
2008 OTTAWA COUNTY ANNUAL REPORT



Overlook at Upper Macatawa Natural Area

MESSAGE FROM THE CHAIR OF THE BOARD OF COMMISSIONERS AND COUNTY ADMINISTRATOR

Dear Residents of Ottawa County,

On behalf of the Board of Commissioners and Ottawa County Administration, we are pleased to report on the activities of our County in 2008.

The County has extensively reworked the way in which it conducts business over the last several years, using a strategic planning process to guide our activities. This year's annual report once again is organized around the County's four goals. The activities that support the goals are highlighted in each section. While this report does not cover all County services and activities in this past year, we encourage you to learn more by visiting our website at www.miOttawa.org.



Board Chairperson
Donald G. Disselkoen

Two highlights of 2008 include the completion in West Olive of the Fillmore Administration Complex and groundbreaking of the Ottawa County Courthouse in Grand Haven. These projects will alleviate space needs, plan for future growth, and more effectively provide services to all residents of Ottawa County.



County Administrator
Alan G. Vanderberg

As you might imagine, the economic conditions and budget difficulties faced by many in our State impacted us as well, and we continue to refine our operations to ensure that the County is well-prepared for the future. The 2009 adopted budget reflects many difficult decisions by the Board to balance the budget. A total of \$3.1 million was eliminated from the budget through program eliminations and staff reductions, an increase in employee participation in health insurance premium costs and various uses of one-time dollars. You can read more in this report regarding other initiatives to manage our finances and seek citizen input on the services and programs we provide.

A citizen survey was conducted in 2008 that showed high satisfaction with County services by residents and provides the Board and Administration with a valuable tool when crafting public policy in the future. The state of the economy certainly presented 2008 as a year of change and challenges, and we look forward to representing you effectively in 2009.



2009 ADOPTED BUDGET

ALL GOVERNMENTAL FUNDS

SOURCES OF FUNDS

Taxes	\$44,631,425
Intergovernmental	\$56,141,656
Charges for Services	\$12,742,814
Fines & Forfeits	\$967,600
Interest on Investments	\$1,551,522
Rental	\$6,542,296
Licenses & Permits	\$693,565
Other Revenues	\$1,469,307
Transfers In	\$456,775
Use of Fund Balances	\$12,127,955
TOTAL	\$137,324,915

USES OF FUNDS

Health & Welfare	\$58,568,479
Public Safety	\$29,087,125
General Government	\$18,339,993
Judicial	\$14,839,552
Capital Projects	\$6,000,000
Culture & Recreation	\$3,674,731
Debt Service	\$3,544,147
Public Works	\$1,032,271
Community & Economic Development	\$768,762
Legislative	\$574,569
Other	\$895,286
TOTAL	\$137,324,915

OTTAWA COUNTY MISSION STATEMENT

Ottawa County is committed to excellence and the delivery of cost-effective public services.

GOAL 1

TO MAINTAIN AND IMPROVE THE STRONG FINANCIAL POSITION OF THE COUNTY

REVENUE SHARING: MAINTAINING A PARTNERSHIP

In 2004 the State eliminated revenue sharing payments to counties to help balance the State budget. To assist counties in preventing the loss of key services, the State moved the county property tax levy from December to July over three years. As a result of the advanced tax collection, the County was required to establish a revenue sharing reserve fund from which a State-designated amount was to be drawn each year to fund services. When revenue sharing payments were eliminated, the State also agreed to reinstate revenue sharing for counties as the individual reserve funds were depleted. 2011 will mark the first year where Ottawa County's reserve funds are depleted and the State will be called upon to live up to their promise of reinstating these vital funds.

Revenue sharing began as a partnership between the State and local governments in the 1930s. Local governments agreed to give up the right to collect certain taxes in exchange for the State distributing revenues back to local governments. Ottawa County presently draws over \$4.5 million annually in revenue sharing reserve funds, and that funding is essential to providing quality local services such as Sheriff road patrol, Health Department clinics, the County Jail and more. If the State fails to reinstate payments to counties as it is legally required to do, the impact at the local level would be substantial. The Board of Commissioners continually advocates for the restoration of revenue sharing to ensure that Ottawa County residents are not negatively impacted by State budget decisions.

BUDGET BALANCING CONTINUES

In 2005, the Board of Commissioners implemented a plan to reduce an operating budget deficit in the County General Fund. Portions of the 5-year budget balancing plan included the increase in employee health insurance co-pays, a hiring freeze on new positions, the review and ranking of discretionary services for possible cuts, the examination of existing services for efficiencies, and potential millage increases.

The County is continuing to proactively address potential budget issues in order to continue providing quality services. This is of critical importance as our current economic picture is creating less revenue (revenue sharing, property taxes, unfunded mandates, interest income) when the demands for many County services are increasing (health services, public safety, court system). The Board of Commissioners is committed to effectively manage through these difficulties through a combination of approaches, including; finding internal efficiencies through program evaluations, eliminating duplicative services and seeking citizen input.

FINANCING TOOLS HELP MAINTAIN STABILITY

One of the keys to the County's financial success over the years has been the funding of several "Financing Tools". The Financing Tools are separate funds set aside for specific purposes such as technology purchases, equipment replacement, public improvements, telecommunications, and infrastructure improvements.

The Financing Tools improve financial stability by ensuring that funding is available for necessary improvements and eliminating the need to budget large amounts in single years for those improvements. Because the funds have been so successful in assisting the County in managing its finances, it is an annual goal of the Commissioners to ensure that the Tools are fully-funded each year. The financing tools, on average, saved taxpayers \$6,765,262 over the past 7 years.



FUNDING FROM STATE LAGS BEHIND COST OF MANDATED SERVICES

Many of the services provided by county government, such as the jail, equalization of property values, and the court system, are mandated to be provided by State law. However, the Headlee Amendment to the Constitution prevents the State from mandating that a local government provide a service without providing the funding necessary to do so. In other words, the State may not implement unfunded mandates. Ottawa County provides many mandated services in partnership with the State of Michigan, but unfortunately, the funding needed to support those services is often lacking. A 2004 Michigan State University Extension study concluded that only 55% of the costs of mandated services are covered by associated revenue. The trend in recent years has demonstrated a significant increase in unfunded mandates. The Ottawa County Board of Commissioners continues to advocate for full funding of all mandates from the State and Federal governments.

Bond Ratings

Maintaining high bond ratings allows the County and local governments to borrow money for capital improvements at lower interest rates. The County currently has the following ratings:

Fitch's: AAA
Standard & Poor's: AA
Moody's: Aa1

GOAL 2

TO MAINTAIN AND ENHANCE COMMUNICATION WITH CITIZENS, EMPLOYEES, AND OTHER STAKEHOLDERS

ONLINE SERVICES CONTINUE GROWTH IN 2008 ON MIOTTAWA.ORG

MiOttawa.org continues to be a great resource for residents to conduct County business. Transactions such as the purchase of dog licenses, payment of Circuit, Juvenile, and District Court fees, and the reservation of park facilities can be conducted entirely online, twenty-four hours a day, seven days a week. During the past year, nearly 30,000 transactions for County services were conducted online. Site visits were up 7.9% from 2007. New on-line services for 2008 include Environmental Health Permits (well and septic) and Court Records Lookup. There was a 22.7% increase in document downloads, totaling of 699,758.



EMPLOYEE TRAINING PROGRAMS

During 2008 Ottawa County began the **GOLD** (Growth Opportunities in Learning and Development) Standard Training Programs. These programs were in direct response to employee surveys regarding the need for solid, meaningful professional development and training opportunities for our employees. The GOLD Standard Training is based upon the theory that employee training and development leads to increased knowledge and skills, leading to increased employee engagement that results in increased productivity, ultimately resulting in organizational improvement.

The GOLD Standard Employee Courses are various elective classes, held in both the spring and fall of the year. Employees can register and attend any of the courses depending upon their interests and professional development needs. These include business writing, customer service, presentation skills, preventing harassment, and supervisor essentials.

The total number of GOLD Standard Training sessions for 2008 were: Spring Session - general employee courses - 35 classes with 320 employees attending; Fall Session - general employee courses - 47 classes with 392 employees attending; Department Specific Classes - 20 classes with 272 employees attending. GOLD Standard Leaders Program - 2 sessions with 40 employees attending.

Did You Know?

The Ottawa County Road Commission is not part of Ottawa County government. Although the County Board of Commissioners appoints the 3-member governing board, the Road Commission is an entirely separate organization. For more information on the Road Commission, please visit www.ottawacorc.com.

COMMUNICATING WHAT WE DO: GETTING THE MESSAGE OUT

In order to better inform residents and other stakeholders, the Board of Commissioners has placed additional emphasis on communication in the strategic plan. While extensive information is posted and has been accessed via miOttawa.org, the County will continue to evaluate other means to ensure residents receive important information about County services.

One upcoming effort that highlights this commitment is a series of community meetings to gather input on the needs and concerns of citizens. Current economic times require tough decisions that citizens deserve to better understand and discuss. County officials invite you to attend any of the two-hour Citizen Budget Hearing sessions listed below:

- Saturday, May 2, 9 AM: Fillmore Administrative Offices
- Monday, May 4, 6 PM: Spring Lake Library
- Tuesday, May 12, 6 PM: Herrick District Library
- Wednesday, May 13, 6 PM: Georgetown Ice Center
- Thursday, May 14, 6 PM: Coopersville Farm Museum

The County also continues a process of conducting citizen and employee surveys. In odd-numbered years an employee survey is conducted, while in even-numbered years a citizen survey is conducted. The 2008 citizen survey can be accessed from the front page of miOttawa.org, and provides wonderful feedback on what is valued by citizens.

Because two-way communication and comments from residents are essential to all County activities, a "Contact Us" section is available on miOttawa.org that allows comment on your area of interest. Comments on this annual report, our efforts to improve communication, or any other topic is encouraged!

GOAL 3

TO CONTRIBUTE TO A HEALTHY PHYSICAL, ECONOMIC, AND COMMUNITY ENVIRONMENT

ADDITIONAL RESOURCE RECOVERY SERVICE CENTER OPENS



The Health Department's Environmental Health-Waste Management Program completed the construction of a fourth Resource Recovery Service Center (RRSC) in early 2008. The RRSC's collect household hazardous waste and residential recycling. The new RRSC serves the south-west quadrant of the county, including the City of Holland, at the Holland Township location. The property was leased from Holland Township and is adjacent to their closed landfill. The design, engineering and construction of the facility cost approximately \$160,000. The new site is anticipated to be the most heavily used Ottawa County RRSC, and has already shown to be very popular. Other sites can be found in Holland, Coopersville, Grand Haven and Georgetown. More information about the program, site locations, and hours of operation can be found under the Health Department at www.miottawa.org.

Altogether 12,500 residents utilized the four collection sites during 2008, conserving landfill space by recycling nearly 200 tons of paper, cardboard, plastics, and glass. Over the last five years the program has safely disposed of over 100,000 gallons and 263,000 pounds of hazardous waste. These materials, if managed improperly, can contaminate ground and surface water posing a risk to public health.

TRAINING VIDEO PROTECTS PUBLIC HEALTH

One of the dominant risk factors for food borne illness, as well as the most frequently cited food service violation, is the temperature at which both hot and cold foods are held. If not in compliance foods fall into a "temperature danger zone," the temperature where bacteria is likely to flourish, posing a risk to public health. While inspections present an opportunity for correction and education, Health Department staff was inspired to use creativity and technology in order to alleviate this all too persistent violation. Collaborating with the City of Holland, MacMedia, and Hope College, the Health Department produced a digital video that was supplied to all of the food service establishments in the county. The 13-minute training DVD was positively received by restaurants. But more importantly, since the distribution of the DVD, there has been a noticeable improvement during inspections and a 20 percent reduction in this targeted violation, making food safer in Ottawa County. As a result of this success, the Ottawa County Health Department has been awarded funding to produce additional videos educating food service establishments and protecting public health.

ENVIRONMENTAL SUSTAINABILITY

Ottawa County is actively promoting environmental sustainability on several fronts. These include but are not limited to the following activities and initiatives:

Brownfield Redevelopment Authority - A countywide Brownfield Redevelopment Authority (BRA) has been created by the Board of Commissioners to assist with the clean-up of contaminated properties and to promote economic development. The authority has a nine member board which was appointed by the County Board of Commissioners. The authority will permit municipalities which do not presently have their own BRA to use Tax-Increment Financing to capture the taxes from the improved portions of a redeveloped property and use the funds for environmental clean-up, building demolition, and site preparation associated with redevelopment.



Model Ordinances - In addition to providing extensive training on alternative energy options, the Ottawa County Planning Commission and Michigan State University Extension (MSUE) developed model ordinances designed to assist local units of government in developing language for the permitting of alternative energy systems in their zoning ordinances. A **Wind Energy Model Ordinance**, which is one of the first of its kind in the nation, provides

zoning standards for varying sizes (small, medium and large) of wind energy turbines. Many zoning ordinances include standards which are primarily designed for large wind farms and are relatively stringent. As a result, the typical standards may discourage homeowners and businesses from utilizing and investing in small and medium wind turbines. In addition, an **Ethanol Distillery Model Ordinance** has been developed to provide for the regulation of small ethanol production facilities in agricultural zoning districts.

Greenway Initiative - The Parks Commission acquired 326 acres of land in 2008 toward its goal of expanding the county park system with a focus on establishing greenways along the County's major river corridors. These acquisitions included; Bend Area (Georgetown Township), Bur Oak Landing (Polkton Township), Macatawa River Land (Holland Township), Eastmanville Bayou (Allendale Township) and Alderink Property Option. This is in addition to park improvement projects at Mt. Pisgah Dunes (Park Township) and Upper Macatawa Natural Area (Zeeland Township).



Courtesy of Macatawa Greenway Partnership

GOAL 4

TO CONTINUALLY IMPROVE THE COUNTY'S ORGANIZATION AND SERVICES

MAJOR INITIATIVES

GRAND HAVEN/OTTAWA COUNTY COURTHOUSE

The forty-year-old, 67,000 square-foot County building in Grand Haven will be replaced with a new 118,000 square-foot Courthouse which is under construction on the historic County Courthouse site. The new Courthouse will suit the style and vision of the City of Grand Haven's Hilltop Neighborhood and signals a commitment to Grand Haven as the County seat well into the future. Prominent features of the proposed design include improved safety and better access to County services.



All court-related functions presently located in Grand Haven will remain in Grand Haven, which maintains the link between local businesses and the court system. A resolution was adopted by the Board on June 27, 2006, authorizing the County Building Authority to move forward with the planning of the Courthouse in Grand Haven. Final project costs and design options were presented to the Board for approval in July 2007. Construction began in August of 2007 and is progressing in line with the project master schedule. June 1, 2009, is the projected date that the courthouse will be ready for furniture, computers, and phones. We anticipate final completion and move in by departments by the end of August 2009. The final phase of the project will include demolition of the old Courthouse, jail, parking lot, and construction of a new parking lot and landscaping. The final phase will be finished by the end of December 2009.

WEST OLIVE/FILLMORE ADMINISTRATION COMPLEX ADDITION

A 35,000 square-foot expansion of the Administration Building on Fillmore Street was also approved during 2006. The new addition along with some renovation to existing space has accommodated staff from Michigan State University Extension, the County Treasurer, County Clerk vital records, Drain Commissioner and Register of Deeds that were previously located in the Courthouse in Grand Haven. The move consolidated operational staff that work together on a daily basis and allows citizens easier access to some services that were available only in Grand Haven. Countywide elected officials will continue to provide services to the north Ottawa area from a public service center located in the new Ottawa County Courthouse. A resolution was adopted by the Board on June 27, 2006, authorizing the County Building Authority to move forward with the planning of the addition at Fillmore Street. Construction began in October 2007 and was completed in 2008. In addition to the new office spaces, the project also features a number of meeting rooms, including one large multi-purpose 250-person room, room for expansion, a second entrance into the facility, and an additional parking lot. The project was designed to match the existing facility in appearance and seamlessly connect the new and old facility. This project has been an overwhelming success.



SOUTHWEST OTTAWA LANDFILL CLEAN-UP

A \$4.2 million upgrade to the Southwest Ottawa Landfill (closed) is close to completion. The upgrades to the Landfill and clean up efforts are divided in three categories: upgrades to the filtration plant/equipment, new piping/wells and the reshaping, recapping, and venting of the landfill. The plan included capping the landfill, putting down new purge wells, closing down gradient ineffective wells and installing new treatment technology. The recapped landfill has been sculpted as to provide new recreational opportunities for the Riley Trails, our newest addition to the Parks System. The top of the landfill has been shaped to allow sledding and hiking. The low-land pond (shown here) will provide a natural flora and fauna habitat. The \$2 million capping effort was completed in October 2006; the remainder of the work will be completed early in 2009.

DOCUMENT IMAGING PROJECT

The County completed the implementation of an Electronic Content Management system involving all County Justice Departments. This project was initiated in 2005 to convert paper documents to electronic form, and to automate the flow of documents within and between departments in order to streamline processes and enhance the delivery of County services. The Clerk Vital Records office and Community Mental Health have also converted their electronic documents to the new system. As of December 31, 2008, more than 10.5 million pages have been stored electronically.

THE OTTAWA COUNTY SHERIFF'S OFFICE

The Sheriff's Office is a full-service law enforcement agency serving 17 townships and the cities of Coopersville and Hudsonville. The department also provides support service and is involved in cooperative law enforcement initiatives and efforts with six other law enforcement agencies in the county. In addition, the 467-bed correctional facility fulfills a primary responsibility within the criminal justice system.



The 227 full-time and 30 part-time staff involved in law enforcement, corrections, and support services are responsible for a variety of assignments within the department's various divisions. During 2008 Sheriff's Office personnel responded to 72,665 calls for service throughout the county and processed 8,079 individuals through intake at the county jail.

General law enforcement and patrol service is enhanced by deputies, detectives, supervisors, and civilian personnel assigned to the Investigative Services, Forensic Services, Traffic Services, K-9 Teams, Community Policing initiatives, School Liaison positions, Marine Patrol, Emergency Management, Critical Response Team, and Dive Team. Enhancement of services for the department over the years has been through funding by the Ottawa County Board of Commissioners and by local governmental units and school districts where partnerships have been developed to support law enforcement enhancements and community policing initiatives.



Correctional responsibilities support the functions of law enforcement and the courts in Ottawa County. Incarceration and maintaining a proper correctional environment requires significant care for individuals in the areas of food service, medical and mental health services, basic education and a variety of programming needs. Volunteer faith-based programs within the jail setting play a significant role in assisting individuals both during their time of incarceration and as they return to the community.

In addition to full- and part-time staff, the Sheriff's Office is extremely proud of the large amount of community members that play a significant role in support and volunteer services. These programs include the Mounted Unit consisting of 20 individuals and their horses (pictured), 25 members of the Victim Services Unit (pictured), 18 Senior Volunteers (pictured), 70 members of the Reserve Deputy Program, and the 120 individuals involved with Emergency Management in the areas of Search and Rescue, Amateur Radio Operators, Sky Warn, and local government sub groups. The hours that all of these individuals put into their various responsibilities are significant and greatly appreciated.



Whatever their specific role, the men and women of your Sheriff's Office are proud of the service that they provide to both the residents of Ottawa County and its visitors.



PERFORMANCE BASED EVALUATION

One of the goals included in the Ottawa County Board of Commissioner's Strategic Plan is *to continually improve the County's organization and services through the implementation of an outcome-based performance measurement system*. The Planning and Performance Improvement Department assists the Board in achieving this goal by completing strategic plans and outcome-based evaluations for County programs and services.

These performance improvement efforts are designed to ensure that programs and services are administered efficiently and that cost-effective outcomes are achieved. In those instances where it is determined that resources are not being used efficiently or effectively, cost-savings are achieved by privatizing services and restructuring or eliminating programs.

Since 2003, evaluations conducted by the Planning and Performance Improvement Department have resulted in the verification of cost-effective program services valued at more than \$25 million. In addition there has been over \$4.3 million in direct cost savings in those instances when inefficient and ineffective programs were recommended to be privatized, restructured, or eliminated.

DRAIN COMMISSIONER WORKS HARD TO OBTAIN GRANTS

The severe storms that hit the region in early June of 2008 caused major damage to many drains throughout the county. Debris from the storms obstructed flow in some of the systems resulting in flooding and significant damage to the drains. During the months following the storm, a tremendous amount of time was spent by staff in the Drain Commissioner's office responding to and investigating flooding concerns brought by citizens, as well as inspecting storm damage.

Because the County was declared a Federal Disaster Area, funding sources for repairs to the infrastructure became available. The Drain Commissioner acted quickly to fulfill the requirements to apply for the funds. Working closely with neighboring counties and the Natural Resource Conservation Service (NRCS), as well as the Federal Emergency Management Agency (FEMA), Ottawa County qualified for over \$400,000 of grant funding.

Repairs to the affected drainage systems are expected to be completed in 2009. The process has been long, and much work has been invested in obtaining this funding. The result is rewarding, as the taxpayer's of Ottawa County have been spared from some of the expense related to this storm event.

OTTAWA COUNTY BOARD OF COMMISSIONERS



The Board of Commissioners meets on the 2nd and 4th Tuesdays of each month at 1:30 p.m. at the County Administration Building in West Olive.

The Board has four subcommittees which meet monthly:

- Finance and Administration
- Health and Human Services
- Human Resources
- Planning and Policy

All of the Commission and subcommittee meetings are open to the public. Meeting schedules, agendas, and minutes are available at miOttawa.org or by contacting the Administrator's Office (738-4898) or County Clerk's Office (846-8310). County Commissioner contact information is also available through the Administrator's and Clerk's offices or at www.miOttawa.org.

Back Row (Left to Right): Gordon D. Schrottenboer - District 7; Jane M. Ruiters - District 4; Matthew M. Hehl - District 5; Robert W. Karsten - District 9; James C. Holtrop - District 10; Joyce E. Kortman - District 1; James H. Holtvluwer - District 11. *Front Row (Left to Right):* Dennis W. Swartout - District 3; Chair Donald G. Disselkoe - District 8; Vice-Chair Philip D. Kuyers - District 2; Roger G. Rycenga - District 6.



OTTAWA COUNTY OFFICES & CONTACT NUMBERS

GRAND HAVEN COUNTY BUILDING: 414 WASHINGTON STREET, GRAND HAVEN, MI 49417, 846-8295
 WEST OLIVE ADMINISTRATIVE OFFICES: 12220 FILLMORE STREET, WEST OLIVE, MI 49460, 738-4000
 HUDSONVILLE HUMAN SERVICES BUILDING: 3100 PORT SHELDON, HUDSONVILLE, MI 49426, 662-3100
 JAMES STREET CAMPUS: 12251 JAMES STREET, HOLLAND, MI 49424, 662-6085

Administrator's Office.....	738-4898
Animal Control.....	1-800-249-0911
Central Dispatch	
All Police/Fire/Ambulance EMERGENCY ..911	
Police/Fire/Ambulance non-emergency...1-800-249-0911	
Administration.....	1-866-773-0911
Circuit Court.....	846-8320
Adult Probation/Parole - Grand Haven	846-8217
Adult Probation/Parole - Holland.....	392-5442
Adult Probation/Parole - Hudsonville.....	662-6075
Commissioners	738-4898
Community Action Agency	393-5697
Community Mental Health	
Administrative Services.....	393-5600
Customer Service.....	1-866-710-7378
To Request Services	1-877-588-4357
Help Line - Mental Health Crisis.....	1-866-512-4357
Community Corrections.....	846-8162
Corporation Counsel.....	738-4865
County Clerk	994-4531
Birth Or Death Certificates.....	994-4531
Concealed Weapons Permits.....	994-4531
Elections	994-4535
Marriage Licenses.....	994-4531
Passports	994-4531
Circuit Court Records.....	846-8315
Holland Office.....	494-5566

District Court	
Grand Haven	846-8280
Grand Haven Probation.....	846-8292
Holland & Holland Probation	392-6991
Hudsonville & Hudsonville Probation.....	662-3100
Drain Commission	994-4530
Emergency Management Services	738-4050
Equalization.....	738-4826
Facilities Maintenance.....	738-4873
Family Court	
Juvenile Services	786-4100
Treatment Services	393-4450
Juvenile Detention Center.....	786-4130
Fiscal Services Department.....	738-4847
Friend Of The Court.....	846-8210
Geographic Information Systems	738-4600
Health Department	
Administration	396-5266
Environmental	393-5645
Holland Clinic.....	396-5266
Grand Haven Clinic.....	846-8360
Hudsonville Clinic.....	669-0040
Resource Recovery.....	393-5645
Recycling/Household Hazardous Waste	393-5645
Human Resources Department.....	738-4800
Job Hot Line	846-8038 x1071
Information Technology	738-4833

Ottawa County Dept. of Human Services	394-7200
Toll Free Number.....	1-866-440-4111
Adult/Child Abuse or Neglect 24-Hour	394-7220
Michigan State University Extension	994-4580
Michigan Works	393-4433
Holland Service Center.....	396-2154
Grand Haven Service Center	296-0776
Parks & Recreation.....	738-4810
Planning & Performance Improvement	738-4852
Probate Court.....	786-4110
Property Description & Mapping.....	738-4818
Prosecuting Attorney—Grand Haven	846-8215
Holland	392-1446
West Olive	738-4866
Register Of Deeds.....	994-4510
Road Commission.....	842-5400
Sheriff's Office	
Emergency	911
Non-emergency.....	1-800-249-0911
General Information	738-4000
Deaf Phone/TDD	842-4812
Accident Records	738-4024
Administration	738-4006
Detective.....	738-4022
Jail & Inmate Information.....	738-4650
Treasurer's Office	994-4501

www.miOttawa.org