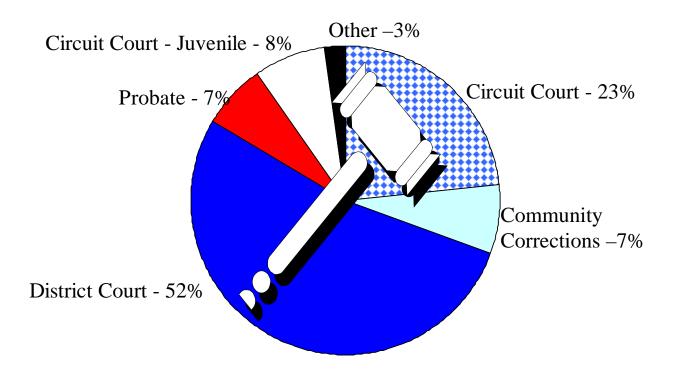
# 2014 General Fund Budget Judicial Expenditures \$11,797,900



The Circuit Court has original jurisdiction to hear criminal cases for the 20th Judicial Circuit of Michigan (Ottawa County) wherein the maximum penalty is in excess of one year, divorce and other equitable claims, and civil damage claims wherein the request for relief exceeds \$25,000; serves as the court of appellate review for decisions of the District Courts, and for some matters arising out of Probate Court. The Circuit Court administers the Family Court.

## **Mission Statement**

To administer justice and restore wholeness in a manner that inspires public trust

	Litigants								
TARGET	Attorneys								
POPULATION	Law Enforcement								
	Citizens								
	County Goal: Continually improve the County	's organization	and services						
	Court Goal 1: To process cases in complia	0		es (Time to Dis	position - Natio	nal Center for			
	State Courts (NCSC) Performance Measure								
PRIMARY GOALS &	Objective 1) Assess the length of time to	disposition and/	or otherwise res	olved within esta	ablished time fram	mes.			
	Court Goal 2: To efficiently manage cases	-	nner and prever	nt backlogs of ca	ases (Clearance	Rates - NCSC			
OBJECTIVES	CourTools 2; Ottawa County Goal 1, Obje Objective 1) Assess the number of outgo	ective 2 & 3)	reantage of the	umbar of incom	ing appag utilizin	a the formule			
	established by the NCSC	onig cases as a pe	reentage of the f	iumber of meon	ing cases utilizit	ig the formula			
	Court Goal 3: To serve the public and Co	urt stakeholders	s in a satisfacto	ry and professio	onal manner (Ac	cess and			
	Fairness - NCSC CourTools 1; Ottawa Co								
	Objective 1) Survey Court users to obtain	n their feedback	on the Court's tr	eatment of custo	mers				
	Meet or exceed guidelines as set forth by the Stat	e Court Adminis	trative Office (S	CAO) (Goal 1)					
SERVICES & PROGRAMS	Identify current clearance rates and evaluate to de	etermine if impro	ovements can be	made ( <i>Goal 2</i> )					
I KOGRAMS	Ensure quality of customer service and identify a	reas for improve	ment through the	e administration	of surveys (Goal	3)			
			2011	2012	2013	2014			
	ANNUAL MEASURES	TARGET	ACTUAL	ACTUAL	ESTIMATED	PROJECTED			
	# of new and reopened appeal cases as reported		57	(1	70	80			
	to SCAO	-	57	61	70	80			
	# of new and reopened criminal cases as	-	975	988	1,050	1,123			
	reported to SCAO # of new and reopened civil cases as reported to				,	,			
	SCAO	-	468	462	504	549			
	# of new and reopened domestic relations cases		1.550	1.574	1.575	1.575			
	as reported to SCAO	-	1,550	1,574	1,575	1,575			
	# of personal protection orders authorized	-	791	755	760	765			
	# of jury trials conducted	-	17	15	0	15			
WORKLOAD &	% of felony cases adjudicated within 91 days	90%	75%	69%	90%	90%			
EFFICIENCY	from bind over % of general civil cases adjudicated within 364								
	days from filing	75%	78%	77%	78%	78%			
	% of divorce proceedings without minors	0.00%	200/	000/	000/	000/			
	adjudicated within 91 days from filing	90%	39%	88%	90%	90%			
	% of divorce proceedings with minors	100%	68%	90%	95%	95%			
	adjudicated within 364 days from filing								
	% of appeals adjudicated within 182 days from filing from administrative agency	100%	82%	86%	100%	100%			
	% of appeals adjudicated within 182 days of	10001		-	10001	10001			
	filing extraordinary writ	100%	50%	50%	100%	100%			
	% of custody proceedings adjudicated within	100%	97%	99%	100%	100%			
	238 days of filing	10070	2170	2270	10070	10070			
OUTCOMES	Clearance Rate	100%	101%	98%	100%	100%			

# Department (1310) Circuit Court - Trial Division

	ANNUAL MEASURES	TARGET	2011 ACTUAL	2012 ACTUAL	2013 ESTIMATED	2014 PROJECTED
	% of attorneys satisfied with department services	90%	n/a	92%	n/a	95%
	% of public customers indicating interaction with staff was courteous, respectful, and friendly	90%	n/a	91%	n/a	95%
CUSTOMER SERVICE	Average Accessibility Score	3.5	n/a	4.1	n/a	4.5
	Average Fairness Score	3.5	n/a	3.8	n/a	4.5
	Average Timeliness Score	3.5	n/a	n/a (question not asked in survey)	n/a	4.5
	Average Outcome/Effectiveness/Quality Score	3.5	n/a	n/a (question not asked in survey)	n/a	4.5

Note: Trial Court User's Survey are not completed every year

Resources								
Personnel								
1 et sonner		2012	2013	2014				
		# of	# of	# of				
Position Name		Positions	Positions	Positions				
Judge - Circuit Court		4.000	4.000	4.000				
Trial Court Director		1.000	1.000	1.000				
Senior Law Clerk		1.000	1.000	0.900				
Circuit Court Clerk		4.750	4.750	4.750				
Mediation Assign/Collections C	Clerk	2.000	2.000	2.000				
Court Reporter		2.000	2.000	2.000				
Law Clerk/Bailiff	-	1.000	1.000	1.000				
		15.750	15.750	15.650				
Funding				2013				
8				Current	2014			
	2010	2011	2012	Year	Adopted			
	Actual	Actual	Actual	Estimated	by Board			
Revenues								
Intergovernmental Revenue	\$791	\$1,206	\$835	\$662	\$1,000			
Charges for Services	\$209,384	\$264,256	\$291,117	\$335,000	\$321,000			
Fines and Forfeitures	\$12,195	\$24,636	\$21,040	\$24,500	\$24,500			
Other Revenue	\$22,360	\$16,149	\$20,364	\$22,750	\$22,750			
Total Revenues	\$244,730	\$306,247	\$333,356	\$382,912	\$369,250			
Expenditures								
Personnel Services	\$1,013,308	\$1,004,813	\$1,028,784	\$1,035,922	\$1,064,155			
Supplies	\$43,252	\$81,870	\$81,479	\$72,220	\$87,839			
Other Services & Charges	\$993,289	\$1,392,951	\$1,990,458	\$1,964,058	\$1,612,880			
Capital Outlay			. ,	. ,				
Total Expenditures	\$2,049,849	\$2,479,634	\$3,100,721	\$3,072,200	\$2,764,874			

## **Budget Highlights:**

Indirect administrative expenditures (included in Other Services & Charges) were higher for occupants of the Grand Haven Courthouse in 2012 and 2013 due to a roll forward adjustment to capture depreciation expenditures not applied in prior periods. These costs will decrease again in 2014, but should stabilize after that.

The function of the 58th District Court is to dispense justice to the citizens of Ottawa County. There are three District Court locations in Ottawa County: Grand Haven, Holland, and Hudsonville. The Courts are divided into the following divisions: Traffic, Criminal, Civil, and Probation.

The Traffic Division is responsible for entering tickets into the computer system, taking payment for tickets, scheduling hearings for disputed tickets, and notifying the Secretary of State of case dispositions.

The Criminal Division issues search and arrest warrants, conducts initial arraignments and sets bond in all adult criminal cases. Preliminary examinations are scheduled in all felony matters prior to bind over to circuit court. Misdemeanor cases brought under state statute or local ordinance are scheduled for pre trial conferences and jury or non jury trials unless a guilty plea is entered. Convicted defendants are sentenced following pre sentence investigation and compliance with the Michigan Crime Victims' Rights Act. Convictions are reported to the appropriate agencies with fines, costs, restitution and bonds collected and disbursed pursuant to law.

The Civil Division processes all civil and small claim cases filed in the Court. It schedules motion hearings and trials, processes all civil writs, receives and disburses money. This division also handles weddings that are performed by the Court.

The Probation Division supervises persons placed on probation by the Court. It is responsible for monitoring the requirements that must be performed by the Probationer as well as refer such persons to community rehabilitative and employment programs. The Probation Officers prepare bond screening reports and pre-sentence investigations for the Court. The Probation Department also performs assessments of alcohol offenders and conducts chemical testing to determine if a person on probation is using drugs.

### **Mission Statement**

The Mission of the 58th District Court is to interpret and apply the law with fairness, equality and integrity, and promote public accountability for improved quality of life in Ottawa County

	Litigants					
TARGET	Attorneys					
POPULATION	Law Enforcement					
	Citizens					
	County Goal: Contribute to a healthy physical, economic, and community environment					
	Court Goal 1: Sentence misdemeanants who are proven guilty of committing a crime(s)					
	Objective 1) Dispose of cases in an efficient and fair manner					
	Objective 2) Promote restorative justice (e.g. court fees, fines, victim costs, restitution)					
	Objective 3) Report case dispositions to the Secretary of State and Michigan State Police Records					
	Court Goal 2: Adjudicate misdemeanor traffic cases and civil traffic infraction cases					
	Objective 1) Process traffic tickets/citations					
	Objective 2) Conduct hearings for disputed tickets					
	<i>Objective 3)</i> Collect payments for tickets					
	Objective 4) Report case dispositions to the Secretary of State					
	Court Goal 3: Resolve civil and small claim disputes brought before the court					
PRIMARY GOALS &	Objective 1) Conduct civil hearings and trials in an efficient and fair manner					
OBJECTIVES	Objective 2) Issue court orders and judgments					
	County Goal: Continually improve the County's organization and services					
	Court Goal 4: Provide excellent customer service					
	Objective 1) Provide thorough court services					
	Objective 2) Provide timely responses to requests for service					
	Objective 3) Provide interaction with customers that is courteous, respectful, and friendly					
	Court Goal 5: Provide exceptional services/programs					
	<i>Objective 1)</i> Maintain high-efficiency work outputs <sup>1</sup>					
	<i>Objective 2)</i> Meet or exceed the administrative performance (e.g. workload, efficiency, customer service) of comparable					
	services provided in comparable counties <sup>2</sup>					
	<i>Objective 3)</i> Meet or surpass the value-per-dollar (e.g. outcome results, cost per capita, FTE per resident) of comparable					
	services provided in comparable counties <sup>2</sup>					

	Traffic Division Services (Goal 1)									
	Civil Court and Small Claims Division Services (	Goal 2)								
SERVICES & PROGRAMS	Criminal Division Services (Goal 3)									
IROURAMS	Professional Customer Service (Goal 4)									
	Performance-Based Budgeting (e.g. Workload-Trend Analysis; Benchmark Analysis, Cost Effectiveness Analysis) (Goal 5)									
			2011	2012	2013	2014				
	ANNUAL MEASURES	TARGET	ACTUAL	ACTUAL	ESTIMATED	PROJECTED				
	# of traffic misdemeanors or civil traffic infractions filed	-	29,542	35,276	36,000	36,750				
WORKLOAD	# of hearings conducted for disputed tickets	-	1,582	1,200	1,300	1,400				
WORKLOAD	# of general civil cases filed	-	5,710	6,409	6,550	6,700				
	# of small claims cases filed	-	1,491	1,480	1,550	1,600				
	# of civil summary proceedings (e.g. landlord tenant) cases filed	-	3,241	3,373	3,450	3,525				
	# of non-traffic misdemeanors filed	-	4,127	5,603	5,715	5,825				
	% of fines and fees collected within 2 years of imposition	95%	96.3%	95.6%	96.0%	97.0%				
	% of fines, costs and restitution collected within twelve months of assessment	95%	94.0%	93.4%	94.0%	96.0%				
	% of cases decided within 56 days of submission	100%	100%	100%	100%	100%				
EFFICIENCY	% of abstracts filed to Secretary of State within required timeframe	95%	98%	98%	99%	99%				
	% of pre-trials with a scheduled date within 21 days of arraignment	95%	99%	99%	99%	99%				
	% of pleas or trials held within 9 months of arraignment	100%	100%	100%	100%	100%				
	% of cases set for trial or referred to mediation within 14 days of filing of answer	100%	73%	81%	85%	90%				
OUTCOMES	Case clearance rate (i.e. new cases filed versus cases disposed)	100%	106%	94%	98%	99%				
CUSTOMER	# of formal complaints received regarding staff interaction	0	0	0	0	0				
SERVICE	# of formal complaints regarding service response time	0	0	0	0	0				
COST <sup>4</sup>	Cost of District Court per capita ( <i>total</i> expenses <sup>3</sup> )	-	\$17.56	\$17.62	\$18.77	\$18.77				
COST	Cost of District Court per filed case ( <i>total</i> expenses <sup>3</sup> )	-	\$106.01	\$90.93	\$94.83	\$92.85				

<sup>1.</sup> Department efficiency is assessed using annual workload and efficiency measures identified in the Performance Outline

<sup>2.</sup> The counties that will be used for benchmarking purposes will be determined based on, but not limited to, the following considerations: Population size; County equalized value; General Fund expenditures; data availability; and/or any other factors deemed necessary to ensure comparable benchmarks

<sup>3.</sup> Total expenses include all department/division expenses less IT Charges (831002) and Administrative Expenses (831000)

<sup>4.</sup> The cost and FTE calculations are computed by the Planning and Performance Improvement Department

	ŀ	Resources			
ersonnel		2012	2013	2014	
		# of	# of	# of	
Position Name		Positions	Positions	Positions	
Judge - District Court		4.000	4.000	4.000	
Court Administrator		1.000	1.000	1.000	
Director of Probation Services		0.250	0.500	0.500	
Assistant Director of Probation S	Services	0.750	0.700	0.700	
Chief Deputy Court Clerk		3.000	3.000	3.000	
Assignment Clerk		3.000	3.000	3.000	
Trial Court Specialist		1.000	1.000	1.000	
District Court Clerk II		10.000	10.000	10.000	
Records Processing Clerk II		1.000	0.000	1.000	
Senior Secretary		0.000	0.760	0.480	
District Court Clerk I		10.250	11.200	11.200	
Abstracting/Indexing Clerk		0.000	1.000	0.000	
Court Recorder		5.000	4.000	4.000	
Court Officer		0.875	0.875	0.875	
Case Specialist		1.000	1.000	1.000	
Probation-Treatment Specialist		8.200	8.800	8.800	
Probation Secretary		0.750	0.750	0.750	
Probation Assistant		1.000	0.980	0.980	
Bailiff		0.700	0.700	0.700	
Magistrate	_	1.000	1.000	1.000	
		52.775	54.265	53.985	
unding				2013 Current	2014
0	2010	2011	2012	Year	Adopted
	Actual	Actual	Actual	Estimated	by Board
Revenues					
Intergovernmental Revenue	\$78,421	\$86,986	\$80,619	\$75,270	\$80,00
Charges for Services	\$2,139,918	\$2,114,740	\$3,127,640	\$3,102,500	\$3,088,00
Fines and Forfeitures	\$1,033,350	\$1,058,163	\$48,401	\$41,700	\$50,00
Other Revenue	\$8,336	\$7,910	\$9,344	\$7,500	\$9,50
Total Revenues	\$3,260,025	\$3,267,799	\$3,266,004	\$3,226,970	\$3,227,50
Expenditures					
Personnel Services	\$3,399,963	\$3,300,970	\$3,369,179	\$3,515,337	\$3,592,27
Supplies	\$223,607	\$228,277	\$194,282	\$217,875	\$251,00
Other Services & Charges	\$2,360,133	\$2,315,296	\$2,413,486	\$2,373,787	\$2,392,80

The functions of the Community Corrections department are to develop alternative sentencing programs appropriate to the County's offender population, thereby reducing commitments to prison and jail and improving utilization of jail space; to evaluate alternative programs for performance and cost effectiveness; to provide a mechanism for communicating and coordinating among the different components of the criminal justice systems; and to gain support of the criminal justice community and general public in the management of alternative programs. Alternative programs managed and supervised include the following: Intensive Supervision Programs (ISP), Court Services Program (Community Service, JAWS), Residential Services, Cognitive Behavioral Therapy, Inmate Case Management and Treatment.

## **Mission Statement**

To provide or refer offenders to programs which divert offenders from traditional jail sentences and promote accountability, reduce criminal/ delinquent behaviors and support an environment for change, while balancing the needs and ensuring the safety of the people in Ottawa County

TARGET POPULATION	Offenders									
	County Goal: Contribute to a healthy physical, economic, and community environment									
	Department Goal 1: Rehabilitate offenders									
	Objective 1) Eliminate substance abuse									
PRIMARY GOALS &	Objective 2) Promote restorative justice	(e.g. court fees,	fines, victim cos	t, restitution)						
	Objective 3) Encourage offender educat	ion and employn	nent							
	Objective 4) Ensure compliance of cour	t order								
	County Goal: Maintain and improve the stron	ng financial posi	tion of the Cour	nty						
	Department Goal 2: Reduce cost of jail and	nd prison operat	tions							
OBJECTIVES	Objective 1) Divert offenders from jail a	and/or prison								
	County Goal: Continually improve the Count	y's organization	and services							
	Department Goal 3: Provide exceptional services/programs									
	Objective 1) Maintain high-efficiency work outputs <sup>1</sup>									
	<i>Objective 2)</i> Meet or exceed the administrative performance (e.g. workload, efficiency, customer service) of comparable									
	services provided in comparable counties <sup>2</sup>									
	<i>Objective 3)</i> Meet or surpass the value-per-dollar (e.g. outcome results, cost per capita, FTE per resident) of comparable									
	services provided in comparable counties <sup>2</sup>									
	Traditional Probation; Intensive Supervision Probation (ISP); Community Service/Jail Alternative Work Service; Cognitive Behavioral Therapy (CBT); Inmate Case Management and Treatment ( <i>Goal 1</i> )									
SERVICES & PROGRAMS	Jail Diversion (Goal 2)									
	Performance-Based Budgeting (e.g. Workload-Trend Analysis; Benchmark Analysis; Cost-Effectiveness Analysis (Goal 3)									
			2011	2012	2013	2014				
	ANNUAL MEASURES	TARGET	ACTUAL	ACTUAL	ESTIMATED	PROJECTED				
	# of probation enrollments	-	2,312	2,194	2,200	2,200				
	# of ISP enrollments	200	178	182	180	180				
	# of enrollments in community service	500	n/a	492	500	500				
	# of enrollments in JAWS	475	n/a	439	475	475				
WORKLOAD	# of home visits attempted	20,000	17,786	18,923	18,000	18,000				
	# of home visits successful (i.e. probationer contact made)	15,000	13,925	14,659	14,000	14,000				
	# of office visits conducted (i.e. probationer reported in-person)	50,000	47,435	52,003	50,000	50,000				
	# of drug tests administered	30,000	29,952	29,685	29,000	29,000				
	# of alcohol tests administered	48,000	43,814	50,607	49,000	49,000				

# **Department (1362) Community Corrections**

	ANNUAL MEASURES	TARGET	2011 ACTUAL	2012 ACTUAL	2013 ESTIMATED	2014 PROJECTED
OUTCOMES	Ottawa OWI III offender prison commitment rate	<10%	6.7%	13.4%	10.0%	10.0%
OUTCOMES	Ottawa Straddle Cell offender prison commitment rate	<24%	16.6%	18.4%	20.0%	20.0%
	Ottawa prison commitment rate (overall)	<10%	8.0%	11.8%	12.0%	12.0%
	State prison commitment rate (benchmark)	-	20.0%	20.7%	20.0%	20.0%
COST <sup>4</sup>	Cost of Community Corrections per capita (total expenses <sup>3</sup> )	-	\$2.79	\$2.49	\$2.33	\$2.33

		Resources				
Personnel			2012 # of	2013 # of	2014 # of	
	Position Name		Positions	Positions	Positions	
	Assistant Director Probation/CC		0.000	0.150	0.150	
	Community Corrections Secretary		0.000	0.320	0.320	
	Court Services Officer		0.000	1.000	1.000	
	Court Services Coordinator		0.000	1.000	1.000	
	Director of Probation & CC		0.000	0.500	0.500	
	District Court Clerk		0.000	0.050	0.050	
	Probation Officer/SSA		0.000	2.200	2.200	
	Probation Secretary		0.000	0.010	0.000	
	Probation Assistant		0.000	0.020	0.020	
			0.000	5.250	5.240	
Funding					2013 Current	2014
		2010	2011	2012	Year	Adopted
		Actual	Actual	Actual	Estimated	by Board
	Revenues					
	Intergovernmental Revenue	\$0	\$0	\$53,205	\$241,046	\$235,721
	Charges for Services	\$0	\$0	\$10,975	\$185,974	\$186,749
	Other Revenue	\$0	\$0	\$360	\$8,400	\$8,640
	Total Revenues	\$0	\$0	\$64,540	\$435,420	\$431,110
	Expenditures					
	Personnel Services	\$0	\$0	\$126,238	\$522,430	\$516,160
	Supplies	\$0	\$0	\$1,812	\$15,675	\$25,161
	Other Services & Charges	\$0	\$0	\$91,752	\$356,203	\$313,877
	Total Expenditures	\$0	\$0	\$219,802	\$894,308	\$855,198

# **Budget Highlights:**

Expenditures in this department were previously recorded in fund 2850 which was closed as of 9/30/12.

1. Department efficiency is assessed using annual workload and efficiency measures identified in the Performance Outline

2. The counties that will be used for benchmarking purposes will be determined based on, but not limited to, the following considerations: Population size; County equalized value; General Fund expenditures; data availability; and/or any other factors deemed necessary to ensure comparable benchmarks

3. Total expenses include all department/division expenses less IT Charges (831002) and Administrative Expenses (831000)

4. The cost and FTE calculations are computed by the Planning and Performance Improvement Department

The Legal Self-Help Center provides citizens with free resources for a variety of legal issues. Well trained staff is available on a walk-in basis to assist patrons who wish to resolve a variety of non-criminal matters without the assistance of a lawyer.



Continue Reading ...

	R	lesources			
Personnel Position Name		2012 # of Positions	2013 # of Positions	2014 # of Positions	
Legal Self-Help Center Director	-	0.000	1.000		
Funding	2010 Actual	2011 Actual	2012 Actual	2013 Current Year Estimated	2014 Adopted by Board
Revenues					- <b>)</b>
Intergovernmental Revenue					
Charges for Services	\$3,309	\$6,708	\$10,211	\$14,700	\$21,186
Other Revenue	\$5,000	\$62,713	\$18,500	\$12,430	\$2,430
Total Revenues	\$8,309	\$69,421	\$28,711	\$27,130	\$23,616
Expenditures					
Personnel Services	\$12,136	\$39,134	\$69,693	\$75,716	\$82,259
Supplies	\$12,105	\$2,080	\$4,562	\$12,854	\$8,960
Other Services & Charges	\$4,069	\$3,597	\$1,267		\$11,501
Total Expenditures	\$28,310	\$44,811	\$75,521	\$88,570	\$102,720

2013

# Resources

## Personnel

No personnel has been allocated to this department.

# Funding

Revenues	2010 Actual	2011 Actual	2012 Actual	Current Year Estimated	2014 Adopted by Board
Intergovernmental Revenue	\$44,562	\$79,738	\$7,580	\$100,000	\$0
Charges for Services	\$0	\$0	\$0	\$0	\$0
Other Revenue	\$1,750	\$800	\$0	\$0	\$0
Total Revenues	\$46,312	\$80,538	\$7,580	\$100,000	\$0
Expenditures					
Personnel Services	\$0	\$0	\$0	\$0	\$0
Supplies	\$4,373	\$5,597	\$1,359	\$4,128	\$0
Other Services & Charges	\$45,203	\$79,183	\$10,095	\$106,500	\$0
Capital Outlay	\$0	\$0	\$0	\$0	\$0
Total Expenditures	\$49,576	\$84,780	\$11,453	\$110,628	\$0

# **Budget Highlights:**

When the budgets were finalized, the County had not yet received formal notification of any grant awards. Budgets will be added with budget amendments as the notifications come in.

The function of the Ottawa County Probate Court is to hear and decide cases brought by parties within the County that fall within its statutory jurisdiction. These cases include estates and trusts, civil, guardians, conservators and mental commitments. The Judge of Probate also serves in the Circuit Court Family Division and handles the Drug Treatment Court dockets.

## **Mission Statement**

To administer justice and restore wholeness in a manner that inspires public trust

	Litigants								
TARGET POPULATION	Attorneys								
FOFULATION	Citizens								
PRIMARY GOALS & OBJECTIVES	<ul> <li>County Goal: Contribute to a healthy physical Court Goal 1: Ensure the health and well-seniors</li> <li>Objective 1) Establish legal guardianship Objective 2) Oversee the administration Objective 3) Ensure the appropriateness</li> <li>Court Goal 2: Establish formal record of 100 Objective 1) Resolve estate proceedings Objective 2) Interpret wills of the deceass</li> <li>County Goal: Continually improve the County Court Goal 3: Provide excellent customer 400 Objective 1) Provide thorough court serve Objective 2) Provide timely responses to 00 Objective 3) Provide interaction with customer 400 Objective 3) Provide interaction Work 400 Objective 3) Provide interaction Work 400 Objective 3) Provide Pr</li></ul>	being of minors o and/or conserve of estates of per- of commitments the legal status efficiently and fa- ed <b>'s organization</b> service rices requests for ser stomers that is co s/programs ork outputs <sup>1</sup> trative performa	, individuals wi atorship sons in conservat for hospitalizati of estates of the airly and services vice purteous, respect	th development torship on of persons w deceased	ith mental illness				
SERVICES & PROGRAMS	services provided in comparable counties <i>Objective 3</i> ) Meet or surpass the value-p services provided in comparable counties Guardianship and Conservator Services, Mental H Estate Determination Services ( <i>Goal 2</i> ) Professional Customer Service ( <i>Goal 3</i> )	$e^{2}$ er-dollar (e.g. or $2^{2}$	itcome results, c	ost per capita, F					
i kookiinio		1.5.0.1		77.4					
	Performance-Based Budgeting (e.g. Workload An	nalysis; Benchm			0010	0011			
	ANNUAL MEASURES	TARGET	2011	2012	2013	2014			
			ACTUAL	ACTUAL	ESTIMATED	PROJECTED			
WORKLOAD	# of probate new filings	-	931	935	938 52	941 56			
WORKLOAD	# of probate re-opened cases # of total filings	-	45 976	49 984	991	999			
	# of total dispositions	-	970	988	1018	1049			
	# of total active cases	-							
	CourTool #3-Time to Disposition	-	7,817	8,237	8,746	9,287			
EFFICIENCY	% of contested estate, trust, guardianship, or conservator matters adjudicated within 364 days from filing	75%	100%	90%	91%	92%			
	% of mental illness and judicial proceeding petitions adjudicated within 28 days from filing	100%	100%	100%	100%	100%			
	% of civil proceedings adjudicated within 728 days from filing	75%	100%	100%	100%	100%			

# **Department (1480) Probate Court**

EFFICIENCY	ANNUAL MEASURES	TARGET	2011 ACTUAL	2012 ACTUAL	2013 ESTIMATED	2014 PROJECTED
(CONT.)	% of miscellaneous petitions adjudicated 35 days from filing	100%	100%	100%	100%	100%
	CourTool #2-Clearance Rate (total outgoing/total incoming)	100%	71%	92%	93%	94%
OUTCOMES	CourTool #6-Reliability/Integrity of Case Files	100%	78%	96%	97%	98%
	CourTool #9-Court Employee Satisfaction (biennial, taken in 2011)	90%	81%	n/a	91%	n/a
CUSTOMER	CourTool #1-Access and Fairness: % of attorneys satisfied with court services	90%	n/a <sup>3</sup>	92%	n/a <sup>3</sup>	94%
SERVICE	% of public customers indicating interaction with staff was courteous, respectful and friendly	90%	n/a <sup>3</sup>	90%	n/a <sup>3</sup>	92%
COST <sup>5</sup>	<u>CourTool #10</u> -Cost Per Active Case (total expenses <sup>4</sup> )	-	\$91.11	\$82.09	\$83.35	\$78.49

1. Department efficiency is assessed using annual workload and efficiency measures identified in the Performance Outline

The counties that will be used for benchmarking purposes will be determined based on, but not limited to, the following considerations: Population size; County equalized value; General Fund expenditures; data availability; and/or any other factors deemed necessary to ensure comparable benchmarks
 Survey is conducted every other year

4. Total expenses include all department/division expenses less IT Charges (831002) and Administrative Expenses (831000)

5. The cost calculations are computed by the Planning and Performance Improvement Department

Note: These measures may not be inclusive of State and Federal performance measures that have been established for the Court

	R	Resources			
rsonnel					
Position Name		2012 # of Positions	2013 # of Positions	2014 # of Positions	
	-				
Judge - Probate Court		1.000	1.000	1.000	
Probate Register Chief Deputy Probate Register		1.000 1.000	1.000 1.000	1.000 1.000	
Chief Deputy Probate Register Deputy Probate Register		1.000	1.000	1.000	
Probate Clerk		2.000	2.000	2.000	
	-	6.000	6.000	6.000	
nding				2013 Current	2014
	2010	2011	2012	Year	Adopted
	Actual	Actual	Actual	Estimated	by Board
Revenues					
Charges for Services	\$49,730	\$50,362	\$45,479	\$51,500	\$50,00
Fines and Forfeitures Other Revenue	\$14,257	\$12,883	\$16,482	\$15,800	\$10 \$15,00
	\$14,237	\$12,005	\$10,462	\$13,800	\$15,00
Total Revenues	\$63,987	\$63,245	\$61,962	\$67,300	\$65,10
Expenditures					
Personnel Services	\$477,082	\$468,070	\$460,871	\$494,522	\$512,6
Supplies	\$15,509	\$48,260	\$18,153	\$25,778	\$21,09
Other Services & Charges	\$267,599	\$268,375	\$251,753	\$272,816	\$261,75
Total Expenditures	\$760,190	\$784,705	\$730,777	\$793,116	\$795,5

The function of the 20th Circuit Court, Family Division - Juvenile Services is to process cases in delinquency; neglect and abuse; and other legal matters mandated by statute. Exclusively utilizing general fund dollars, the 1010.1490 budget provides funding for approximately 4 full-time and 1 temporary part-time staff and focuses on court processing of cases. Also, a portion of the staff salaries are offset by a Juvenile Community Officer stipend from the State of Michigan and others are split with the Child Care Fund in order to obtain reimbursement. The Judge of Probate also serves in the Circuit Court, Juvenile Services.

### **Mission Statement**

To administer justice and restore wholeness in a manner that inspires public trust

	Juvenile Offenders									
	Law Enforcement									
TARGET POPULATION	Agencies									
FOFULATION	Schools									
	Attorneys	-								
	State Agencies, e.g. Department of Human Service									
	Prosecutor's Office, County Administration, Human Resources and various other County departments									
	County Goal: Continually improve the County	-								
	Court Goal 1: To process cases in complia State Courts (NCSC) Performance Measure			es (Time to Dis	position - Natior	nal Center for				
	<i>Objective 1)</i> Assess the length of time to			olved within est	ablished time fra	mes				
PRIMARY	Court Goal 2: To efficiently manage cases	-								
GOALS &	CourTools 2)	-	-	_						
OBJECTIVES	<i>Objective 1</i> ) Assess the number of outgo	oing cases as a pe	ercentage of the r	number of incom	ning cases utilizin	g the formula				
	established by the NCSC									
	Court Goal 3: To serve the public and Court stakeholders in a satisfactory and professional manner (Access and Fairness - NCSC CourTools 1)									
	Objective 1) Survey Court users to obtai	n their feedback	on the Court's tr	eatment of custo	omers					
	Meet or exceed guidelines as set forth by the State Court Administrative Office (SCAO) (Goal 1)									
SERVICES &	Identify current clearance rates and evaluate to determine if improvements can be made ( <i>Goal 2</i> )									
	Identify current clearance rates and evaluate to de	etermine if impro	ovements can be	made (Goal 2)						
PROGRAMS					-£	2)				
	Identify current clearance rates and evaluate to de Ensure quality of customer service and identify a		ment through the	administration						
			ment through the 2011	e administration 2012	2013	2014				
	Ensure quality of customer service and identify a ANNUAL MEASURES	reas for improve	ment through the	administration						
PROGRAMS	Ensure quality of customer service and identify a ANNUAL MEASURES # of new and reopened juvenile cases as	reas for improve	ment through the 2011	e administration 2012	2013	2014				
PROGRAMS	Ensure quality of customer service and identify a ANNUAL MEASURES # of new and reopened juvenile cases as reported to SCAO	reas for improve	ment through the 2011 ACTUAL	e administration 2012 ACTUAL	2013 ESTIMATED	2014 PROJECTED				
PROGRAMS	Ensure quality of customer service and identify a ANNUAL MEASURES # of new and reopened juvenile cases as	reas for improve	ment through the 2011 ACTUAL	e administration 2012 ACTUAL	2013 ESTIMATED	2014 PROJECTED				
PROGRAMS	Ensure quality of customer service and identify a ANNUAL MEASURES # of new and reopened juvenile cases as reported to SCAO % of detained minor/court custody cases adjudicated & disposed 84 days from petition authorization	reas for improve	ment through the 2011 ACTUAL 1,332	administration 2012 ACTUAL 1,273	2013 ESTIMATED 1,100	2014 PROJECTED 1,100				
PROGRAMS	Ensure quality of customer service and identify a ANNUAL MEASURES # of new and reopened juvenile cases as reported to SCAO % of detained minor/court custody cases adjudicated & disposed 84 days from petition authorization % of detained minor/court custody cases	reas for improve TARGET - 90%	ment through the 2011 ACTUAL 1,332 100%	administration 2012 ACTUAL 1,273 n/a	2013 ESTIMATED 1,100 100%	2014 PROJECTED 1,100 100%				
PROGRAMS	Ensure quality of customer service and identify a ANNUAL MEASURES # of new and reopened juvenile cases as reported to SCAO % of detained minor/court custody cases adjudicated & disposed 84 days from petition authorization % of detained minor/court custody cases adjudicated & disposed 98 days from petition	reas for improve	ment through the 2011 ACTUAL 1,332	administration 2012 ACTUAL 1,273	2013 ESTIMATED 1,100	2014 PROJECTED 1,100				
PROGRAMS	Ensure quality of customer service and identify a ANNUAL MEASURES # of new and reopened juvenile cases as reported to SCAO % of detained minor/court custody cases adjudicated & disposed 84 days from petition authorization % of detained minor/court custody cases	reas for improve TARGET - 90%	ment through the 2011 ACTUAL 1,332 100%	administration 2012 ACTUAL 1,273 n/a	2013 ESTIMATED 1,100 100%	2014 PROJECTED 1,100 100%				
PROGRAMS	Ensure quality of customer service and identify a ANNUAL MEASURES # of new and reopened juvenile cases as reported to SCAO % of detained minor/court custody cases adjudicated & disposed 84 days from petition authorization % of detained minor/court custody cases adjudicated & disposed 98 days from petition authorization % of minors not detained/court custody petitions adjudicated & disposed 119 days from	reas for improve TARGET - 90%	ment through the 2011 ACTUAL 1,332 100%	administration 2012 ACTUAL 1,273 n/a	2013 ESTIMATED 1,100 100%	2014 PROJECTED 1,100 100%				
PROGRAMS	Ensure quality of customer service and identify a ANNUAL MEASURES # of new and reopened juvenile cases as reported to SCAO % of detained minor/court custody cases adjudicated & disposed 84 days from petition authorization % of detained minor/court custody cases adjudicated & disposed 98 days from petition authorization % of minors not detained/court custody petitions adjudicated & disposed 119 days from petition authorization	reas for improve TARGET - 90% 100%	ment through the 2011 ACTUAL 1,332 100% 100%	administration 2012 ACTUAL 1,273 n/a n/a	2013 ESTIMATED 1,100 100%	2014 PROJECTED 1,100 100%				
PROGRAMS	Ensure quality of customer service and identify a ANNUAL MEASURES # of new and reopened juvenile cases as reported to SCAO % of detained minor/court custody cases adjudicated & disposed 84 days from petition authorization % of detained minor/court custody cases adjudicated & disposed 98 days from petition authorization % of minors not detained/court custody petitions adjudicated & disposed 119 days from petition authorization % of minors not detained/court custody	reas for improve TARGET - 90% 100% 75%	ment through the 2011 ACTUAL 1,332 100% 100% 78%	e administration 2012 ACTUAL 1,273 n/a n/a 87%	2013 ESTIMATED 1,100 100% 100% 85%	2014 PROJECTED 1,100 100% 100% 85%				
PROGRAMS	Ensure quality of customer service and identify a ANNUAL MEASURES # of new and reopened juvenile cases as reported to SCAO % of detained minor/court custody cases adjudicated & disposed 84 days from petition authorization % of detained minor/court custody cases adjudicated & disposed 98 days from petition authorization % of minors not detained/court custody petitions adjudicated & disposed 119 days from petition authorization % of minors not detained/court custody petitions adjudicated & disposed w/in 182 days	reas for improve TARGET - 90% 100%	ment through the 2011 ACTUAL 1,332 100% 100%	administration 2012 ACTUAL 1,273 n/a n/a	2013 ESTIMATED 1,100 100%	2014 PROJECTED 1,100 100%				
PROGRAMS	Ensure quality of customer service and identify a ANNUAL MEASURES # of new and reopened juvenile cases as reported to SCAO % of detained minor/court custody cases adjudicated & disposed 84 days from petition authorization % of detained minor/court custody cases adjudicated & disposed 98 days from petition authorization % of minors not detained/court custody petitions adjudicated & disposed 119 days from petition authorization % of minors not detained/court custody petitions adjudicated & disposed w/in 182 days from petition authorization % of minors not detained/court custody petitions adjudicated & disposed w/in 182 days from petition authorization % of minors not detained/court custody	reas for improve TARGET - 90% 100% 75%	ment through the 2011 ACTUAL 1,332 100% 100% 78%	e administration 2012 ACTUAL 1,273 n/a n/a 87%	2013 ESTIMATED 1,100 100% 100% 85%	2014 PROJECTED 1,100 100% 100% 85%				
PROGRAMS	Ensure quality of customer service and identify a ANNUAL MEASURES # of new and reopened juvenile cases as reported to SCAO % of detained minor/court custody cases adjudicated & disposed 84 days from petition authorization % of detained minor/court custody cases adjudicated & disposed 98 days from petition authorization % of minors not detained/court custody petitions adjudicated & disposed 119 days from petition authorization % of minors not detained/court custody petitions adjudicated & disposed w/in 182 days from petition authorization % of minors not detained/court custody petitions adjudicated & disposed w/in 182 days from petition authorization % of minors not detained/court custody petitions adjudicated & disposed w/in 182 days	reas for improve TARGET - 90% 100% 75%	ment through the 2011 ACTUAL 1,332 100% 100% 78%	e administration 2012 ACTUAL 1,273 n/a n/a 87%	2013 ESTIMATED 1,100 100% 100% 85%	2014 PROJECTED 1,100 100% 100% 85%				
PROGRAMS	Ensure quality of customer service and identify a ANNUAL MEASURES # of new and reopened juvenile cases as reported to SCAO % of detained minor/court custody cases adjudicated & disposed 84 days from petition authorization % of detained minor/court custody cases adjudicated & disposed 98 days from petition authorization % of minors not detained/court custody petitions adjudicated & disposed 119 days from petition authorization % of minors not detained/court custody petitions adjudicated & disposed w/in 182 days from petition authorization % of minors not detained/court custody petitions adjudicated & disposed w/in 182 days from petition authorization % of minors not detained/court custody petitions adjudicated & disposed w/in 182 days from petition authorization % of minors not detained/court custody petitions adjudicated & disposed w/in 182 days from petition authorization % of minors not detained/court custody petitions adjudicated & disposed w/in 182 days from petition authorization	reas for improve           TARGET           -           90%           100%           75%           90%	ment through the 2011 ACTUAL 1,332 100% 100% 78% 90%	e administration 2012 ACTUAL 1,273 n/a n/a 87% 95%	2013 ESTIMATED 1,100 100% 100% 85% 90%	2014 PROJECTED 1,100 100% 100% 85% 90%				
PROGRAMS	Ensure quality of customer service and identify a ANNUAL MEASURES # of new and reopened juvenile cases as reported to SCAO % of detained minor/court custody cases adjudicated & disposed 84 days from petition authorization % of detained minor/court custody cases adjudicated & disposed 98 days from petition authorization % of minors not detained/court custody petitions adjudicated & disposed 119 days from petition authorization % of minors not detained/court custody petitions adjudicated & disposed w/in 182 days from petition authorization % of minors not detained/court custody petitions adjudicated & disposed w/in 182 days from petition authorization % of minors not detained/court custody petitions adjudicated & disposed w/in 182 days	reas for improve           TARGET           -           90%           100%           75%           90%	ment through the 2011 ACTUAL 1,332 100% 100% 78% 90%	e administration 2012 ACTUAL 1,273 n/a n/a 87% 95%	2013 ESTIMATED 1,100 100% 100% 85% 90%	2014 PROJECTED 1,100 100% 100% 85% 90%				

# **Department (1490) Juvenile Services**

	ANNUAL MEASURES	TARGET	2011 ACTUAL	2012 ACTUAL	2013 ESTIMATED	2014 PROJECTED
CUSTOMER SERVICE	% of attorneys satisfied with department services	90%	n/a <sup>1</sup>	92%	n/a <sup>1</sup>	94%
5211102	% of public customers indicating interaction with staff was courteous, respectful, and friendly	90%	n/a <sup>1</sup>	90%	n/a <sup>1</sup>	92%

#### Resources

# Personnel

Funding

		2012	2013	2014	
		# of	# of	# of	
Position Name		Positions	Positions	Positions	
Circuit Court Administrator		0.660	0.660	0.660	
Juvenile Services Director		0.150	0.150	0.150	
Juvenile Court Referee		0.875	0.875	0.875	
Asst Director - Juvenile Services		0.125	0.125	0.125	
Judicial Clerk Juvenile		1.000	1.000	1.000	
Juvenile Register		1.000	1.000	1.000	
Administrative Aide		1.000	1.000	1.000	
Reimbursement Specialist		1.000	1.000	1.000	
		5.810	5.810	5.810	
				2013	
				Current	2014
	2010	2011	2012	Year	Adopted
	Actual	Actual	Actual	Estimated	by Board
Revenues		11000001	11000001	2500000	<i>oj 20010</i>
Intergovernmental Revenue	\$104,080	\$104,248	\$104,274	\$104,337	\$104,26
Charges for Services	\$65,294	\$84,074	\$93,239	\$101,170	\$84,00
Fines and Forfeitures	\$0	\$0	\$0	\$0	\$
Other Revenue	\$4,500	\$0	(\$20)	\$0	\$
Total Revenues	\$173,874	\$188,322	\$197,493	\$205,507	\$188,26
Expenditures					
Personnel Services	\$417,478	\$417,707	\$437,299	\$452,377	\$484,52
Supplies	\$16,357	\$17,604	\$17,923	\$50,332	\$31,14
Other Services & Charges	\$334,592	\$371,720	\$379,833	\$354,895	\$376,84
_			\$0	\$0	\$
Capital Outlay	\$0	\$43,373	φU	<b>ФО</b>	ψ

# **Budget Highlights:**

2013 Supplies includes replacement computer equipment and new lobby seating.

The Adult Probation department has two primary functions. First, Adult Probation completes pre-sentence investigations for the Circuit Court. These investigations are required by statute. Second, Adult Probation supervises offenders who are placed on probation by the Circuit Court and those released on parole from prison. In addition to the traditional types of supervision, we have agents who supervise offenders on the electronic monitoring system and in the Adult Drug Treatment Court. The Adult Probation department has representatives in three locations: Grand Haven, Holland, and Hudsonville. The employees in the Adult Probation department are employees of the Michigan Department of Corrections. Ottawa County provides office space, supplies, and other operating necessities.

## **Mission Statement**

Create a safer community through effective offender management and supervision while holding offenders accountable and promoting their success.

TARGET	Felons								
POPULATION	High Court Misdemeanors								
	County Goal: Contribute to a healthy physical, economic, and community environment								
	Department Goal 1: Rehabilitate offender	s by equipping t	them with enric	hing life skills					
	Objective 1) Reduce substance abuse								
	Objective 2) Encourage offender education	on and employn	nent						
	Objective 3) Ensure compliance of court	or parole orders							
	County Goal: Maintain and improve the stron	g financial posi	tion of the Cour	nty					
PRIMARY	Department Goal 2: Reduce cost of jail and	d prison operat	ions						
GOALS & OBJECTIVES	Objective 1) Divert offenders from jail a	nd/or prison							
	County Goal: Continually improve the County	's organization	and services						
	Department Goal 3: Provide exceptional se	ervices/progran	15						
	<i>Objective 1)</i> Maintain high-efficiency w <i>Objective 2)</i> Meet or exceed the adminis	-	nce (e.g. worklo	ad efficiency ci	ustomer service)	of comparable			
	<i>Objective 2)</i> Meet or exceed the administrative performance (e.g. workload, efficiency, customer service) of comparable services provided in comparable counties <sup>2</sup> <i>Objective 3)</i> Meet or surpass the value-per-dollar (e.g. outcome results, cost per capita, FTE per resident) of comparable								
	services provided in comparable counties	$s^2$							
	Circuit Court Probation (Goal 1)								
SERVICES & PROGRAMS	Jail Diversion (Goal 2)								
	Performance-Based Budgeting (e.g. Workload An	nalysis; Benchm	ark Analysis) (G	oal 3)					
	ANNUAL MEASURES	TARGET	2011	2012	2013	2014			
			ACTUAL	ACTUAL	ESTIMATED	PROJECTED			
WORKLOAD	# of home visits successful (i.e. probationer contact made)	1,000	1,225	1,955	1,500	1,500			
	# of drug tests administered	2,400	6,538	5,516	6,000	5,500			
	# of alcohol tests administered	2,400	7,127	6,120	6,600	6,100			
	# of offenders diverted from prison	50	121	99	100	100			
	% of probationers/parolees clean a minimum of 90 consecutive days at successful discharge	100%	90%	75%	80%	82%			
EFFICIENCY	% of probationers/parolees obtaining a GED during supervision, if applicable	100%	14%	30%	25%	30%			
	% of probationers/parolees successfully completing supervision	65%	89%	78%	85%	85%			
OUTCOMES	Prison commitment rate	<22%	8%	11%	10%	10%			
COST <sup>4</sup>	Cost of Department per capita (County dollars only <sup>3</sup> )	-	\$0.10	\$0.09	\$0.10	\$0.10			

1. Department efficiency is assessed using annual workload and efficiency measures identified in the Performance Outline

2. The counties that will be used for benchmarking purposes will be determined based on, but not limited to, the following considerations: Population size; County equalized value; General Fund expenditures; data availability; and/or any other factors deemed necessary to ensure comparable benchmarks

3. Total expenses include all department/division expenses less IT Charges (831002) and Administrative Expenses (831000)

4. The cost and FTE calculations are computed by the Planning and Performance Improvement Department

Resources

#### Personnel

No personnel has been allocated to this department.

Funding	2010 Actual	2011 Actual	2012 Actual	2013 Current Year Estimated	2014 Adopted by Board
Expenditures					
Supplies	\$16,238	\$12,795	\$11,303	\$10,525	\$10,900
Other Services & Charges	\$50,301	\$112,910	\$201,410	\$167,738	\$114,348
Total Expenditures	\$66,539	\$125,705	\$212,714	\$178,263	\$125,248

#### **Budget Highlights:**

Indirect administrative expenditures (included in Other Services & Charges) were higher for occupants of the Grand Haven Courthouse in 2012 and 2013 due to a roll forward adjustment to capture depreciation expenditures not applied in prior periods. These costs will decrease again in 2014, but should stabilize after that.

Fund: (1010) General Fund

Department: (1660) Family Counseling

#### **Function Statement**

This department is a result of Public Act 155 of 1964 (as amended by Public Act 16 of 1980) which establishes that a portion of the fees charged for marriage licenses be allocated to the Circuit Court for family counseling services such as domestic violence and child abuse. Funds not expended by year end are required to be reserved for future counseling services.

#### Personnel

No personnel has been allocated to this department.

Funding				2013 Current	2014
	2010	2011	2012	Year	Adopted
	Actual	Actual	Actual	Estimated	by Board
Revenues					
Licenses and Permits	\$24,263	\$29,055	\$29,345	\$27,150	\$27,000
Total Revenues	\$24,263	\$29,055	\$29,345	\$27,150	\$27,000
Expenditures					
Other Services & Charges	\$18,096	\$17,573	\$11,489	\$12,000	\$18,495
Total Expenditures	\$18,096	\$17,573	\$11,489	\$12,000	\$18,495

# **Function Statement**

The Jury Board is a statutory board appointed by the Governor for the purpose of selecting a pool of jurors for the County Court System.

Resources
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# Personnel

No personnel has been allocated to this department.

# Funding

	2010 Actual	2011 Actual	2012 Actual	2013 Current Year Estimated	2014 Adopted by Board
Expenditures					
Supplies	\$5,855	\$367	\$1,674	\$4,304	\$5,030
Other Services & Charges	\$2,009	\$1,918	\$1,687	\$1,720	\$2,235
Total Expenditures	\$7,864	\$2,285	\$3,360	\$6,024	\$7,265

# Fund: (2160) Friend of the Court

## **Function Statement**

The Friend of the Court (FOC) has three broad statutory duties: 1) To investigate, report, and make recommendations to the 20th Judicial Circuit Court regarding child custody, parenting time, and child support issues; 2) To monitor and manage collection and disbursement of child support payments by the Michigan State Disbursement Unit (MiSDU); and 3) To enforce child custody, parenting time, and child support orders entered by the 20th Judicial Circuit Court.

#### **Mission Statement**

To administer justice and restore wholeness in a manner that inspires public trust

TARGET	Children								
POPULATION	Custodial and Non-custodial Parents								
	County Goal: Contribute to a healthy physical, economic, and community environment								
	FOC Goal 1: Ensure that support is provid	led for the care	and maintenan	ce of children					
	Objective 1) Perform domestic relations	hearings							
	Objective 2) Conduct parenting time and	custody assessn	nents						
	Objective 3) Process and enforce orders	of support							
PRIMARY	Objective 4) Manage the collection and o	lisbursement of	child support pay	yments					
GOALS & OBJECTIVES	Objective 5) File civil warrants for non-p	payment of child	support paymen	nts					
	Objective 6) Comply with all state and fe	ederal regulation	s regarding child	d support, parent	ting time and cust	ody			
	County Goal: Continually improve the County	's organization	and services						
	FOC 2: To serve the public and Court stak NCSC CourTools 1)	xeholders in a sa	atisfactory and	professional ma	anner. (Access a	nd Fairness -			
	Objective 1) Survey court users to obtain	their feedback	on the Court's tre	eatment of custo	mers				
SERVICES &	Child support and Custody Services (Goal 1)								
PROGRAMS	Ensure quality of customer service and identify areas for improvement through the administration of surveys (Goal 2)								
	ANNUAL MEASURES	2011 ACTUAL	2012 ACTUAL	2013 ESTIMATED	2014 PROJECTED				
	# of new cases filed (Title IV-D child support enforcement)	-	1,073	1,109	1,100	1,100			
WORKLOAD	# of cases active (Title IV-D child support enforcement)	-	12,571	12,177	12,200	12,200			
	# of parenting time and custody assessments completed	-	223	211	220	220			
	# of bench warrants filed	-	1,943	1,595	1,600	1,600			
	% of domestic relation hearings scheduled within 3 weeks of case filing	85%	80%	90%	90%	90%			
EFFICIENCY	% of custody assessments completed within time guidelines	95%	80%	98%	98%	98%			
	% of DHS-Office of Child Support audits that show compliance with Federal and State child support regulations	95%	100%	100%	100%	100%			
	Paternity Establishment Rate	90%	95.4%	96.9%	96.9%	97.0%			
	Support Order Establishment Rate	80%	79.0%	80.1%	82.0%	82.0%			
OUTCOMES	Collection Rate on Current Support (outstanding payments)	80%	73.8%	76.2%	77.0%	77.0%			
	Collection Rate on Arrears	80%	76.9%	76.3%	77.0%	77.0%			
	Collection Rate on Medical	80%	67.0%	68.6%	69.0%	69.0%			
	% of attorneys satisfied with court services	90%	n/a <sup>1</sup>	85%	n/a <sup>1</sup>	90%			
CUSTOMER SERVICE	% of public customers indicating interaction with staff was courteous, respectful, and friendly	90%	n/a <sup>1</sup>	89%	n/a <sup>1</sup>	90%			

## Fund: 2160 Friend of the Court

	Resources		
Personnel			
	2012	2013	2014
	# of	# of	# of
Position Name	Positions	Positions	Positions
Friend of the Court	1.000	1.000	1.000
Assistant FOC - Operations	1.000	1.000	1.000
Accounting Manager	1.000	1.000	1.000
Investigators	11.000	11.000	11.000
Family Services Coord/Custody Investigator	3.000	3.000	4.000
Data Processing Specialist	4.000	4.000	4.000
Senior Data Processing Specialist	1.000	1.000	1.000
Location Specialist	1.000	1.000	1.000
FOC Clerk II	3.000	3.000	3.000
Accounting Clerk	3.000	3.000	3.000
Referee	1.125	1.125	1.725
FOC Clerk I	4.000	4.000	4.000
Deputy/Road Patrol	1.000	1.000	2.000
Third Party Liability Specialist	1.000	1.000	1.000
	36.125	36.125	38.725

# Funding

unung				2013	2014
Budget Summary	2010 Actual	2011 Actual	2012 Actual	Current Year Estimated	Adopted by Board
Revenues					
Intergovernmental Revenue	\$2,023,467	\$1,994,955	\$2,036,615	\$2,074,549	\$2,416,867
Charges for Services	\$298,081	\$414,887	\$453,139	\$282,977	\$274,625
Interest					
Other Financing Sources	\$546,235	\$702,574	\$695,542	\$875,085	\$836,006
Total Revenues	\$2,867,783	\$3,112,416	\$3,185,296	\$3,232,611	\$3,527,498
Expenditures					
Personnel Services	\$2,511,970	\$2,544,328	\$2,517,733	\$2,528,330	\$2,792,683
Supplies	\$54,814	\$46,441	\$40,607	\$53,270	\$81,142
Other Services & Charges	\$490,984	\$521,647	\$626,955	\$651,011	\$653,673
Capital Outlay					
Total Expenditures	\$3,057,768	\$3,112,416	\$3,185,296	\$3,232,611	\$3,527,498

# Budget Highlights:

2.5 additional positions were approved for 2014 including a Family Services Coordinator/Custody, a FOC Warrant Officer and a 0.50 Attorney Referee.

This Fund accounts for miscellaneous grant revenue received from the State and other agencies for judicial programs, primarily drug court programs.

Resources						
Personnel						
		2012	2013	2014		
		# of	# of	# of		
Position Name		Positions	Positions	Positions		
Drug Court Coordinator		1.000	0.000	0.000		
Caseworker		1.000	1.000	0.000		
Probation Treatment Specialist		1.000	1.000	0.000		
Administrative Aide		0.000	0.000	0.000		
Assistant Director - Probation		0.000	0.150	0.000		
Case Manager/Surveillance	_	1.000	0.000	0.000		
	_	4.000	2.150	0.000		
Funding				2013	2014	
Pudget Summen	2010	2011	2012	2013 Current Year	Adopted	
Budget Summary	Actual	Actual	Actual	Estimated	by Board	
Revenues	Actual	Actual	Actual	Estimated	by Board	
Intergovernmental Revenue	\$211,989	\$283,905	\$309,034	\$0	\$C	
Charges for Services	\$0	\$21,764	\$46,203	\$0	\$0	
Interest	\$0	\$0	\$0	\$0	\$0	
Other Revenue	\$4,125	\$4,125	\$16,137	\$0	\$0	
Other Financing Sources	\$73,827	\$43,172	\$12,087	\$0	\$0	
Total Revenues	\$289,941	\$352,966	\$383,462	\$0	\$0	
Expenditures						
Personnel Services	\$243,344	\$287,247	\$308,502	\$0	\$C	
Supplies	\$20,878	\$17,605	\$24,883	\$0	\$0	
Other Services & Charges	\$23,303	\$45,459	\$50,484	\$0	\$0	
Capital Outlay	\$0	\$0	\$0	\$0	\$0	
Total Expenditures	\$287,525	\$350,311	\$383,869	\$0	\$0	

# **Budget Highlights:**

Activity in this fund has been moved to fund 2180, Other Governmental Grants.

# Fund: 2180 Other Governmental Grants

#### **Function Statement**

This Fund accounts for miscellaneous grant revenue received from the State and other agencies for drug court programs, veteran's trust, and transportation.

	Res	sources			
Personnel					
		2012	2013	2014	
		# of	# of	# of	
Position Name		Positions	Positions	Positions	
Drug Court Coordinator		0.000	0.000	0.000	
Caseworker		0.000	0.000	1.000	
Probation Treatment Specialist		0.000	0.000	1.000	
Administrative Aide		0.000	0.000	0.000	
Assistant Director - Probation		0.000	0.000		
Case Manager/Surveillance	_	0.000	0.000		
		0.000	0.000	2.150	
Funding				2013	2014
Budget Summary	2010	2011	2012	2015 Current Year	Adopted
Budget Summary	Actual	Actual	Actual	Estimated	by Board
Revenues	Tetuar	Tietuai	Tietuur	Listinated	by Doard
Intergovernmental Revenue	\$0	\$0	\$92,562	\$499,337	\$379,233
Charges for Services	\$0	\$0	\$10,994	\$45,000	\$45,000
Interest	\$0	\$0	\$0	\$0	\$0
Other Revenue	\$0	\$0	\$2,250	\$17,496	\$0
Other Financing Sources	\$0	\$0	\$9,707	\$44,723	\$54,261
Total Revenues	\$0	\$0	\$115,513	\$606,556	\$478,494
Expenditures					
Personnel Services	\$0	\$0	\$74,145	\$278,653	\$206,163
Supplies	\$0	\$0	\$2,136	\$23,606	\$11,437
Other Services & Charges	\$0	\$0	\$21,653	\$304,297	\$260,894
Capital Outlay	\$0	\$0	\$0	\$0	\$0
Total Expenditures	\$0	\$0	\$97,934	\$606,556	\$478,494

## **Budget Highlights:**

This fund can vary depending on whether grants have been extended or have ended as well as the award amount received from the State or Federal Government. Consequently, the budget can vary significantly from year to year. 2012 represents three months of activity as activity for the 9/30 Judicial Grants (fund 2170), Transportation (fund 2320) and Veteran's Trust (fund 2941) were moved to this fund on 10/1/12.

# Fund: 2850 Community Corrections Program

Resources						
ersonnel						
i sonner		2012	2013	2014		
		# of	# of	# of		
Position Name		Positions	Positions	Positions		
Director of Probation & Community Correction		0.750	0.000	0.000		
Assistant Director of Probation Services		0.250	0.000	0.000		
Court Services Coordinator		1.000	0.000	0.000		
Court Services Officer		1.000	0.000	0.000		
Probation Officer-Substance Abuse		2.800	0.000	0.000		
Probation Assistant		0.000	0.000	0.000		
Probation Secretary		0.000	0.000	0.000		
District Court Clerk		0.000	0.000	0.000		
Senior Secretary	_	0.800	0.000	0.000		
	_	6.600	0.000	0.000		
ınding						
manig				2013	2014	
	2010	2011	2012	Current Year	Adopted	
	Actual	Actual	Actual	Estimated	by Board	
Revenues					- )	
Intergovernmental Revenue	\$220,000	\$241,041	\$236,041			
Charges for Services	\$197,817	\$187,156	\$170,122			
Other Revenue	\$9,896	\$7,846	\$10,416			
Other Financing Sources	\$519,991	\$465,509	\$393,306			
Total Revenues	\$947,704	\$901,552	\$809,885			
Expenditures						
-	<b><b><b><b></b></b></b></b>	<b>\$500 510</b>	<b><i><b>Ф</b><b>Г</b>Г</i><b><i>ГГ</i><b></b></b></b>			
Personnel Services	\$678,230	\$588,719	\$555,553			
Supplies	\$18,452	\$11,365	\$23,417			
Other Services & Charges	\$266,549	\$266,957 \$125,274	\$337,611			
Other Financing Uses	\$31,106	\$135,374				
Total Expenditures	\$994,337	\$1,002,415	\$916,581			

## **Budget Highlights:**

Revenues for Charges for Services are decreasing across the State, this is due to a combination of the poor economy, increased awareness and a decrease in the number of police officers. In the last couple years this fund has also subsidized the new Sobriety Treatment Program aimed at addressing the needs of high risk offenders. This fund was closed as of 9/30/12 and activities are now reported in the General Fund Department (1362).