COVID-19 Response FAQs for Local Businesses

I have COVID-19 case at my establishment, do I need to close?

- If you are a licensed food establishment you must close your business immediately if an employee receives a positive result. Perform a deep clean, consistent with guidance from the FDA and the CDC. Such cleaning may occur overnight.
- If your business is any other type a plan must be in place for sending employees home, and for temporary closures of all or part of the workplace to allow for deep cleaning.

What should I use for cleaning after COVID-19 in the workplace?
EPA approved disinfectants: https://cfpub.epa.gov/giwiz/disinfectants/index.cfm

Do I need permission to Re-open?
No. Once you have closed for deep cleaning you may re-open. A representative from the Ottawa County Health Department may be in contact with you if additional items need to be addressed prior to re-opening.

Do I need to have any of my other staff stay home from work?
Maybe. Any individual who has been within 6’ of the positive COVID-19 case for 15 minutes or more over a 24-hour period is considered a close contact and must be quarantined.

If a close contact is tested for COVID-19 and receives negative test results, are they released from quarantine?
No. Quarantine is required for all individuals regardless of COVID-19 test results. It may take up to 14 days for an individual exposed to COVID-19 to test positive for the virus or develop symptoms.

Do I need to have my staff tested?
No, testing is not required. Although testing staff who have potentially been exposed is not required, COVID testing is often helpful to management and staff members.

Am I required to notify the public?
No, this is not required. If a public notification is necessary to protect public health this will be done by the Ottawa County Department of Public Health.

What is the difference between isolation and quarantine?
A person who tests positive for COVID-19 is Isolated, a person who has close contact with a COVID-19 case is Quarantined. https://cdc.gov/quarantine/index.html
What are the guidelines for people who have had contact with a COVID-19 case (Quarantine Guidelines)?
Helpful flow charts from CDC can be found here: https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/quarantine.html

What services/roles are considered essential services and how does that change quarantine requirements?

My establishment is considered “Critical Infrastructure/ Essential,” but my employee is a close contact to a COVID-19 case, can they still work?
Maybe. If the organization cannot function without the individual, they may continue to work, but must strictly following these guidelines: https://www.cdc.gov/coronavirus/2019-ncov/community/critical-workers/implementing-safety-practices.html. If the organization is able to function without the individual, they should wait until their quarantine period is over to return to work.

My establishment is considered “Critical Infrastructure/ Essential,” but my employee is positive for COVID-19. Can they continue to come to work?
No. Even if the individual is asymptomatic (no COVID-19 symptoms) they may not report to work. Anyone who tests positive for COVID-19 must complete their Isolation prior to coming back to work.

What if I live with somebody who has COVID-19?
Helpful flow charts from CDC can be found here: https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/quarantine.html

What if I’ve had close contact with someone who has had close contact to somebody with COVID-19 (contact to a contact), should I be quarantined?
No, quarantine is not necessary in this situation. As a precaution, self-monitor for COVID-19 symptoms.

What if someone tested positive for COVID-19, recovers, and is exposed to somebody who has COVID-19?
People who have tested positive for COVID-19 do not need to quarantine or get tested again for up to 3 months as long as they do not develop symptoms again. https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/quarantine.html

What regulations related to COVID-19 apply to my establishment (emergency orders, etc)?
State of Michigan Link: https://www.michigan.gov/coronavirus/0,9753,7-406-98178_98455---,00.html

What happens when someone at school gets COVID-19?
Helpful information and flow chart can be found here: https://www.miottawa.org/health/ochd/pdf/OCDPH_School-factsheet.pdf

Other helpful links:
Ottawa County Resources: https://www.miottawa.org/Health/OCHD/coronavirus.htm


State and territorial COVID-19 websites:
https://www.cdc.gov/publichealthgateway/healthdirectories/healthdepartments.html

616-396-5266 - miOttawa.org/coronavirus