. If you are interested in volunteering with the program, please contact the Sheriff's Office.

58TH DISTRICT SOBRIETY & DRUG TREATMENT COURT: IMPACTING LIVES

The 58th District Sobriety/Drug Treatment Court is an intensive program aimed at getting substance abuse offenders to make significant changes to their lives and eliminate the use of alcohol and/or drugs. The program requires graduating participants to address all program participants at the time of their commencement. What follows are two of those commencement presentations. To date, the 58th District Sobriety/Drug Treatment Court has had fifty-seven graduates.

"My life before Sobriety Court was chaotic and unmanageable, but I wasn't ready to admit defeat. In my heart I knew I was an alcoholic long before I got into trouble with the law, but I convinced myself that I was too young to be an alcoholic. I lost so much when I was drinking, but my number one loss was myself. I didn't know who I was anymore, and if I didn't know who I was, who else would truly know the real me? My family saw me deteriorating and tried to help me, but I didn't want anything to do with them. I pushed away the people that meant most to me because of the guilt, shame and remorse I felt for leading a double life. I knew I couldn't go on living my life the way I was, but I also knew I couldn't stop on my own.

When I started the Sobriety Court program, I knew I was being held accountable for my actions. If I didn't do what was expected of me, I was going to jail and I knew I didn't want to go back there. This program is exactly what I needed to get my life back on track. I'm not saying it was easy, because it's not. I had to change every aspect of my life, but every change I have made has been rewarding.

Today, I wouldn't trade my life for anything thanks to Sobriety Court. My counseling and the AA program have given me a life worth living. The promises that are written in the big book do materialize when we work for them and I have found a new happiness and many new freedoms. As it is stated in my favorite reading of Daily Reflections: 'I have the freedom to choose sobriety for today, freedom to be myself, freedom to express my opinion, to experience peace of mind, to love and be loved and freedom to grow spiritually,' and that is the greatest gift I could have ever received from this program.

I know I'm not the only one that has gone through this program. My family has been with me every step of the way, taking me to counseling, AA meetings, court sessions and everywhere else I needed to go. Without my family's help, this program would've been much more difficult for me. I also know that I am very fortunate to have a family who has always been supportive and never gave up on me. They always loved me even when I couldn't love myself, and I just want to say thank you to them all.

Without this program, I would still be out there doing what I was doing. I want to say thank you to all the Sobriety Court staff members. I know all the extra hours and time away from your families have made this program possible. All of you truly make a difference in peoples lives and I thank you.

To the newcomers in the program, take a close look at your life to see what has brought you here. This program may seem impossible at times, but if you're sick and tired of being in trouble with the law, then I suggest you take it seriously. I had to admit my defeat before I could move forward with my life. By admitting my defeat and working this program correctly, my life has improved drastically. I promise that you can change your life just as I have changed mine, but it only happens one day at a time. Just remember, don't quit five seconds before the miracle. Thank you again to everyone who has helped me gain my life back. I am truly blessed to have all of you in it."

"I stand here today ready to graduate from Sobriety/Drug Court. Back in May of 2005, this day seemed very far away. My journey from then until now was long and filled with bumps in the road. I don't know what my circumstances might be without having gone through this rigorous program.

Four years ago certain events in my life became overwhelming. I began drinking as an escape from the reality of what was happening. Within a very short time, I was drinking out of control. The drinking was heavy and after awhile was a constant part of my every waking moment. I was drinking 24/7. I was a disaster waiting to happen. My family and friends were very concerned. I went through detox, came back and within a short time was drinking again. I went through a 28 day rehab center and within a short time was drinking again. I was still under the radar of the courts. My drinking was destroying everything around me, but it still hadn't caused any legal problems. As any faithful alcoholic knows, alcoholism is a progressive disease. The big book tells us that there are three places that alcoholics end up. Jails, institutions or dead. How true this is. I've spent time in jail, I've spent time in institutions and at one point, in a drunken depression, I tried to kill myself. Alcohol is not your friend.

Luckily for me two things happened. First, within a two month period, I received two drunk drivings. Second, I was sentenced to Sobriety/Drug Court. This program has literally saved my life. So much has changed for me since May of 2005. These past twenty-two months have been hard, but oh so rewarding. The most important lesson that I have learned is that I am my own worst enemy. I started this program surrounded by family, friends, probation officers, counselors, AA members and others; all who were rooting for me. Yet, I still did not believe in my own success. I let alcohol and drugs continue to earn me sanctions like Jail Alternative Work Service and jail time. It was last summer, when sentenced to spend two weeks at the Fillmore jail that something remarkable happened. I received a letter from a former student. His letter was filled with encouraging words. It all started to make sense. It was the beginning of my true recovery. I was released from jail and came back to the program with a new attitude. I CAN do this. Everything that the program is asking me to do is to help menot to defeat me. Everyone connected with this program is rooting for me to succeed....not fail.

Now here I am. I feel better than I ever have. I have a family who has supported me 100% of the way. My mom and step dad are here to celebrate with me today. I want to thank them for their emotional and financial support as well as their transportation support. I want to thank Judge Jonas for always believing in my success with this program. She always has been tough, but fair. I want to thank my counselors. Counseling is an important component of this program. My counselors have really helped me with some tough issues. I want to thank all of the AA members who are not here with me today, but are here inside me. Their strength and wisdom will always be a part of me. Last I want to thank my probation officers. You were always there for me. I appreciate all you have done for me.

My words of advice for all of you sitting out there: Believe in yourself. Listen to the advice being given in court, at meetings, in counseling. Take it to heart. You can do this. I am no one special, but I have made it throughyou can too. One day at a time."

WORK CONTINUES ON HUDSONVILLE SMART GROWTH PROJECT

An Architectural Design Elements Portfolio was completed in 2006 for the City of Hudsonville as part of the community's participation in Ottawa County's Urban Smart Growth Demonstration Project. The Ottawa County Planning Commission developed the Project to demonstrate that urban communities have the ability to attract and retain new and existing residents despite the trend occurring in a majority of urban areas where residents are moving out of the cities and into more rural areas. One of the primary components of the Project was to develop a highly-visual, graphics-based master plan and zoning ordinance which will improve the ability of an urban community to effectively plan for future growth and development. The purpose of the Design Elements Portfolio is to compile a variety of images and renderings that illustrate the intended character of the City of Hudsonville and incorporate those images in the community's rewritten master plan and zoning ordinance. The Portfolio, developed by Nederveld Associates Inc., also serves as an architectural guidebook that will not only make it easier for community leaders to plan for future growth, but also provide developers, business owners, and residents with a clear understanding of what the community wants to look like in the future.

The City and County are continuing to work with Nederveld Associates Inc., to develop a proposed "Downtown Hudsonville" plan that can help to invigorate the existing downtown area. This plan will include conceptual street layouts, building designs, and recreational amenities.

GROUNDWATER RESOURCES STUDY ON THE HORIZON

Groundwater is the main source of water for citizens not served by public water systems who receive drinking water from wells. In recent years, some areas of the County



have experienced a noticeable decline in groundwater levels, evidenced by some residences in the County confronted by the inability to consistently obtain groundwater.

Because of these issues, the Ottawa County Planning and Grants Department is working to identify opportunities to undertake a countywide groundwater inventory.

The Department is currently working with the United States Geological Survey (USGS) to identify appropriate work elements for the study, and once the necessary elements have been identified, the Department will request that USGS provide cost estimates for each of the individual components. The Planning and Grants Department will then meet with stakeholders to determine whether to move forward with the study with USGS, or to request bids from private firms.

STUDYING TRANSIT NEEDS

The Michigan Department of Transportation (MDOT) recently announced that the County's application for the 2007 Service Development & New Technology (SDNT) Grant has been approved. The SDNT Grant will be utilized to conduct a countywide transit needs assessment and feasibility study.

In March, 2006 the Ottawa County Planning and Grants Department completed a grant application requesting \$110,000 in funding to conduct the countywide transit study. The SDNT Grant provides 80% (\$88,000) in federal funding, with a 20% local match requirement. The Planning and Grants Department obtained State funding for the local match, with MDOT contributing \$22,000.

The objective of the transit study is to conduct an analysis of current and future countywide transit demand, service gaps, feasibility, sustainability, service options, and cost. Additionally, a questionnaire was sent to a group of stakeholders (County/local officials, transit providers, and other interested agencies and citizens) to further discuss study goals and objectives.

Based on the results of the questionnaire and feedback from the County Planning Commission, a Request for Proposal (RFP) has been drafted in an effort to hire a consultant to conduct the study. It is estimated that the study will take approximately 18 months to complete, with a final written report completed by September, 2009. Opportunities for citizen input will occur during the study period.

PLANNING FOR THE COMMUNITIES OF THE FUTURE

The Ottawa County Planning and Grants Department started an initiative in June 2006 to develop a Countywide Build-Out Analysis utilizing a Geographic Information System (GIS). The Planning Department began the project by conducting a build-out analysis for the City of Ferrysburg.

A build-out analysis calculates the amount of vacant and partially built acres and the maximum number of structures that could be constructed on that land given the current zoning ordinance, master plan and environmental constraints. This analysis then permits development impacts to be calculated. These impacts include: population projections, infrastructure capacity, cost of public services, tax revenue, and traffic volumes.

Once the Ferrysburg analysis is complete, work will begin on the remainder of the county. The analysis can be utilized by local officials to evaluate the potential outcomes of current land use regulations and assist in better future planning decisions. The Department also continues to work on an industrial build-out analysis of the north-west quadrant of the county which includes: City of Grand Haven, City of Ferrysburg, Spring Lake Village, Spring Lake Township, Grand Haven Township, Crockery Township, and Robinson Township. This analysis will be presented at the Building Competitive Communities Conference.

PREPARING THE COMMUNITY FOR PANDEMIC FLU

In April 2006, the Ottawa County Public Health Preparedness program began a community Pandemic Flu Coalition at the Health Department. With the rapid spread of avian (bird) flu across the world and the increasing number of bird and human deaths, it is a critical time for planning a response to a potential pandemic in Ottawa County. Throughout 2006 the Coalition has focused on both the medical and socioeconomic impact that a pandemic could have on the community.

Planning has ranged from identifying local and regional response partners to the development of a "surge capacity" management plan. The goal of the Coalition is to help organizations collectively plan how to respond and prepare for what might be experienced in the event of a pandemic. For more information on pandemic flu, please visit <http://www.miottawa.org/HealthComm/Health>.

WELLNESS COALITION PROMOTES PHYSICAL ACTIVITY

Obesity contributes to the several of the top causes of death, such as heart disease and diabetes. In Ottawa County, approximately 20% of all adults are obese and considerably more are overweight.



Citizens visit an exercise station along the wellness

Recognizing the need to address obesity collaboratively, the Health Department led efforts to develop the Ottawa County Wellness Coalition. During the past year the Coalition worked toward its mission of empowering residents to adopt sustainable, healthy lifestyles by building a wellness trail in the City of Holland.

The walking trail has three routes, ranging from ½ mile to 1 mile in length. There are also exercise stations located along each route for stretching and strength training. Routes begin at various points in Holland and are equipped with way finding signs to make the trails user friendly. Projects such as walking parks will endure long after program funding subsides and create opportunities for all residents to be physically active.

WATER QUALITY EFFORTS IMPROVE PUBLIC HEALTH

In addition to its daily activities that protect public health in Ottawa County, in 2006 the Environmental Health Division collaborated with organizations to study and protect surface water quality. Participating with the National Oceanic and Atmospheric Administration research project, staff collected daily water samples near the mouth of the Grand River in order to assess the effect of the Grand River on Lake Michigan's water quality. The Division also worked with the Environmental Protection Agency to use beach sanitary surveys to identify common indicators of poor water quality.

These research projects will help identify and respond to environmental health hazards before they threaten human health. Environmental health staff also collaborated with local units of government, environmental advocacy groups and citizens to address the threat posed to surface waters by excess algae resulting from phosphorus pollution. Excess algae harms the ecology of surface waters, but it also threatens public health due to the toxins exuded by some species of algae. As a result, a phosphorus fertilizer ordinance was adopted by the Ottawa County Board of Commissioners.

WORKING TO PREVENT COMMUNICABLE DISEASE

For most Americans, contracting tuberculosis (TB) is no longer a concern. But in other parts of the world, TB is the leading cause of death due to infectious disease among adults. Because a single case of TB is a serious matter, its elimination and prevention is an important component of the communicable disease program at the Ottawa County Health Department.



During the past year, staff worked with 12 active TB disease patients. Each patient must be seen 5 days a week for up to nine months for medication compliance monitoring. In addition, contacts for every active TB case are tested twice for the disease. In the past year, the TB team conducted approximately 550 TB skin tests, including hundreds in school and factory settings. The team also sees nearly 100 people monthly to treat latent TB infections.

COUNTY PARKS MILLAGE RENEWED FOR TEN YEARS

During the August 8, 2006, primary election, Ottawa County voters approved a renewal of the 0.33 mill parks millage for an additional 10-year period. The renewal was passed by 67% of voters. The current millage runs through 2007 and the renewal will provide funds for the years 2008 through 2017.

Although the Commission maintains a diversified funding base of fee revenues, grants and donations, the dedicated millage has been key to the progress in recent years of expanding the park and open space system. This renewal will allow the Ottawa County Parks & Recreation Commission to continue with land acquisition projects along major river corridors and the Lake Michigan shoreline. Funds will also be used for improvements to both new and existing park properties as well as for parks operations.

2006 PARKS PROJECTS AND ACQUISITION

The Ottawa County Parks and Recreation Commission was involved in a number of projects and acquisitions in 2006; a total of 135 acres of new park properties were added to the Parks system. Below are several key projects and acquisitions for the year.



Bur Oak Landing - The Parks and Recreation Commission began acquiring property for a future 261-acre park with 1.4 miles of frontage along the Grand River in Polkton Township. In 2006, an 86-acre site was purchased with millage funds for the Bur Oak Landing Project. The Parks Commission also secured options on two adjacent riverfront properties totaling 175 acres and submitted applications to the State for funding assistance. The funding was recommended for approval by the State and acquisition of the additional parcels is expected in the fall of 2007.

Upper Macatawa Conservation Area - The Upper Macatawa Conservation Area master plan was approved in February, 2006. The plan for this 576-acre site in Zeeland Township calls for the vast majority of the site to remain as or be restored to natural land. Trails for hiking and cross-country skiing will wind through the woods, wetlands and open areas. Future expansion of the park to the west will allow for the addition of swimming, fishing areas and picnic shelters.

As part of the plan, a wetland restoration project was implemented that included the restoration of a section of the previously straightened river and the establishment of extensive shallow wetlands to improve water quality by filtering out excess nutrients, including phosphorous. This wetland restoration project was funded with a \$500,000 grant from the Michigan Department of Environmental Quality's Clean Michigan Initiative, \$100,000 in private dollars donated through the Macatawa Greenway Partnership, plus park millage dollars.

Construction of recreational facilities for public access was also started in late 2006 with completion expected by late summer 2007. This project involves construction of parking areas on 76th and 84th Avenues, trails for hiking and cross-country skiing, picnic areas and a section of paved trail which will be part of the future greenway trail system.

Riley Trails (*right*)- In late 2006, the board of commissioners designated the 300-acre Riley Trails (Southwest Ottawa Landfill) property in Park Township as County park property. A large pond was constructed as part of the landfill capping process and a bridge was constructed at the end of the year to reconnect a key trail segment. Parks staff worked with County administration to coordinate the shaping of the landfill cap for future sledding hills and native grasses and wildflowers were planted on a portion of the landfill cap to maximize the natural value. The landfill cap will be open to the public in the future.



Park 12 - Implementation of the master plan for Park 12 began in 2006 with the completion of Black Lake Boardwalk improvements including a dock and picnic areas on Lake Macatawa. Other accomplishments at Park 12 in 2006 included removal of old docks to clean-up the waterfront and award of a grant to help fund the Mt. Pisgah Dune Protection Project. This project, tentatively scheduled for fall of 2007, will provide a stairway up Mt. Pisgah and overlook decks with views of Lake Michigan and Lake Macatawa. Plantings to stabilize the dune will be combined with an effort to limit foot traffic to stairs and boardwalks.

OTTAWA COUNTY BOARD OF COMMISSIONERS



Back Row (Left to Right): Gordon Schrottenboer—District 7; Matthew M. Hehl—District 5; Roger Rycenga—District 6; Edward Berghorst—District 9; James C. Holtrop—District 10; Dennis W. Swartout—District 3; Jim Holtvluwer—District 11;

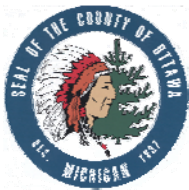
Front Row (Left to Right): Joyce Kortman—District 1; Chair Donald Disselkoen—District 8; Vice-Chair Philip Kuyers—District 2; Jane M. Ruiters—District 4

The Board of Commissioners meets on the 2nd and 4th Tuesdays of each month at 1:30 p.m. at the County Administration Building in West Olive.

The Board has five subcommittees which meet monthly:

- Finance and Administration
- Health and Human Services
- Human Resources
- Planning and Policy
- Special Committee on Technology

All Commission and subcommittee meetings are open to the public. Meeting schedules, agendas, and minutes are available at miOttawa.org or by contacting the County Administrator's Office (738-4898) or County Clerk's Office (846-8310). County Commissioner contact information is also available through the Administrator's and Clerk's offices or at www.miOttawa.org.



OTTAWA COUNTY OFFICES & CONTACT NUMBERS

GRAND HAVEN COUNTY BUILDING: 414 WASHINGTON STREET, GRAND HAVEN, MI 49417, 846-8295
 WEST OLIVE ADMINISTRATIVE OFFICES: 12220 FILLMORE STREET, WEST OLIVE, MI 49460, 738-4000
 HUDSONVILLE HUMAN SERVICES BUILDING: 3100 PORT SHELDON, HUDSONVILLE, MI 49426, 662-3100
 JAMES STREET CAMPUS: 12251 JAMES STREET, HOLLAND, MI 49424, 662-6085

Administrator's Office 738-4898	Holland Office 494-5566/5567	Michigan Dept. of Human Services 394-7200
Animal Control 1-800-249-0911		Adult/Child Abuse or Neglect 24-Hour ... 394-7220
	District Court	or 800-762-8273
Central Dispatch	Grand Haven 846-8280	Parenting Plus 394-7223
All Police/Fire/Ambulance EMERGENCY. 911	Grand Haven Probation 846-8292	
Police/Fire/Ambulance non-emergency 1-800-249-0911	Holland & Holland Probation 392-6991	Michigan State University Extension 846-8250
Administration 1-866-773-0911	Hudsonville & Hudsonville Probation 662-3100	
	Drain Commission 846-8220	Michigan Works 393-5697
Circuit Court 846-8320	Emergency Management Services 738-4050	Holland Service Center 396-2154
Adult Probation/Parole - Grand Haven 846-8217	Equalization 738-4826	Grand Haven Service Center 296-0776
Adult Probation/Parole - Holland 392-5442	Facilities Maintenance 738-4873	
Adult Probation/Parole - Hudsonville 662-6075		Parks & Recreation 738-4810
	Family Court	Planning & Grants 738-4852
Commissioners 738-4898	Juvenile Services 786-4100	Probate Court 786-4110
Community Action Agency 393-5697	Treatment Services 393-4450	Property Description & Mapping 738-4818
	Juvenile Detention Center 786-4130	
Community Mental Health	Fiscal Services Department 738-4847	Prosecuting Attorney—Grand Haven 846-8215
Administrative Services 393-5600 x5697	Friend Of The Court 846-8210	Holland 392-1446
To Request Services:	Geographic Information Systems 738-4600	West Olive 738-4866
Holland 393-5681		
TTY 494-5508	Health Department	Recycling/Household Hazardous Waste 393-5645
All Other Areas 1-877-588-4357	Administration 396-5266	Register Of Deeds 846-8346
Help Line - Suicide Prevention Services. 1-866-512-4357	Environmental 393-5645	Road Commission 842-5400
	Coopersville Clinic 837-8171	
Community Corrections 846-8162	Grand Haven Clinic 846-8360	Sheriff's Office
Corporation Counsel 738-4865	Hudsonville Clinic 669-0040	Emergency 911
	Resource Recovery 393-5645	Non-emergency 1-800-249-0911
County Clerk 846-8310		General Information 738-4000
Birth Or Death Certificates 846-8310	Human Resources Department 738-4800	Deaf Phone/TDD 842-4812
Concealed Weapons Permits 846-8310	Job Hot Line 846-8038 x1071	Accident Records 738-4024
Elections 846-8310	Information Technology 738-4833	Administration/Detective 738-4094/4025
Marriage Licenses 846-8310		Jail & Inmate Information 738-4650
Passports 846-8310		
Circuit Court Records 846-8315		Treasurer's Office 846-8230

www.miOttawa.org