AGENDA

Welcome and Introductions 5 Minutes

1. Overview and Focus of Collaboration; Al Vanderberg, Ottawa County Administrator 5 Minutes

2. Partnerships in Law Enforcement; Gary Rosema, Ottawa County Sheriff; Christine Burns, Spring Lake Village Manager 15 Minutes

3. Local Ordinance Prosecution; Al Vanderberg, Ottawa County Administrator 5 Minutes

4. Technology Collaborative; Pat McGinnis, Grand Haven City Manager; Mike Rohwer, Ottawa Area ISD 10 Minutes

5. Joint MTT Tax Appeal; Tim Klunder, Zeeland City Manager 5 Minutes

6. Reverse Auction; Christine Miller, Ottawa County Fiscal Services Purchasing 5 Minutes

7. IT Server Hosting and Services; Dave Hulst, Ottawa County IT Director; Gordon Gallagher, Spring Lake Township Manager 10 Minutes

8. Online Park Reservation System; JoAnn Arcand, President/Owner, WebTecs Inc. 10 Minutes

9. Training; Laura Mousseau, Ottawa County Human Resources Manager 5 Minutes

10. US-31 Intersection Enhancement Project; Steve Bulthuis, MACC Executive Director 10 Minutes

11. Roundtable Discussion; Other Local Initiatives 20 Minutes

12. Q&A 15 Minutes
The Ottawa County Board of Commissioners has made it a priority to examine opportunities for increased cooperation and collaboration with local units of government and other partners. Often initiated as a pilot agreement to further evaluate effectiveness for both the County and our partner, the agreements are guided by three simple rules – will it maintain or improve levels of service, will it save one partner money, and will it not increase costs for the county.

**Law Enforcement – Sheriff’s Office**  
Description: Contract partnerships for services, including; community policing, school resource deputies, special traffic units, paramedic/E-units, ordinance enforcement, juvenile services/friend of the court, and the supervision and administrative support for each.  
Partners: 15 townships, 3 cities and 1 village; also support service for 4 law enforcement agencies throughout the county (Grand Haven, Holland, Zeeland and GVSU)

**Sentenced Work Abatement Program (SWAP)**  
Description: Minimum-security inmates employed to perform a range of work projects. Offers low cost labor and allows inmates to reduce their jail sentence (1 sentence day for every 4 days of SWAP service). The County subsidizes this program up to $20,000 per year.  
Partners: Multiple government and non-profit agencies

**Local Ordinance Prosecution**  
Description: Provide prosecution services in the court system for local ordinance offenses.  
Partners: Currently negotiating with two partners

**Training and Development**  
Description: Offer the various training and development classes at the County for attendance by employees of any local unit of government.  
Partners: All local units of government

**Technology Collaborative**  
Description: Led by the City of Grand Haven, a large group of governments, school districts and other public partners investigating possibilities for shared IT services.  
Partners: 4 cities, 4 school districts, 3 townships, 2 libraries, county, road commission, central dispatch and intermediate school district
Facilities – Preventive Maintenance Services
Description: County staff provides established set of preventive maintenance activities for buildings and major mechanical components and systems.
Partners: City of Holland

Fiscal Services
Description: Provision of finance director and associated services.
Partners: Spring Lake Township/Village of Spring Lake, Allegan Community Action Agency

Assessing Services
Description: Provision of property assessment services as outlined in the Michigan General Property Tax Act.
Partners: City of Grand Haven and Crockery Township

Reverse Auction
Description: Extension of the Kent County reverse auction procurement system where sellers compete to sell goods or services for progressively lower prices.
Partners: Available to all local units of government

IT Services – GIS (Geographic Information System)
Description: Access to GIS with layers of data/orthophotography and functionality.
Partners: 20 local units of government, Road Commission and Grand Rapids Water System

IT Services – Hosting (servers/electronic documents/website)
Description: Hosting of data or services on the County “cloud”.
Partners: Spring Lake Township, Park Township, Grand Haven Township

IT Services – Online Payment Engine
Description: Allows payments for services online and transfer of funds to local accounts.
Partners: Spring Lake Village

IT Services – Service Desk and Onsite Support
Description: Full IT services with capabilities for remote or onsite assistance.
Partners: Spring Lake Township

IT Services – Online Park Reservation System
Description: Allows citizens and groups to reserve and pay for park reservations.
Partners: Spring Lake Township
OVERVIEW AND FOCUS OF COLLABORATION

Al Vanderberg, Ottawa County Administrator

PARTNERSHIPS IN LAW ENFORCEMENT

Gary Rosema, Ottawa County Sheriff and Christine Burns Spring Lake Village Manager
Law Enforcement Partnerships

Current Partnerships

- Polkton Township
- Spring Lake Township
- City of Ferrysburg
- Spring Lake Village
- Grand Haven Township
- Robinson Township
- Port Sheldon Township
- Park Township
- City of Coopersville
- Chester Township
- Alton Township
- Talmadge Township
- Georgetown Township
- Blendon Township
- City of Hudsonville
- Jamestown Township
- Zeeland Township
- Holland Township

New Partnerships

Spring Lake Village / City of Ferrysburg

- 1 Sergeant
- 6 Deputies
- 3 Part-time Deputies

Ottawa Area Intermediate School District

- January 2015
- 1 Deputy
Community Partnership Pages

Al Vanderberg, Ottawa County Administrator
LOCAL ORDINANCE PROSECUTION

Pat McGinnis, Grand Haven City Manager and Mike Rohwer Ottawa Area ISD
TECHNOLOGY COLLABORATIVE
FOG-NET
An Emerging Inter-Governmental Services Network

What???
The "Cloud"

The "FOG" (aka, near cloud) FOG-Net is...
A high speed, fiber optic network to interconnect governmental agencies, schools, and libraries for the purpose of sharing services, expanding capacities, and gaining efficiencies of operation.
Why????

The “FOG” (aka, near cloud)

Fiber Optimized Government

• VOIP / Telephony Services
  • Call controllers
  • Access to telco providers
• Business Continuity / Disaster Recovery
  • Redundant Paths/Services
  • Off-site Backup
  • Disaster Response Sites
  • Critical Infrastructure CCTV Project
• Efficiencies
  • P2P Data Transport
  • Internet Service Provider Access
  • Hoteling / Hosting Staff
  • Data Center Optimization
• Other Services
  • Shared Tech Support
  • ______ as a Service
  • Wireless Extension

How????

The “FOG” (aka, near cloud)

Fiber Optimized Government

Phase 1 – Proof of Concept
Phase 2 – Refine Design
Phase 3 – Formalize Governance and Agreements
Phase 4 – Operate…….

Phase 1 – FOG-NET Proof-of-Concept
The “FOG” (aka, near cloud)

Fiber Optimized Government

Questions

JOINT MTT TAX APPEAL

Tim Klunder, Zeeland City Manager

Joint Defense Agreement
A reverse auction (also called a procurement auction or e-auction) is a real-time auction where sellers compete to sell goods or services for progressively lower prices.
Typical Item Selected for a Reverse Auction

U.S. Flag, 5’ x 8’, Nylon (Sewn Stripes & Embroidered Stars)
White fitted sheets 30” x 75” 180 thread count, 12/box

(goods/services that are able to be defined)

Overview of Reverse Auctions

- Tool for driving cost savings.
- Cost savings can be quickly analyzed.
- Competes qualified suppliers directly to obtain the lowest price.
- Provides suppliers instant feedback on their cost.
- Allows for suppliers to have a “second bite at the apple.”

Savings on Recently Bid Items

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</table>
New This Year
Bid Calendar

Ottawa County Agencies
added since October 2013

- City of Grand Haven
- Village of Spring Lake
- Spring Lake Township
- Ottawa County Road Commission
- City of Holland

Agencies Utilizing
Reverse Auction

- Park Township
- Ottawa County
- Nelson Township
- Caledonia Fire Department
- City of Wyoming
- City of Grandville
- Grattan Township
- Cannon Township
- Village of Kent City
- City of Walker
- City of Holland
- Algoma Fire Department
- Solon Fire Department
- Spring Lake Township
- Ada Township
- City of Zeeland
- Kent County
- Plainfield Fire Department
- Cascade Charter Township
- Sparta Township
- Village of Sand Lake
- Allegan County
- Alpine Township
- Village of Spring Lake
- City of Wyoming
- Cutlerville Fire Department
- Ottawa County Road Comm.
- City of Grand Haven

40% increase within last year
Questions?

Dave Hulst, Ottawa County IT Director and Gordon Gallagher, Spring Lake Township Manager

IT SERVER HOSTING SERVICES

IT COLLABORATION/SHARED SERVICES
ORGANIZATION

INFRASTRUCTURE

1. Network
2. Servers
3. Storage
4. Virtual Desktops

COLLABORATION PARTNERS

- Spring Lake Township: Server & Web Site Hosting, Service Desk and On Site Support
- Spring Lake Village: Online Payment Engine
- Park Township: Electronic Document Hosting
- Grand Haven Township: Web Site Hosting
- GIS: 22 Partners: 20 Local Governments (New partner in 2014: Tallmadge Township), Grand Rapids Water, OC Road Commission
ONLINE PARK RESERVATION SYSTEM

JoAnn Arcand; President/Owner, WebTecs Inc.

Count-wide Park Reservation System

- Real-time park reservation system for all participating local units within Ottawa County
- Set-up options
  - Public-facing or internal only
  - Payments – credit card, check, cash
  - Open/close dates & times
  - Fees & security deposits
  - Email confirmations
- Administrative Workflow
- Development cost underwritten by Ottawa Co. & shared by all participating local units
- Additional set-up fees based on park inventory & payment processing choices
Other Web Services

- Turnkey solution for e-Commerce
  (merchant account setup, credit card swipe at counter, training, documentation, monthly financial reconciliation)
  - Current Tax Payments
  - Water/Sewer Payments
  - Payment Center
    (cemetery fees, building permits, recreation fees etc.)

- Web Design & Content Management
  - Ottawa County Road Commission
  - Grand Haven Township
Laura Mousseau, Ottawa County
TRAINING

Steve Bulthuis, Macatawa Area Coordinating Council Executive Director
US-31 INTERSECTION ENHANCEMENT PROJECT

US 31 Intersection Enhancements

Ottawa County Local Unit Meeting
Fillmore Complex
October 31, 2014
US 31 Intersection Enhancements

Background
• MDOT improvements on US 31 contained in their 5-Year Program
  - 2015 – 32nd to s. of 8th Street (resurfacing)
  - 2016 – 8th Street to Quincy Street (widening)
• Working Group of MACC/Holland Charter/Holland City staff formed – highways/streets are our most heavily used public spaces
• MDOT joins working group a few months later

Principles
1. Improve the safety for nonmotorized users crossing US 31
2. Establish a "sense of place" that reflects community pride
3. Minimize installation and maintenance costs
4. Focus the improvements around the intersections

US 31 Enhancements – Median Improvements

US 31 Enhancements – Roadside Improvements
US 31 Enhancements – 16th St. Pilot Project

US 31 Enhancements

Next Steps
• Recognition of need for maintenance plan/program
• Seek grant funding
• Lighting improvements

ROUNDTABLE DISCUSSION, OTHER LOCAL INITIATIVES
Ottawa County Local Unit Meeting

10-31-2014
OVERVIEW AND FOCUS OF COLLABORATION
PARTNERSHIPS IN LAW ENFORCEMENT

Gary Rosema, Ottawa County Sheriff and Christine Burns Spring Lake Village Manager
Law Enforcement Partnerships
New Partnerships
Spring Lake Village / City of Ferrysburg

July 2014

1 Sergeant
6 Deputies
3 Part-time Deputies

Ottawa Area Intermediate School District

January 2015
1 Deputy
Project Development

• The Process
• The Benefits
What’s New

mi Ottawa

What’s New

WEBSITE
CONSTRUCTION
AHEAD

COMMUNITY PAGES
Local programs on Sheriff’s website
Sheriff's Office

Emergency: 911
Non-Emergency: (800) 249-0911

News & Events

To preserve public order, to support the constitution of the State of Michigan and all laws and ordinances of our state, the Sheriff's Office is committed to preventing, detecting, and responding to criminal activity and traffic offenses. Effective law enforcement requires a strong partnership with the community. The Sheriff's Office provides various services, including emergency response, crime prevention, community outreach, and traffic management. The office is dedicated to maintaining public safety and ensuring the well-being of all residents.

Annual Report

2012 Annual Report

To preserve public order, to support the constitution of the State of Michigan and all laws and ordinances of our state, the Sheriff's Office is committed to preventing, detecting, and responding to criminal activity and traffic offenses. Effective law enforcement requires a strong partnership with the community. The Sheriff's Office provides various services, including emergency response, crime prevention, community outreach, and traffic management. The office is dedicated to maintaining public safety and ensuring the well-being of all residents.

Community Partnerships

City of Coopersville
City of Ferrysburg
City of Hudsonville
Village of Spring Lake

Online Services

School Bus Incident Reporting
Speed Trailer
Monitoring Request
Silent Observer
Sheriffs Office Monument

Administration

12220 Fillmore Street
West Olive, MI 49460
Phone: (616) 736-4000
Fax: (616) 736-4062

In Ottawa County:
(888) 731-1001

Monday - Friday:
Community Partnership Pages
Pat McGinnis, Grand Haven City Manager and Mike Rohwer Ottawa Area ISD

TECHNOLOGY COLLABORATIVE
FOG-NET
An Emerging Inter-Governmental Services Network
What????

The “Cloud”
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VOIP / Telephony Services
- Call controllers
- Access to telco providers

Business Continuity / Disaster Recovery
- Redundant Paths/Services
- Off-site Backup
- Disaster Response Sites
- Critical Infrastructure CCTV Project

Efficiencies
- P2P Data Transport
- Internet Service Provider Access
- Hotelling / Hosting Staff
- Data Center Optimization

Other Services
- Shared Tech Support
- ____ as a Service
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The “FOG” (aka, near cloud)
The “FOG” (aka, near cloud)

Fiber Optimized Government

How????

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Phase 4 – Operate….
Phase 1 – FOG-NET Proof-of-Concept
FOG-NET

The “FOG” (aka, near cloud)

Fiber Optimized Government

Questions
JOINT MTT TAX APPEAL

Tim Klunder, Zeeland City Manager
# Joint Defense Agreement

<table>
<thead>
<tr>
<th>Tax Unit</th>
<th>Millage Descriptions</th>
<th>Millage Rates</th>
<th>% by Mills</th>
<th>Unit Share %</th>
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<td>State</td>
<td>State Education Tax</td>
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<tr>
<td><strong>Totals</strong></td>
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<td><strong>53.1453</strong></td>
<td><strong>100.00%</strong></td>
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Christine Miller, Ottawa County Fiscal Services Purchasing

REVERSE AUCTION
Reverse Auction

A reverse auction (also called a procurement auction or e-auction) is a real-time auction where sellers compete to sell goods or services for progressively lower prices.
Typical Item Selected for a Reverse Auction

U.S. Flag, 5’ x 8’, Nylon (Sewn Stripes & Embroidered Stars)

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(goods/services that are able to be defined)
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**New This Year**

**Bid Calendar**

### Tentative Bid Schedule

<table>
<thead>
<tr>
<th>Description</th>
<th>Solicitation Date</th>
<th>Frequency</th>
<th>Requests Due</th>
<th>Join Solicitation</th>
<th>Buyer</th>
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<tr>
<td>Toner, OEM (all brands)</td>
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<td>Weekly</td>
<td>11/01/2014</td>
<td>Catalog</td>
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<td>Printed Envelopes</td>
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<td>Annually</td>
<td>11/02/2014</td>
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<td>11/20/2014</td>
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<td>11/13/2014</td>
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<td>Monthly</td>
<td>12/02/2014</td>
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<td>Annually</td>
<td>02/19/2015</td>
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<td>Annually</td>
<td>03/04/2015</td>
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<td>Annually</td>
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<td>Landscape Mulch</td>
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<td>03/24/2015</td>
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<td>Fire Truck Pump Testing, Kent County Fire Commission</td>
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<td>Annually</td>
<td>04/10/2015</td>
<td>Build-A-Bid</td>
<td>Calvin Brinks</td>
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<td>Toilet Paper - 1 ply (Correctional Facility)</td>
<td>08/01/2015</td>
<td>Annually</td>
<td>06/18/2015</td>
<td>Catalog</td>
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<td>Translation Services</td>
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<td>Annually</td>
<td>07/01/2015</td>
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<td>Tom Cizauskas</td>
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<td>Red Hat Support Renewal</td>
<td>07/24/2015</td>
<td>Annually</td>
<td>07/20/2015</td>
<td>Build-A-Bid</td>
<td>Katie Tidd</td>
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<td>Printed Court Files</td>
<td>08/19/2015</td>
<td>Annually</td>
<td>07/21/2015</td>
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<td>Katie Tidd</td>
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<td>Bagged Salt and Ice Melt</td>
<td>09/23/2015</td>
<td>Annually</td>
<td>09/09/2015</td>
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<td>Attorney Services (Circuit Court 2015 Appointments)</td>
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<td>Annually</td>
<td>09/28/2015</td>
<td>Build-A-Bid</td>
<td>Calvin Brinks</td>
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Ottawa County Agencies added since October 2013

City of Grand Haven
Spring Lake Township
City of Holland

Village of Spring Lake
Ottawa County Road Commission
Agencies Utilizing Reverse Auction

- Park Township
- Ottawa County
- Nelson Township
- Caledonia Fire Department
- City of Wyoming
- City of Grandville
- Grattan Township
- Cannon Township
- Village of Kent City
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- City of Grand Haven

40% increase within last year
Questions?
Dave Hulst, Ottawa County IT Director and Gordon Gallagher, Spring Lake Township Manager

IT SERVER HOSTING SERVICES
IT COLLABORATION / SHARED SERVICES
INFRASTRUCTURE

1. Network
2. Servers
3. Storage
4. Virtual Desktops
COLLABORATION PARTNERS

• Spring Lake Township: Server & Web Site Hosting, Service Desk and On Site Support

• Spring Lake Village: Online Payment Engine

• Park Township: Electronic Document Hosting

• Grand Haven Township: Web Site Hosting

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JoAnn Arcand; President/Owner, WebTecs Inc.

ONLINE PARK RESERVATION SYSTEM
All Quadrant Meeting

Website Services

October 31, 2014
County-wide Park Reservation System

- Real-time park reservation system for all participating local units within Ottawa County
- Set-up options
  - Public-facing or internal only
  - Payments – credit card, check, cash
  - Open/close dates & times
  - Fees & security deposits
  - Email confirmations
- Administrative Workflow
- Development cost underwritten by Ottawa Co. & shared by all participating local units
- Additional set-up fees based on park inventory & payment processing choices
Park Reservations

Begin by selecting a facility, facility type, or by clicking a park on the map below.

The Woodland Cabin at Connor Bayou, the Nature Education Center at Hemlock Crossing, and the Weaver House at Pine Bend are available for rent, but cannot be reserved online at this time. Please call (816) 738-4610 to inquire about these facilities.

Search by Facility

1: Connor Bayou Woodland Cabin

OR

Search by Facility Type

2: Covered Picnic Shelter

OR

Search by Park

3: Click on map to view facilities.
Facility Type: Covered Picnic Shelter

Grose Park Forest Picnic Shelter

Grose Park Lake Picnic Shelter

Hager Park Maples Picnic Shelter
North Beach Park Picnic Shelter

Additional Information about North Beach Park

- Covered picnic area with cement floor
- Divided into two sections (north and south), with each half reserved separately
- Picnic table seating for up to 70 people per side
- Large group grill
- Two electrical outlets
- Fully accessible

Dates Available:
Saturday before Memorial Day through last Saturday in September

Times Available:
Monday-Thursday: 5:00pm-9:30pm
Friday-Sunday: 9:00am-9:30pm
Holidays: 9:00am-9:30pm

If not reserved, Picnic Shelter is available on a first come basis.

Reservation Fee:
$60 - Ottawa County Residents
$90 - Non-County Residents
Other Web Services

- Turnkey solution for e-Commerce
  (merchant account setup, credit card swipe at counter, training, documentation, monthly financial reconciliation)
  - Current Tax Payments
  - Water/Sewer Payments
  - Payment Center
    (cemetery fees, building permits, recreation fees etc.)

- Web Design & Content Management
  - Ottawa County Road Commission
  - Grand Haven Township
CONSTRUCTION & PLANNING
- Road Closures
- Construction Projects
- Maintenance Information

SUMMER MAINTENANCE
- Road Surface Maintenance
- Shoulder Maintenance
- Drainage Improvements

RESOURCES
- Ottawa County
- Townships, Cities & Village
- Local MPO’s
- Other Road Agencies

Quick Links
- Countywide Road Millage – Nov 4, 2014
- Service Requests
- FAQs
- Public Hearing Notices
- Performance Dashboard
- Michigan Transportation Reporting Portal
- 2015-2020 Strategic Improvement Plan
TRAINING
US-31 INTERSECTION ENHANCEMENT PROJECT
US 31 Intersection Enhancements

Ottawa County Local Unit Meeting
Fillmore Complex
October 31, 2014
US 31 Intersection Enhancements

Background
• MDOT improvements on US 31 contained in their 5-Year Program
  - 2015 – 32nd to s. of 8th Street (resurfacing)
  - 2016 – 8th Street to Quincy Street (widening)

• Working Group of MACC/Holland Charter/Holland City staff formed – highways/streets are our most heavily used public spaces

• MDOT joins working group a few months later

Principles
1. Improve the safety for nonmotorized users crossing US 31
2. Establish a “sense of place” that reflects community pride
3. Minimize installation and maintenance costs
4. Focus the improvements around the intersections
US 31 Enhancements – Roadside Improvements

8th St.

Sample Existing Situation:

US 31 Enhancements – Roadside Improvements

- Raised Plantings
- Swale
- Section A-A
- Textured Surface (Not For Standing)
- Light Pole/Crossing Signal
- Section B-B

- Added Curb & Spillway
- Taller Vegetative Back Drop
- Accent Plantings (Shrubs)
- Unifying Planting (Grasses/Perennial)
- Fence @ R.O.W.
US 31 Enhancements

Next Steps
• Recognition of need for maintenance plan/program
• Seek grant funding
• Lighting improvements
ROUNDTABLE DISCUSSION, OTHER LOCAL INITIATIVES