

APPROVED
PROCEEDINGS OF THE OTTAWA COUNTY
BOARD OF COMMISSIONERS
NOVEMBER SESSION – WORK SESSION

The Ottawa County Board of Commissioners met on Tuesday, November 11, 2008, at 2:20 p.m. and was called to order by the Chair.

Present at roll call: Mrs. Kortman, Messrs. Kuyers, Swartout, Mrs. Ruiter, Messrs. Hehl, Rycenga, Schrotenboer, Disselkoen, Berghorst, Holtrop, Holtvluwer. (11)

Work Session Items:

- A. Citizen Survey – EPIC – MRA – John Cavanagh, EPIC, presented a power point presentation of the 2008 Ottawa County Citizen Survey. Over 400 citizens in Ottawa County participated in the Satisfaction Survey which was conducted in August. Ratings were above average but noticeably lower than in 2006 due to economic concerns. The survey showed the citizens of Ottawa County have maintained confidence.
- B. CMH System LOOK Presentation – Michael P. Brashears, Mental Health Director, presented a power point presentation of the Community Mental Health 2008 Systems Look.
- C. Quarterly Strategic Plan Update – A brief update was presented by Alan Vanderberg.

Mr. Schrotenboer left at 3:55 p.m.

B/C 08-287 Mr. Berghorst moved to adjourn at 4:00 p.m. subject to the call of the Chair. The motion passed.

DANIEL C. KRUEGER, Clerk DONALD DISSELKOEN, Chairman
Of the Board of Commissioners Of the Board of Commissioners