





#### SPECIAL KIDS' CORNER

# News & Updates From Ottawa County CSHCS February 2023

From the Desk of Leslie Ver Duin, BSN RN CSHCS Coordinator & Child-Health Team Supervisor

Dear CSHCS Families,

The Ottawa County CSHCS team honors all of you this National Caregivers Day! We see you! We are inspired and humbled by your strength, determination, resourcefulness, and most of all love that shines through the challenges of raising a child with special needs. We learn from you, we rejoice in your triumphs and we weep for your sorrows. It is our honor and privilege to serve you!

We are here when you need us! Contact a CSHCS team member (see p. 3 for our contact information). Or, call the Ottawa County Department of Public Health at: 616 396-5266 or visit <a href="www.miOttawa.org/miHealth">www.miOttawa.org/miHealth</a> to learn more about Ottawa County children's health services.

In health and hope,

Legli Vu Ou

# IMPORTANT EMAIL NOTICE: "You've received "A Secure Message from Irene Atwood"

Don't worry! It's your **Annual CSHCS Information Review**, sent by our wonderful long-time Ottawa County CSHCS clerk, Irene Atwood.





Irene Atwood, CSHCS Clerk

#### Follow these steps for opening your secure message:

- Click on the secure message in your email, and If prompted, click on the "looks safe" button in the banner.
- 2. Click or hover over the secure message attachment and click the download button, then click on the html attachment to open it.
- 3. The first time you open a secure message from CSHCS, you'll need to create a password protected account with <u>Cisco Secure Email Encryption Service</u> by following these steps:

First, you'll see a pop-up box "Secure Email Encryption Service". Verify that your email address appears in the "To" and click "Register".

Next, fill out the New User Registration form to create a password protected account with Cisco Secure Email Encryption Service. After filling out the form, check the agree box and hit Register.

To activate your new Cisco account, go to your email for a new message from Cisco—donotreply@res.cisco.org. Verify your email to activate your new Cisco account.

- 4. Return to your browser where you downloaded the secure message in step 2 and Click the Continue button in the "Secure Email Encryption Service" pop-up box.
- 5. Enter your new Cisco password and click on "Open Online".
- 6. Review the information CSHCS has for you\*.

Note: If your insurance has changed, <u>call</u> Irene Attwood, at 616 393-4439 to report it. Sending insurance changes through regular email may not be secure. MiHealth and Medicaid Health Plans (MHP) changes do not need to be reported—they're updated automatically in our system.

#### **News & Updates**

#### **2023 Tax Guide for Special Needs Families**

tax, time!

In its 49th year, the Arc of Michigan's Income Tax Guide has proven invaluable for families and individuals concerned about tax deductions and credits related to the care and support of a child or an adult with an intellectual or developmental disability. **Find the Arc 2023 tax guide here.** 

#### Seeing an Out-of-State Medical Specialist

CSHCS coverage for out-of-state care always requires special application and approval well in advance!

To begin a new request for out-of-state care: Contact your current local (in-state) CSHCS eligible specialist's office to request a written Out-of-State Application-including supporting documentation and the name and address of the out-of-state provider—the local Dr's office needs to submit this to CSHCS in <a href="Lansing.to">Lansing.to</a> review. Additionally, the out-of-state specialist must accept Michigan Medicaid in order to bill the CSHCS program for services.

To begin your yearly re-authorization for out-of-state care: When you receive a secure message with your Annual CSHCS Information Review, you'll know it's time to contact your current in-state CSHCS-eligible specialist's office if Out-of-State care may be requested again. The specialist's office will need to submit an Out-of-State Application--including supporting documentation and the name and address of the out-of-state provider—to CSHCS in <a href="Lansing">Lansing</a>. Additionally, the out-of-state specialist must accept Michigan Medicaid in order to bill the CSHCS program for services.

If travel assistance is needed: In some cases, travel assistance may be available, if needed to assure your child can receive treatment by a CSHCS eligible medical specialist. Contact your Ottawa County CSHCS program nurse after the specialist submits an out-of-state application to discuss travel assistance.

If out-of-state care may be a possibility for your child's treatment needs and you have questions about this process, please contact your CSHCS program nurse in Ottawa County. Delaying the out-of-state application process may result in expenses for your family that may have otherwise been covered by CSHCS.

#### **Medicaid Eligibility Requirements to Restart June**

(Regarding traditional Medicaid & Healthy Plan Michigan)

Beginning in June 2023 Michigan Medicaid beneficiaries will have to go through eligibility redetermination. Renewal notices will be sent to traditional Medicaid and Healthy Plan Michigan beneficiaries 3 months prior to their renewal month. You'll find your renewal month in your MIBridges account.

#### To prepare for your eligibility redetermination:

- 1. Make sure your address, phone number and email address are up to date at Michigan.gov/MIBridges, or by calling your local MDHHS office.
- 2. Report any changes to your household or income. You can report changes at Michigan.gov/MIBridges, or by calling your local MDHHS office.
- 3. If you get a renewal packet, be sure to fill it out, sign the forms and return it by the due date with any proof needed. **NOTE:** If you do not complete and return the renewal, you may lose Medicaid coverage

Those who no longer qualify for Medicaid will be given information about other affordable health coverage options, including HealthCare.gov where eligible applicants can purchase plans for as low as \$10 per month.

You can read complete details in this MDHHS press release.

#### **Ottawa County CSHCS Contact Information**

#### Brenda Kempf, Representative 616 393-4445 <a href="mailto:bkempf@miottawa.org">bkempf@miottawa.org</a> **Contact Brenda for help with:**

- Enrollment & renewal
- Billing & insurance issues
- Adding providers
- Adding diagnoses
- Travel & lodging requests
- Changes in income
- · Financial concerns
- Changes in insurance, name, address, phone, or email address

#### **Contact Your CSHCS Nurse for help with:**

- Plans of Care & Case management
   Questions about CSHCS coverage
- Medical questions
- Adding a new diagnosis or specialist

#### Samantha Leffman BSN, RN

616-393-4442

sleffman@miottawa.org

#### Robin Twiest BSN, RN

616-393-4416

rtwiest@miottawa.org

#### Aimee Dekker BSN, RN

616 393-4440

adekker@miottawa.org

#### Nurse for CSHCS families in:

- - West OliveWyoming
- Byron Center Hudsonville Zip code 49534 & Grand Rapids zip codes in Ottawa County

#### Nurse for CSHCS families in:

Grand Haven
Spring Lake
Fruitport
Nunica
Marne
Conklin
Casnovia
Ravenna

• Grandville

- CoopersvilleHolland zip code 49424

#### **Nurse for CSHCS families**

Zeeland

Macatawa

Holland zip codes 49422 & 49423

#### Irene Atwood, Program Clerk

616 393-4439

iatwood@miottawa.org

#### **Contact Irene for:**

- Annual CSHCS Information Update via secure email
- Changes in name, insurance, phone, home or email address

#### **Amy Fontaine, Parent Consultant**

616 402-2275

afontaine@miottawa.org

#### **Contact Amy for:**

- Special Families' Corner Facebook Grp
- Newsletters & Community Resources
- CSHCS Webinars & Outreach

#### Leslie Ver Duin BSN, RN **CSHCS** Coordinator

616 393-4444

Iverduin@miottawa.org

#### **Contact Leslie for:**

- Extra assistance for complex needs
- · Questions other team members have been unable to answer

## **OCDPH Community Health Manager**

616 393-5753

slake@miottawa.org

Sandra Lake BSN, RN, MPH

**CSHCS Program Fax:** 616 393-4435



#### **CSHCS Websites:**

Ottawa County: www.miottawa.org/cshcs

State of MI: Children's Special Health Care Services (michigan.gov)

Payments: https://www.thepayplace.com/mi/dch/cshcs

#### Congenital Heart Defects (CHD) Awareness Week Feb. 7th —14th

#### What to know about CHDs:

Congenital Heart Defects (CHDs) affect the structure and function of the heart. There are many types of CHDs, which may include a hole in the heart, leaky or narrowed valves, or structural issues with blood vessels or chambers of the heart.

**Signs of CHDs in an infant or child may include:** A bluish tint to skin, lips, or fingernails; fast or troubled breathing; poor feeding or poor weight gain; excessive sleepiness or sweating; trouble exercising; abnormal heart sounds or rhythms.

#### **CFDs Resources and Family Support:**

<u>Helen DeVos Children's Hospital Karl and Patricia Betz Congenital Heart</u> Center

C.S. Mott Children's Hospital Congenital Heart Center

**American Heart Association** 

Children's Heart Foundation

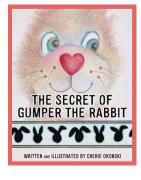
"It's My Heart" downloadable resource book from the Children's Heart

40,000 babies are born with a Congenital Heart Defect (CHD) annually in the U.S.

Over 2.4 million
U.S. children
& adults are
living with a
CHD

About 1 of 4 babies born with a CHD have a critical CHD needing procedures or surgery

Medical advancements have helped infants born with CHD live healthier longer lives



All proceeds from the sale of Cherie Okonski's children's book, "The Secret of Gumper the Rabbit," benefit the Helen DeVos Children's Hospital's Karl and Patricia Betz Congenital Heart Center patient assistance fund. Purchase the book here.

"The Secret of Gumper the Rabbit" is a story about a bunny who is born different from the other rabbits. Gumper's best friend Oink, an easily frazzled guinea pig, helps him to use his differences to save the day at the pet store. Gumper learns many new lessons about being different while discovering a secret that is taught to all bunnies."

# CPR can be the difference between life or death! Be prepared—Learn CPR today!

**CPR Classes and Certifications** are offered in-person, online, or blended formats from The American Heart Association and The American Red Cross. Learn more and register today for an option that works for you at these links:

**CPR Classes | Red Cross** 

#### **American Heart Association CPR Classes**

**CPR Videos** to prepare you to save a life from the American Heart Association (each is under-two-minutes):

"Hands-Only CPR"

"Hands-Only CPR | American Heart Association CPR & First Aid"

#### Steps for <a href="hands-only CPR">hands-only CPR</a> for an adult or child\*:

- 1. First, call 911 or ask someone else make that call. Put the phone on speaker so you can start CPR and receive instructions from the emergency operator.
- Next, place the heel of one hand on the center of the person's chest, right over the
  breastbone and between the nipples. For an adult, put the heel of your other hand
  directly on top. Lace the fingers of your top hand through the fingers of the bottom
  hand.
- Position your shoulders directly above your hand(s) and push down, keeping your arms straight. Push hard: use your body weight to compress the chest at least two inches.

Do the compressions repeatedly, aiming for a target of 100 to 120 pushes per minute—to the beat of the Bee Gee's song "Stayin' Alive" or the "Baby Shark" song.

Infant and small child CPR Instructions can be found here

#### **Rare Disease Facts:**

- ♦ A rare disease is any that affects less than 200,000 people in the U.S.
- ♦ 1 in 10 people are living with a rare disease
- ♦ 7,000+ rare diseases have been identified
- 25-30 million Americans are living with a rare disease, over half of them are children
- More than 90% of rare diseases are without an FDA approved treatment



**Rare Disease Resources & Support:** These organizations provide information & support to those living with a rare disease:

#### ◆ National Organization for Rare Disorders (NORD)

NORD engages in rare disease advocacy for policy, research and care, and supports individuals living with rare disease by providing:

- Rare disease information, including diagnostic and treatment information
- Patient & caregiver resources including: respite, financial support, Medic Alert assistance, educational webinars & conference attendance support, clinical trials & research information, patient assistance programs
- ♦ Connections to community and to rare disease-specific organizations & more!

#### ◆ Genetic And Rare Disease (GARD) Information Center

Resource center from the National Institutes of Health (NIH)

#### ♦ ClinicalTrials.gov

A database of worldwide privately and publicly funded clinical studies

#### ◆ The Jackson Laboratory Rare Disease Translational Center

Genetic-based therapy-focused research laboratory for collaboration

#### Orphanet

Rare disease and orphan drug databases

#### **♦ Rare Disease Network**

A collaboration project of Calvin University, Corewell Health (Spectrum), and MSU College of Human Medicine to present the Annual Rare Disease Day Symposium (below) and year round connection for the rare disease community

# The Rare Disease Network's 4th Annual Rare Disease Day



Sat. Feb. 25, 2023 9:00am—2:00pm Lunch is included

**Prince Conference Center at Calvin University** 

Registration required for this FREE event (see link below)

Keynote speakers will highlight the "What's Next" theme of this year's event in presentations on what's next in rare disease research and treatment and what's next in supporting the mental health of patients and caregivers.

**Breakout sessions** will provide opportunities to discuss <u>what's next for parents of newly diagnosed children facing significant medical expenses</u> and what's next for students interested in pursuing rare disease-focused careers, among other topics.

This FREE in-person event will unite patients, caregivers and families, medical professionals, researchers, advocates, and students around the common goals of sharing knowledge and insights about rare diseases and being rare, and encouraging and supporting one another.

The day will include Keynote speakers, break-out sessions, connect with participants, and information tables of advocacy and service organizations.

#### Register to attend the event here

Follow The Rare Disease Network on Facebook and Instagram



## Ottawa County CSHCS Empowered Parents Webinars



Help for navigating life with special needs

Open to parents, caregivers, and professionals FREE! Registration is required (see below)



## Summer Camp opportunities for children & adults with special needs

Wed. February 22, 2023 — Noon to 1:00pm

#### Grab your lunch and join us on Zoom to:

- · Discover the benefits of attending summer camps for those with special needs
- · Learn about Family Center camp scholarships and other funding resources
- Hear from the directors of three amazing spotlighted camps: Camp Sunshine,
   Camp Fish Tales, and IKUS Life Enrichment Services/Indian Trails Camp.

Attendees will also receive a 2023 Summer Camp and Summer Fun Resource Guide for special needs families.











#### Preparing for Your Child's IEP-

Setting the stage for a meaningful & successful IEP meeting

Ottawa Area ISD Special Education

Wed. March 15, 2023-Noon to 1:00pm

Join Ottawa Area ISD Director of Special Education Accountability & Technical Assistance, Jessica Woodard-Robbert, as she shares her knowledge and passion for empowering parents & caregivers to actively participate in creating their child's IEP.

#### Join us to:

- Discover key terms and know your rights
- Learn how to thoughtfully prepare for your child's IEP meeting
- Hear valuable communication strategies to use during the meeting
- Get tips and useful strategies for:
  - ♦ advocating for your child
  - sharing expectations and resolving differences
  - building trust and collaborating with the rest of your child's IEP team

To Register: Send your name and email address to

Email: afontaine@miottawa.org
or Call/Text: 616-402-2275

**Note:** If you're unable to attend our CSHCS webinars virtually due to technology or child care issues, please contact Amy Fontaine, our parent consultant, at the email or phone above to discuss support options such as childcare reimbursement or an alternative viewing location.

Ottawa County Empowered Parents Webinars are made possible in-part through a generous grant from the Family Center for Children and Youth with Special Health Care Needs, the parent-directed section of CSHCS. Contact the Family Center by calling the Family Phone Line: 800-359-3722 or emailing: cshcsfc@michigan.gov.





# Special Families' Corner Facebook Group



A Facebook group for parents & caregivers of children or young adults with special needs & any adult with chronic health conditions or disabilities

Discover events, grants & community resources
Learn about news & issues affecting families
Find support from fellow parents & caregivers
Become a part of our growing community!



**Joining is easy!** Just search for Special Families' Corner on Facebook & request to join. Be sure to answer the membership questions. CSHCS enrollment is <u>not</u> required to join. Only group members can view posts in this closed group.

Special Families' Corner is made possible by a generous grant from The Family Center for Children and Youth with Special Health Care Needs, the parent-directed center within CSHCS and MDHHS. Contact them at the Family Phone Line: 1-800-359-3722 or via email: cshcsfc@michigan.gov

## **The Family Center** for Children & Youth with Special Health Care Needs — The parent-directed section of CSHCS

#### The Family Center can help with:

- CSHCS Enrollment & Program Assistance
- Conference & Camp Scholarships
- One-on-One Support from a Trained Parent Mentor
- Resources for Your Family & Your Child's Diagnosis
- Transition Support for Youth & Families



Call the Family Phone Line: 1-800-359-3722 or email: cshcsfc@michigan.gov



Note: The Family
Center serves all
children and youth
who have—or are at
an increased risk
for—physical, developmental, behavioral, or emotional
conditions, regardless of CSHCS
enrollment



# The Family Center's March Parent Connect Call



"Transition"

Wed. March 8, 2023 from 4:00 to 5:00 pm

On Microsoft Teams

Michelle Burgher from Children's Special Health Care Services speaks about transition for youth with special health care needs.

As youth get older, they must prepare for the transition to adult life, which means planning for their future needs including health care, employment, education, and independent living.

The transition planning process should provide youth with the tools and resources to increase their ability to lead productive adult lives.

To register on Eventbrite, click <u>here</u>.

Contact The Family Center with questions: 1-800-359-3722

#### **Family Center Parent Mentor Trainings**

Wouldn't you like to make a difference in the lives of other parents/caregivers raising a child or youth with special health care needs? Become a Parent Mentor!

Trained volunteer parent mentors are a vital part of the Parent-to-Parent Support Network operated by the Family Center. Parent mentors help other parents of a child with a similar condition by lending support, resources, and help navigating caregiving.

Spanish-speaking parent mentors are encouraged to join us as we strive to support all special needs families!



\*A \$50 gift card will be given upon training completion!

Sign up for one of the trainings listed below, or contact The Family Center: 1-800-359-3722 with questions.



#### **Rare Disease Parent Mentor Training**

Free one-day virtual training on Microsoft Teams

Saturday February 25, 2023 9am to 3:30pm

This Rare Disease Awareness month, we are providing a parent mentor training for **parents who have a child with a rare diagnosis**.

Parents of a child with a rare disease experience more isolation and lack of community, and there is less information and support available. Want to make a difference for these rare families? Register to become a Rare Parent Mentor today!

Spots are still available. Register here.

**Monthly Parent Mentor Trainings** for parents raising a child or youth with special needs are offered by the Family Center for Children and Youth with Special Health Care Needs. To attend a training, **see the schedule here** or call the Family Phone Line: 1-800-359-3722.

#### **Parent-to-Parent Support Network:**

Call the Family Center at 800-359-3722 to be matched with a trained parent mentor who has a child with a similar diagnosis or life experience for one-on-one support, guidance, and help finding resources.

#### **Grants & Scholarships**

#### Family Center Camp Scholarships

Parents/Caregivers of a child or youth with special health care needs may apply for an up-to-\$250 Camp Scholarship from the Family Center for Children and Youth with Special Health Care Needs (Family Center). Funding is limited, so apply as soon as possible now through March 31, 2023..

Who may be elligible? Applicants are eligible for the Camp Scholarship once every 2 years, and one scholarship per family. Campers must be between the ages of 5-21. Enrollment with Children's Special Health Care Services (CSHCS) is <u>not</u> a requirement for eligibility. Campers must reside in Michigan at the time of application and camp attendance.

**Camp Guidelines:** Camp attendance/participation must be between Jan.1st and Sept.30th.The camp must be a licensed camp in Michigan. Exceptions are made for camps operated by a university, school district, or city/township parks and recreation program, as they are not required to have a camp license. Camps scholarships for virtual camps are considered also.



Find an <u>application here.</u> For more information or a paper application, call the Family Phone Line: **1 800-359-3722** 

#### Family Hope Foundation Therapy Scholarships

The FHF scholarship program provides financial assistance to families for therapies that have little or no insurance coverage. We have two scholar-



ship cycles, one in the spring and one in the fall, in which families can apply for scholarships up to \$1,000. Families may apply during one or both of our scholarship cycles.

- Applicant must live in West Michigan.
- Scholarship Guidelines MUST be read thoroughly prior to completing the application. Applications that do not follow the Scholarship Guidelines will not be considered for funding.
- Spring Cycle: applications are <u>due no later than 5 pm on March 1st.</u>
- Late applications will <u>not</u> be accepted.
- Learn more and find an application here

#### **CSN Fund Grants**



The CSN Fund provides financial assistance to families with children who have special health care needs to purchase equipment or services when no other funding source is available.

Types of equipment that may be covered by a CSN Fund grant are listed at the link below, as is information on limited ceiling and stair lift grants that are being accepted for 2023.

To learn more, or for help with a grant application, please contact your local CSHCS office, or call the Phone Line: 1-800-359-3722.

You may also contact the CSN Fund directly at 1-517-241-7420.

To learn about the CSN Fund or to apply, click here.

#### **EVENTS**

#### Michigan Council of Exceptional Children (MCEC)



#### 83rd Annual MCEC Conference

March 1-3, 2023 **Grand Rapids** 

**Details & Register Here** 

Contemporary & Innovative Approaches for Educating Students With Exceptionalities—A Conference For Parents & Educators

#### Paving the Way To Self Determination

Paving the Way to Self Determination is a program developed to support children with developmental disabilities and their families in raising expectations people have for them by introducing the concepts and tools needed to lead self-determined lives. Too often, children with developmental disabilities are segregated and directed to a path of isolation and low self-esteem. This program is designed to break that cycle and set an expectation of success.

Paving the Way to Self Determination is for children (ages birth-12) and their families living in Michigan. The program utilizes interactive, online trainings on topics that promote self-determination and independence.

#### **Training Topics Include:**

- Disability Pride & History
- Disability Allyship
- Social Security Benefits
- Problem Solving & Decision Making
- · Asking for an Accommodation
- Supported Decision Making
- Understanding Neurodiversity
- Building Resilience

This program is a collaboration with Michigan Developmental Disabilities Council, DISABILITY Arc Michigan, Michigan Alliance for Families, and Charting the Life Course and made possible through funding from Michigan Developmental Disabilities Council



See Online Training Topics and Dates & Register Here

# In Policy Advocacy

#### LIPA IS BACK!

Leaders in Policy Advocacy (LIPA) is a leadership development program for adults with developmental disabilities and parents of minor children with developmental disabilities. This project trains and supports participants to become leaders in disability advocacy. LIPA will be a hybrid training format of both in person and online trainings. Stipends will be offered to participate in the training. Lodging and meals will

> be provided for the in-person weekends.



#### Topics include:

- **Disability History**
- **Inclusive Education**
- Assistive Technology& Social Media
- Self-determination and Alternatives to Guardianship
- Person Centered Planning
- Access to Housing and Employment
- Benefits and Systems of Support
- Systems Change

#### **Training Dates:**

Weekend 1: April 21-22, 2023

Radisson Plaza at Kalamazoo Center

Weekend 2: May 19-20, 2023

Online Weekend 3: June 23-24, 2023

Online

Weekend 4: July 14-15, 2023

Online

Weekend 5: August 18-19, 2023 Radisson Hotel Lansing

Weekend 6: Sept 15-16, 2023

Radisson Plaza at Kalamazoo Center

Michigan Alliance for Families information, support, and education

Application Deadline is 3/24/2: Register Here

#### **Coming Events:**

# Family Hope Foundation Sensory Showtimes At select Celebration Cinemas\*

\*See the **FHF website** for currently participating theaters

#### Movie Line-up 11am Showtimes—except Mar 4

Feb 25 Ant Man

Mar 4 Thomas The Train Engine—3:00pm Showing

Mar 25 Shazam

Apr 8 Dungeons & Dragons

Apr 15 The Super Mario Bros

June 3 Little Mermaid

\$2.00 off tickets Friends of Family Hope Foundation



7400 1300 0000 0102 33

Expires 12/31/2023

See 2D movies with open-caption, brighter lights, lower sound, & limited previews, with guests and staff who understand your family's needs!

Holland 7 Grand Haven 9 **GQT** movies

#### SENSORY FRIENDLY MOVIE NIGHT

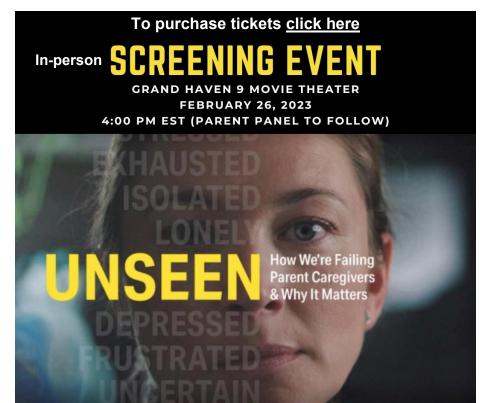
### The last Wednesday of every month: ENJOY A \$5 SENSORY FRIENDLY FILM AT 5PM

The Sensory Friendly Movie nights offer discounted movies, shown in a sensory-friendly format with lights up, sound down, and freedom to talk openly, to the community on the last Wednesday of the month

Feb 22 Ant Man and the Wasp: Quantumania

Mar 29 Shazam: Fury of the Gods

April 26 TBD

















#### **Noorthoek Academy**

provides lifelong learning for those with intellectual disabilities in partnership with GRCC.

We invite you to join us for...

## COLLEGE VISIT DAY

Monday, March 27 @ 10:30 AM Room 220 Cook on the GRCC campus

10:30 - 11:30 Presentation by Sandy Barraza (Education Director) and Lyn (Executive Director) 11:30 Campus Tour (optional) www.noorthoekacademy.org

To reserve a spot, contact Lyn Vantol lindavantol@grcc.edu 616-234-4123









#### SAVE THE DATE





Lori's Voice Walk for the Challenged is back and Bigger and Better than ever. So put together a team, walk the Berlin track with us, meet racecar drivers, play games and earn yourself some free swag!

FREE T-SHIRT FOR ALL WHO REGISTER BEFORE MAY 6, 2023.

Register online here.

To download a pledge form go to: lorisvoice.org

Registration will also be available at 8:15 AM on June 3rd.