BOARD MEETING MINUTES

MONDAY, OCTOBER 28, 2002

PRESENT: Edward Berghorst, Mark Bombara, Joyce Kortman, Kristine Nale, James McDowall, Veronica Persenaire, Harris Schipper, Kellye Slaggert, Lucile Van Koevering, Cornelius Vander Kam, Fred Vander Laan

EXCUSED: Steve Waters

STAFF: Gerry Cyranowski, Sue Buist, Greg Hofman, Pam Pekelder, Gloria Pelon

CALL TO ORDER - Board Chairperson

Fred Vander Laan, Chairperson called the October 28, 2002 meeting to order at 1:06pm.

PUBLIC COMMENT

Public comment was provided by the following:

Robert Brown, parent 287 Greenwood Holland, MI.

Marcia De Wild Barb Hapke, AFC Provider Eagles Wings, Inc. Fireside AFC 10491 96th Avenue 389 Lakeshore Drive Zeeland, MI. Holland, MI.

Jan Jonker Fredrica Schiele, AFC Provider 706 Crestview Schiele's AFC Holland, MI. 15306 State Road Spring Lake, MI. Phyllis Harris 16507 136th Avenue Julie Jolink, parent Nunica, MI. Holland, MI.

Alfonso Mercano Linda Nikkel, parent Holland, MI. Jenison, MI.

Nancy Lubinski, AFC Provider Andy Brink, parent Ridgewood AFC Zeeland, MI. 13893 Ridgewood Drive Holland, MI.

Peg Fackler Ruth Stegeman, Executive Director

Advocacy and Resource Center LakeShore Center for Independent Living Holland, MI. Holland, MI.

Sue Braun, AFC Provider Lamont Acres AFC 4585 Johnson Street Coopersville, MI.

Mark Dalman, parent Zeeland, MI.

Kris Bakker, AFC Provider My Brother's House II, AFC 1054 Ottawa Beach Road Holland, MI.

Colleen American Homestead AFC 9339 Oriole Drive Coopersville, MI.

Mr. Brown, spokesman for the Town Meeting Coalition, provided for the record written correspondence.

Ms. De Wild, Eagles Wings, Inc., provided for the record written correspondence.

Mr. Vander Laan thanked everyone for coming and for their comments, stating that the CMH Board is very interested in public comment. He also stated that the CMH Board appreciated Mr. Brown's letter.

Mr. Vander Laan stated that every attempt will be made to schedule the November 25, 2002 CMH Board Meeting in the evening and allow one hour for a presentation by The Town Meeting Coalition. He further stated that he will work with Ms. Pelon to find a meeting place to accommodate the public.

APPROVAL OF MINUTES of October 21, 2002 Special Board Meeting

CMH 03-003 Motion: To approve the minutes of the October 21, 2002 Special Board Meeting.

Moved by: Van Koevering Supported by: Bombara MOTION CARRIED

APPROVAL OF AGENDA of October 28, 2002

CMH 03-004 Motion: To approve the agenda for October 28, 2002.

Moved by: Berghorst Supported by: Mc Dowall MOTION CARRIED

COMMUNICATIONS

Mr. Vander Laan noted that all CMH Board members have received letters, therefore they will not be introduced at today's meeting. Mr. Vander Kam questioned how the Board should respond to the letters that requested a response. Mr. Vander Laan stated that he will work with Mr. Cyranowski to draft a letter, which will be sent by e-mail and/or mailed to Board members for input and approval. Following that process, the letters will be mailed to all those who requested a response.

COMMITTEE REPORTS

Program/Planning & QI Committee

The Minutes of October 1, 2002 were accepted.

Mr. Mc Dowall complimented Mr. Hofman, Director of Planning and Quality Improvement, for the excellent improvement on:

Indicator 1: Medications will be stored properly (based on pharmacist review)

Indicator 3: Sample medications will be accounted for (based on pharmacist review).

Executive Committee

The Minutes of October 21, 2002 were accepted.

Ms. Van Koevering questioned the status of the written pros and cons regarding the pending decision whether to continue with the MCO (Managed Care Organization) accreditation. Mr. Vander Laan stated that Mr. Cyranowski will provide this information at the November 18, 2002 Executive Committee Meeting. Mr. Cyranowski noted that a decision needs to be made by the end of December 2002.

Mr. Vander Kam questioned the cost of the MCO accreditation. Mr. Hofman stated that it was approximately \$30,000.00 for the provider and managed care accreditation; estimating two-thirds of that cost for the managed care accreditation.

OLD BUSINESS

None

NEW BUSINESS

Ms. Kortman stated that a new committee has been formed by the Michigan Association of Community Mental Health Boards (MACMHB). This new committee will focus on children's issues. Ms. Kortman is requesting approval or disapproval to be a member on this new committee, as well as a recommendation for a per diem and reimbursement for related expenses should she receive approval. All meetings will be held in Lansing.

Mr. Vander Laan stated that he will bring this issue to the November 18, 2002 Executive Committee Meeting for discussion and disposition.

Ms. Kortman stated that Community Mental Health is an extension of the State of Michigan de-institutionalization efforts. Any funding that cared for people with both developmental disabilities and mental illness followed the individual into the community, to the County Mental Health Boards. She stated that the state and federal government agencies need to be assured that the services they pay for are needed by the individual, used appropriately so they are of benefit to the individual they are intended to serve.

Ms. Kortman noted that the funding sources drive priorities. One trend is to make sure that the services needed and wanted by the individual are the services that the particular individual wants and that they are provided by the individual, group, or care giver that the individual selects.

Ms. Kortman went on to say that Ottawa County Community Mental Health must meet the new standards, regulations, and audits, as well as, keep abreast with the latest proven trends and options.

Ms. Kortman suggested that CMH show everyone (homeowners, managers, parents, guardians, volunteer groups, everyone involved who cares about the people we are here to serve) exactly how we are spending every dollar. She also suggested that CMH explain the limitations in how the dollars can be spent and request assistance in making decisions regarding the dollars and the appropriate services.

Mr. Berghorst noted that he attended a MACC (Macatawa Area Coordinating Council) meeting and believes a problem truly exists between Kandu and CMH. Mr. Berghorst suggested that the Mental Health Board work more closely with Kandu; possibly involving MACC in these discussions. He noted that due to the economy, Kandu can not keep all people busy. At the MACC meeting, Mayor Mc Geehan encouraged local businesses to recruit more work that could be given to Kandu.

PUBLIC COMMENT

Public comment was provided by the following:

Nancy Lubinski, AFC Provider Linda Van Opynen Holland, MI. Co-Director, Advocacy & Resource Center Holland, MI. Jan Jonker 706 Crestview Alfonso Mercano Holland, MI. Holland, MI.

Don Schiele, AFC Provider Rita Bird, parent Spring Lake, MI. Holland, MI.

Mark Dalman, parent Zeeland, MI.

Barb Hapke, AFC Provider Holland, MI.

Aimee Sterk LakeShore Center for Independent Living Holland, MI.

Cathryn Petroelje, parent 6649 N. Lakeshore Drive West Olive, MI.

Nicole Rosel, AFC Provider Victoria House 450 West Randall Coopersville, MI.

Mr. Cyranowski thanked everyone for their attendance today and for their comments. He stated that we should not be on the opposite side of the issues. He went on to state that it is his responsibility to assure CMH is the best provider it can possibly be. He stated that CMH will use this input to accomplish its goals; noting that we need to change over time, but we do not need to rush things.

Mr. Vander Laan stated that the CMH Board is trying to work for you and with you; willing to work together.

Ms. Van Koevering stated that the Consumer Advisory and Rights Committee is always looking for members and invited anyone interested in becoming a member to attend the next meeting on Monday, November 4, 2002 at 1:00pm. The meeting is held at 12265 James Street, in the CMH Board Room.

Mr. Vander Laan noted that all CMH Board vacancies are posted in area newspapers.

Mr. Vander Laan stated that he, Board members and Mr. Cyranowski will be available after the meeting for anyone who would like to speak with them.

ADJOURNMENT

Mr. Vander Laan adjourned the October 28, 2002 meeting at 2:28pm.

Fred Vander Laan, Chairperson Edward Berghorst, Secretary

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