Our Vision
Community Mental Health of Ottawa County strives to enhance quality-of-life for all residents.

Our Mission
Community Mental Health of Ottawa County partners with people with mental illness, developmental disabilities and substance use disorders and the broader community to improve lives and be a premier mental health agency in Michigan.

Our Most Important Values
We recognize the importance of SERVICE in the accomplishment of our mission and hold it as a basic value to treat each consumer as a customer; to do all we can, within the bounds of state and federal laws, regulations, policies and budget, to meet requests for service.

We recognize the importance of CONSUMERS in the accomplishment of our mission and hold it as a basic value to interact with each consumer impartially, fairly and consistently; and to listen and respond to the recommendations and concerns of each.

The activities and programs of this agency are brought to you by the members of the Ottawa County Board of Commissioners. The Michigan Department of Community Health provides financial support to this agency.

Community Mental Health of Ottawa County has been accredited by CARF for twelve of its programs.
CMHOC Service Eligibility
To request CMHOC services contact the Access Center between 8 a.m. and 5 p.m. Monday through Friday.

<table>
<thead>
<tr>
<th>Access Center</th>
<th>(616) 393-5681</th>
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<tbody>
<tr>
<td>TTY</td>
<td>(616) 494-5508</td>
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<td>All other areas in</td>
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<td>Ottawa County toll f</td>
<td>1-877-588-4357</td>
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What Is Respite?

Relaxation
Respite gives families peace of mind, helps them relax, and renews their humor and energy.

Enjoyment
Respite allows families to enjoy favorite pastimes and pursue new activities.

Stability
Respite improves the family’s ability to handle daily responsibilities and increases stability.

Preservation
Respite helps preserve the family unit.

Involvement
Respite allows families to be more involved in community activities.

Time Off
Respite allows families to take a needed vacation, spend time together, or time alone.

Enrichment
Respite makes it possible for family members to enrich their own growth and development.

Important Information to Note
It is your responsibility, and in the best interest of your family, to monitor the funds you use through respite. If you exceed the limits outlined below, your eligibility for respite dollars could be at risk. The maximum amount a respite provider may receive is $12 (twelve) per hour or $150 (one hundred fifty) per day.*

- All respite care providers within a calendar quarter (January to March, April to June, July to September, and October to December) must not earn more than $1,000.**
- Any single respite care provider within a calendar year (January thru December) must not earn more than $1,700.**

CMH Respite Coordinator
Community Mental Health of Ottawa County
12265 James Street
Holland, MI 49424
Phone: 616.494.5446
Fax: 616.393.5687
E-mail: cmhrespite@miottawa.org

* Amounts are subject to change. To ensure this information is current, contact the Respite Specialist.
** Information based on limits in the 2009 tax code for respite.

“What is Respite” from briefing paper on Respite care by the National Information Center for Children and Youth with Disabilities. (1996) Washington, DC.