

**\*Note:** The following text is a summary of the actual public record and cannot be relied upon as a complete text of the proceedings recorded therein. For a complete copy of the public record, please contact the Ottawa County Clerk.

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**MINUTES PENDING  
OTTAWA COUNTY  
COMMUNITY MENTAL HEALTH  
PROGRAM/PLANNING AND QI**

**Tuesday, March 2, 2004 12:30 PM  
CMH Building A - Board Room**

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**Agenda**

Agenda

1. Call To Order - Chairperson
2. Approval of Minutes of February 3, 2004  
Suggested Motion: To approve the Minutes of February 3, 2004.
3. Approval of Agenda of March 2, 2004  
Suggested Motion: To approve the Agenda for March 2, 2004.
4. CMHOC Staff Presentation  
Housing Initiatives  
Presenter: Albert Doorn
5. Quality Improvement (*Attachment A*)
  - Consumer Advisory Committee
  - Staff Development Committee
6. Planning
7. Old Business
8. New Business  
Report: Satisfaction Survey: In Home-Community Based Services
9. Round Table
10. Adjournment  

"Comments on the Days Business"