



## Ottawa County Resource Guide

### **Basic Needs: Resources for assistance with Housing, Food, Utilities, Furniture**

#### **Good Samaritan Ministries**

Community Housing Partnership program offers assistance with obtaining a home

Address: 513 E. 8<sup>th</sup> St. Ste 25, Holland

Phone: 616-392-7159

Website: [www.goodsamministries.com](http://www.goodsamministries.com)

#### **Ottawa County Community Action Agency**

Food assistance for those within income restrictions; includes supplemental food program for those mothers within a year of giving birth or children less than 6 years old who have had WIC denied or terminated.

Home repair, home weatherization, home purchase programs, home energy programs

Tax preparation, budget counseling

Utility payment assistance

Homeless prevention

Address: 12251 James St. Ste 300, Holland

Phone: 616-393-5619 or toll free: 1-800-764-4111x5619

#### **Jehovah Jierah Ministries of West Michigan**

Food pantry with plenty of fresh produce

Address: 3494½ Perry St., Hudsonville

Phone: 616-896-1570

Website: <http://jjmwm.org/index.cfm?i=7002>

#### **Love INC of the Tri-Cities**

Network of church services offering food, clothing, furniture, transportation, budget counseling, parenting, and life skills assistance

Phone: 616-846-2701

Website: <http://www.loveinctricities.org/ministries>

#### **Love INC serving Grandville, Hudsonville, and Jenison**

Network of church services offering food, clothing, furniture, transportation, budget counseling, parenting, and life skills assistance

Phone: 616-662-3300

Website: [www.loveinthenameofchrist.org](http://www.loveinthenameofchrist.org)

#### **Salvation Army**

Referral, emergency food, housing, utility, and prescription assistance

Address: 104 Clover Ave., Holland

Phone: 616-392-4461

Website: [www.usc.salvationarmy.org/holland](http://www.usc.salvationarmy.org/holland)

#### **Department of Human Services (DHS)**

Food stamps, aid to dependent children, Medicaid

Phone: 616-394-7200

Website: [www.michigan.gov/dhs](http://www.michigan.gov/dhs)

#### **Health Resource Guide**



Guide includes local food coupons/ programs, food pantries/ co-ops and emergency food resources  
Website: <http://www.miottawa.org/HealthResources.pdf>

### **Whole Family Connection Ottawa**

Web-based program that identifies your family needs and links you to services.  
Website: [www.WholeFamilyOttawa.com](http://www.WholeFamilyOttawa.com)

### **2-1-1**

24-hour link to health and human services referrals  
Phone: 211, Cell/ pay phones: 231-733-1155 or Toll-free: 877-211-LAKE  
Website: [www.CALL-211.org](http://www.CALL-211.org)

## **Support Groups**

### **Local**

#### **Great Start of Ottawa County (Pathways)**

Parenting classes, parent groups (including special needs parent support group)  
Programs occur in multiple areas of Ottawa County  
Phone: 616-396-2301  
Website: <http://www.pathwaysmi.org/parent-a-family-groups>

### **State**

#### **Autism Society of Michigan**

Website: [www.autism-mi.org](http://www.autism-mi.org)

#### **MiCleft**

Michigan Support Network for craniofacial anomalies  
Website: <http://www.micleft.org/>

#### **Project PERFORM**

A support and resource center for families of children with special needs. Provides information folders, a lending library, and one-on-one support. Parents oversee the center and answer calls.  
Phone: 734-994-8100 x 1590 or toll free, 1-800-552-4821  
Website: [www.wash.k12.mi.us/perform](http://www.wash.k12.mi.us/perform)

#### **Family Support Network of Michigan**

Families of children with all types of special needs share information and support  
Phone: 1-800-359-3722

### **National**

#### **Syndromes Without A Name USA**

Phone: 888-880-SWAN (7926)

#### **Fathers Network**

Celebrates and supports fathers and families raising children with special health care needs and developmental disabilities  
Phone: 425-747-4004 x4286  
Website: [www.fathersnetwork.org](http://www.fathersnetwork.org)

#### **Genetic Alliance**

Help in determining whether there is a national group that deals with your child's diagnosis  
Phone: 202-966-5557  
Website: [www.geneticalliance.org](http://www.geneticalliance.org)



**MUMS: National Dissemination Center for Children with Disabilities**

Connects families of children who have a rare (or not so rare) diagnosis

Phone: 1-877-336-5333

E-mail: [mumsnetwork@gmail.com](mailto:mumsnetwork@gmail.com)

Website: [www.netnet.net/mums/](http://www.netnet.net/mums/)

**Parent HELPLine**

24-hour/ 7 day/week confidential crisis counseling and support

Phone: 1-800-942-HELP

**Play Groups****Ottawa Area Intermediate School District**

Play 'n learn literacy groups

Programs occur in multiple areas of Ottawa County

Phone: (877) 702-8600

Website: <http://www.oaisd.org/oaisd/departments/earlychildhood/playgroups/>

**Deanna's Playhouse, Life Services Parent Center**

Play, read, dance, do art. For any and all children, \$5 fee.

Address: 11172 Adams St., Holland

Phone: 616-396-7566

Website: <http://lifeservicessystem.org/deannasplayhouse/index.html>

**Enrichment and Learning opportunities for youth and young adults****Ottawa County Wellness Coalition (OCWC)**

Newsletter and activity finder/ resource guide

Website: [www.gethealthyottawa.org](http://www.gethealthyottawa.org)

**ATLAS of City on a Hill**

Christian mentoring program

Address: 100 S. Pine St, Ste 125, Zeeland

Phone: 616-748-6017

Website: [www.atlasgroup ltd.org](http://www.atlasgroup ltd.org)

**Pathways: Total Trek Quest**

Ten week program to increase boys' health through running for 3<sup>rd</sup>-5<sup>th</sup> grade

Phone: 616-396-2301

Website:

[http://www.pathwaysmi.org/index.php?option=com\\_content&view=category&layout=blog&id=60&Itemid=75](http://www.pathwaysmi.org/index.php?option=com_content&view=category&layout=blog&id=60&Itemid=75)

**Compassionate Heart Ministries of Zeeland**

Afterschool program that provides crafts, games, recreation, and devotions as well as mentoring. For ages 14-26. \$5.00/ visit, dinner available for \$4-6 donation.

Address: 100 South Pine St. Ste 150, Zeeland

Phone: 616-748-6011

Website: <http://www.compheart.org/>

**VSA arts GR**

Programs to enrich the lives of children and young adults with disabilities through the fine arts. There is a cost associated with some programs.

Phone: (616) 885-5866

Website: [www.vsagr.org](http://www.vsagr.org)

## Employment/ Independent Living

### Good Samaritan Ministries

Employment assistance: resume writing assistance, talent bank searches, fax printing, other Michigan Works! information

Phone: 616-392-7159

Website: [www.goodsamministries.com](http://www.goodsamministries.com)

### Michigan Rehabilitative Services (MRS)

Assistance with career planning, job goal development, adaptive equipment for independent living

Address: 121 Clover Avenue Holland, MI 49423

Phone: 616-395-8495

Website: [www.michigan.gov/MRS](http://www.michigan.gov/MRS)

### Michigan WORKS

Employment related assistance

Phone: 616-494-8826

Website: <http://www.miottawa.org/HealthComm/MichiganWorks/>



## Mental Health Community Services

### Arbor Circle

Crisis intervention, temporary shelter and counseling services to youth ages 10-17

1115 Ball Ave NE, Grand Rapids

Phone: 616-451-3001 or 1-877-275-7792

Website: [www.arborcircle.org](http://www.arborcircle.org)

### Family Support Services through Community Mental Health

Help with arranging services for your child, may include behavior intervention, family skills development, and respite care

Phone: 616-393-5681 or 1-877-588-4357

### Respite services through Community Mental Health

For children with developmental disabilities who are in need of intensive community living supports and/ or who have private duty nursing services may be eligible.

Phone: 616-393-5681 or 1-877-588-4357

### Holland Behavioral Health

Therapy for infant/ toddler age group available if you have private insurance. Inpatient/ urgent care also available.

Address (Outpatient): 845 S. Washington Ave. Ste. 330 Holland, MI

Phone (Child/ Adolescent Services): 616-355-3948

Phone (Adult Services): 616-355-3926 or 1-800-393-6650

### 2-1-1

24-hour link to health and human services referrals

Phone: 211, Cell/ pay phones: 231-733-1155 or Toll-free: 877-211-LAKE

Website: [www.CALL-211.org](http://www.CALL-211.org)

## Counseling

### Pathways

Counseling services including group counseling, mental health counseling, and substance abuse counseling. Fee-for-service/ straight Medicaid not accepted.

Website: <http://www.pathwaysmi.org/substance-abuse-mental-health>

### **Community Mental Health**

Counseling services for clients with severe and persistent mental illness with Medicaid/ MI Child

Phone: 616-393-5681 or 1-877-588-4357

### **Parent HELPLine**

24-hour/ 7 day/week confidential crisis counseling, support

Phone: 1-800-942-HELP

### **Pine Rest**

Counseling services, hospitalization for severe cases

Phone: 616-455-9200 or 1-800-678-5500

### **Love Inc.**

Offers counseling services at a reduced rate through Tri-cities Ministries. Fee-for-service/ straight Medicaid not accepted

Phone: 616-846-2701

Website: <http://www.loveinctricities.org/ministries>

## **Financial Support**

*Eligibility for these programs is usually based on diagnosis and on family income.*

### **Supplemental Security Income (SSI)**

Federal program that provides monthly payments and enables state Medicaid coverage for children with severe mental, emotional, and physical disabilities.

Phone: 1-800-772-1213

### **Family Support Subsidy Program**

Monthly payments to some families whose child is severely mentally or multiply impaired, or autistic impaired as determined by the public school system. A benefit of Community Mental Health.

Phone: 616-393-5681 or 1-877-588-4357

### **Children's Waiver Program**

For children with developmental disabilities who are in need of intensive community living supports and/ or private duty nursing services may be eligible. Contact Community Mental Health

Phone: 616-393-5681 or 1-877-588-4357

## **Grants/ Scholarships**

### **Children with Special Needs Fund**

Funds for equipment such as therapeutic tricycles or wheelchair ramps where there is no other source of payment available.

Phone: 616-846-8360 or 1-800-359-3722

Website: [www.michigan.gov/csnfund](http://www.michigan.gov/csnfund)

### **Family Center for Children and Youth with Special Needs**

Scholarships for young adults 16-25 with a CSHCS medical diagnosis to attend a conference related to their CSHCS eligible condition or to disability advocacy and education

Website:

[http://www.michigan.gov/documents/mdch/Combined\\_Page\\_for\\_Youth\\_Scholarship\\_217817\\_7.pdf](http://www.michigan.gov/documents/mdch/Combined_Page_for_Youth_Scholarship_217817_7.pdf)

## **Miles for Special Smiles**

Program to empower families to acquire equipment or therapy by providing financial assistance to those that lack resources need to attain medical services for their children. The child must qualify for Special Educational Services or have a diagnosed disability, be under age 21 and currently reside in Kent or Ottawa County, Michigan.

Phone: 616-371-1155

Website: [www.milesforspecialsmiles.com](http://www.milesforspecialsmiles.com)

### **Family Hope Foundation**

Offers family support, engaging community experts, advocacy through collaboration, and financial assistance to provide access to therapies.

Phone: 616-780-3839

Website: [www.thefamilyhopefoundation.org](http://www.thefamilyhopefoundation.org)

## **Assistive Technology**

### **Michigan's Assistive Technology Resource (MATR)**

Product information on assistive technology. Staff can help you find appropriate adaptive devices, special toys, clothing, equipment, and more

Phone: 1-800-274-7426

Website: [www.cenmi.org/matr](http://www.cenmi.org/matr)

### **Assistive Technology (AT) Xchange**

Michigan-based website where people can buy, sell or give away assistive technology

Website: [www.atxchange.org](http://www.atxchange.org)

### **Michigan Assistive Technology Loan Fund**

Allows people with disabilities or their family members to purchase assistive technology devices or services through loan financing.

Website: [www.michiganloanfunds.org](http://www.michiganloanfunds.org)

## **Education/ Information sources**

### **Early On**

Developmental assessment, OT/PT/ Speech (ages 0-3), family training, counseling, home visits, social work services, nutritional counseling

Ottawa Area Center, Zeeland

Phone: 1-877-702-8602 ext. 4650

Website: <http://www.1800earlyon.org/>

### **Great Start of Ottawa County**

Grassroots network of parents and local stakeholders dedicated to young children. Provides resources on-line as well as information on local support groups and activities. Provides on-line "Ages and Stages Questionnaire" which will be looked at to help determine whether there is a possible delay in your child's development (ages 0-5).

Website: <http://www.greatstartshere.org/>

### **National Dissemination Center for Children with Disabilities (NICHCY)**

Clearinghouse that offers information, referral, and free publications to families of children with special health needs

Phone: 1-800-695-0285

Website: [www.nichcy.org](http://www.nichcy.org)

### **National Organization for Rare Disorders (NORD)**

Information clearinghouse dedicated to helping people with rare "orphan" diseases that only affect a small number of people

Phone: 1-800-999-6673

Website: [www.rarediseases.org](http://www.rarediseases.org)

### **SAFE KIDS Lakeshore Coalition**

Parent education, child injury prevention and safety products, low cost car seat program

Phone: 616-399-5184

### **MRS guide**

Guide to disability services in Michigan (PDF)

Website: [http://www.michigan.gov/documents/mdcd/LDResources07\\_208411\\_7.pdf](http://www.michigan.gov/documents/mdcd/LDResources07_208411_7.pdf)

### **Project PERFORM**

A support and resource center for families of children with special needs. Provides information folders, a lending library, and one-on-one support. Parents oversee the center and answer calls

Phone: 734-994-8100 x 1590 or toll free, 1-800-552-4821

Website: [www.wash.k12.mi.us/perform](http://www.wash.k12.mi.us/perform)

## **Additional Resource Guides**

### **Health Resource Guide**

Guide to low-cost medical care access, dental services, prescription medication, hearing and vision services, mental health and addiction services, food coupons/ programs, food pantries/ co-ops/ emergency food assistance

Website: <http://www.miottawa.org/HealthComm/Health/pdf/HealthResources.pdf>

### **Great Start**

Directory to community services in Ottawa County

Website: [www.migreatparents.org](http://www.migreatparents.org)

### **Whole Family Connection Ottawa**

Web-based program that identifies your family needs and links you to services.

Website: [www.WholeFamilyOttawa.com](http://www.WholeFamilyOttawa.com)

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Website: [www.CALL-211.org](http://www.CALL-211.org)

## **Childcare Finder**

### **Pathways**

Childcare finder database: links with licensed childcare providers/ early education providers

Website: [www.greatstartconnect.org](http://www.greatstartconnect.org)

### **Great Start Connect**

Database of childcare as well as other early learning resources.

Website: <http://greatstartforkids.org/content/great-start-connect>

