

**APPROVED
OTTAWA COUNTY
COMMUNITY MENTAL HEALTH**

**Monday, May 16, 2005 6:00 PM
CMH Building A - Board Room**

PRESENT:	Edward Berghorst, Rita Bird, Mark Bombara, Rebecca Gretzner, Joyce Kortman, Celia Martinez de Serrano, Kristine Nale, Harris Schipper, Kellye Slaggert, Lucile Van Koevering, Fred Vander Laan
ABSENT:	
EXCUSED:	Cornelius Vander Kam,
STAFF:	Gerry Cyranowski, Sue Buist, Greg Hofman, Pam Pekelder, Betty O'Rourke, Gloria Pelon
OTHERS:	Patrick Barrie, Judeth Newham

CALL TO ORDER - Board Chairperson

Fred Vander Laan, Chairperson called the May 16, 2005 meeting to order at 6:00pm.

PUBLIC COMMENT

Tom Bird
359 Waukazoo Drive
Holland, Michigan 49424

Commented:

Parents of consumers are acutely aware of the fact that changes need to be made to the system to make it more efficient. He noted that he was hopeful that Mr. Barrie would provide some specifics as to what is going to be redirected and how it will be accomplished. It is hopeful that the outcome will provide a better system, without an erosion of what is felt to be core services and entitlements that are valued by our consumers and are services which were chosen through the person centered planning process. He stated that he is hopeful that Mr. Barrie will be able to provide insight into these areas.

Alfonso Mercado
503 West 22nd Street
Holland, Michigan 49423

Commented:

He noted that Kandu's proposed new facility is outside of the Holland City limits and the problems this causes some consumers. He also commented on Supported Employment.

Marcia De Wilde
Representing two organizations
Eagle's Wings and West Michigan Disability Consultants

Commented:

She shared that she is "grieving" the loss of one of CMHOC's employees, Rick Eisen, who has left the employment of CMHOC. She noted that he is missed by many. She asked that CMHOC make every effort to keep the good employees.

COMMUNICATIONS & PRESENTATIONS

Mr. Cyranowski welcomed the public to this evening's meeting and introduced Patrick Barrie, Deputy Director, Mental Health and Substance Abuse Administration. Mr. Barrie provided a verbal presentation regarding the Michigan Department of Community Health's Mission and Vision.

Mr. Barrie provided some history:

In 1975 there were 12,000 individuals in State institutions for the developmentally disabled; there are now about 180. At that time, approximately 5,000 individuals with mental illness were still in State facilities, today the census is approximately 800. There are approximately 65 State beds for children with emotional disturbances. He stated that a fairly massive shift in authority, funding and resources from the State to counties is explicitly MDCH's direction in statute to change the service system from one that was State operated and State managed to one that was locally managed and locally operated. Provision of mental health

services is ultimately a State responsibility. Throughout the 1980's until the 1990's, there was tremendous growth in the system, in terms of the resources available, the programs, and the variety of services that were offered.

Within the last decade, there have been attempts to contain costs, but also to try to consolidate different funding streams. The funding that supports CMH services is extremely complex. The system is now dramatically decentralized from what it once was, but is tremendously more complex in terms of how the system operates, how it is funded, how its funds flow and how people are supported. There has been a change in the view of persons with disabilities and there has been a demand for more diversity, more choices, and more differentiation.

The Mental Health Code was changed in 1996 to reflect some of the changes. The legislature put Person Centered Planning into the Mental Health Code and placed consumers and family members on the Mental Health Boards. This is a model directed towards a more inclusive, a more participatory arrangement for families, communities, consumers and with less State presence (both in terms of State administrative presence or actually operating services).

The period 1998 -2004 was extremely difficult for anyone working in the mental health field. There was a dramatic cost containment that occurred during this period of time. This has made it difficult for CMH Boards to accommodate the changes that were occurring, both in what services people were requesting and in trying to balance their role as serving those who have the most need. There has been a lot of volatility in the system due to a very considerable constraint on the available resources and funding from the State to the communities.

Michigan has been slow in coming out of the recession. What this means for the State as a whole, is that while unemployment goes up, the Medicaid rolls go up. Currently 300,000 more people are on Medicaid today than were on Medicaid three years ago.

MDCH has continued to try to operationalize its strategy of moving as many of the resources down as close as possible within certain legal requirements to local communities. The State's strategy has been to try to continue to keep resources as close to people as possible.

There will be no reductions to mental health, unless some other things happen during the remainder of the year. The State has elected to try to maintain and wherever there has to be reductions, to keep it at State administrative and State operated levels, mindful that most of the people now are served in their local communities and most of the service obligations and responsibility rests with CMH. For the Medicaid portion of CMHOC's budget for this fiscal year, there is a recommended increase. There is also a recommended increase for the Medicaid portion next year, which the legislature will pass, although contingent upon any untoward circumstances.

There is an emerging model of how the system may operate in the future, with a lot of uncertainties about how the funding framework will work. This is true in every state, due to the funding frameworks that support these were developed at a different time, for a different purpose and when the State had a different economic climate. It was developed when the Federal Government had a surplus.

It is believed that Michigan is in an environment where resources will be hard to come by for quite some time. Mr. Barrie emphasized, as Michigan recovers from the recession, it is not likely to be easy for a considerable period in the future. It is a volatile financial environment also because of discussion on the Federal level regarding changing the structure of Medicaid. Medicaid provides 60% to 70% of the resources that supports community services.

The Mental Health Commission recommended a lot of changes in the services system, of which, many can not happen without more money.

Some of what the Mental Health Commission recommended:

- More standardization for services for persons with serious mental illness
- Continued emphasis on services to those most in need, the most disabled
- Continued emphasis on community care and community based services
- Continued emphasis on promoting recovery as a guiding model, no matter what level of a person's illness or impairments; that the goal is still to regain control over significant amounts of their life and begin move towards a recovery from that illness.
- For children, the goal is to work with families and to work across systems from the Juvenile Justice System to the Child Welfare System, to try to find a more integrated community approach to children and families who have difficulties.

- Continued emphasis on Jail Diversion Programs
- Continued emphasis on finding better supported housing arrangements for those with disabilities.
- Continued emphasis for the developmentally disabled to support families and individuals to offer some choice and opportunities, housing but not group homes.

The Mental Health Commission talked about having some functions shared with other CMH Boards so that less and less dollars are spent on administering the program. Try to develop models for all three populations, which is not an easy endeavor. Try to promote things that support people's inclusion in communities and not in segregated environments. Try to do all of this in a very volatile financial environment, where from one year to the next, it will be difficult to predict what resources will be available.

Mr. Barrie commented that not everyone will get all of the things they may want and that is in the nature of this environment right now, there will be some disappointments as the changes occur.

Mr. Barrie graciously agreed to stay after the close of the meeting to entertain questions from the public.

CMHOC MISSION STATEMENT

Ms. Newham commented on the revised CMHOC Mission Statement, Vision Statement and Supporting Concepts. Following discussion a motion was made:

CMH 05-028 Motion: To approve the Revised CMHOC Mission Statement, Vision Statement and Supporting Concepts as presented.

Moved by: Schipper

Supported by: Van Koevering

MOTION CARRIED

The motion carried with the addition of the following words to the fourth bullet under Supporting Concepts: **Strive to** keep the people we serve healthy, safe and active.

Mr. Cyranowski expressed his appreciation for all the work from the Board of Directors, the Board Development Work Group comprised of Mr. Vander Kam, Ms. Slaggert and Judeth Newham. He also expressed his appreciation for the input received from the Consumer Advisory Committee.

APPROVAL OF MINUTES of April 18, 2005

CMH 05-029 Motion: To approve the minutes of the April 18, 2005 meeting.

Moved by: Berghorst

Supported by: Slaggert

MOTION CARRIED

APPROVAL OF AGENDA of May 16, 2005

CMH 05-030 Motion: To approve the agenda for May 16, 2005.

Moved by: Berghorst

Supported by: Bombara

MOTION CARRIED

CHAIRPERSON'S REPORT

Mr. Vander Laan stated that he appointed Kellye Slaggert and Rita Bird as Voting Delegates at the MACMHB Spring Conference. The Spring Conference will be held at the Amway Grand Hotel, Grand Rapids, Michigan. He noted that the Voting Delegates must attend the Association's Member Assembly Meeting on Wednesday, May 25, 2005 at 8:45am.

Mr. Vander Laan encouraged all Board Members to attend the annual CMHOC "Walk and Roll" which will be held on Friday, May 20, 2005 beginning at 12:00 noon. Gather at the Grand Roller Rink on James Street for opening remarks. In the event of rain, the "Walk and Roll" will be held at West Shore Mall.

EXECUTIVE DIRECTOR'S REPORT

Mr. Cyranowski answered questions regarding his May, 2005 Executive Director's Report. He provided the following updates:

Rye Wage Study Update:

Mr. Cyranowski stated the Rye Study Appeals Committee completed its work in May and heard 117 appeals from staff from all departments. Three individuals and one staff team from CMHOC appealed the findings of the Rye Study for their respective

positions. He noted that the final recommendations will go to the Ottawa County Board of Commissioners at their June 14, 2005 meeting. Mr. Cyranowski stated that while there were only four CMHOC appeals, other CMHOC positions may be affected by appeals submitted by other like positions in other County departments. The outcome from the Rye Wage Study may adversely affect CMHOC's budget, as it will be retroactive to January 1, 2004. Mr. Cyranowski will keep the Board of Directors updated.

Employee Satisfaction Survey Update:

Mr. Cyranowski stated that during the months of May and June, he will be meeting with individual CMHOC teams to provide the results of the survey, obtain input, and develop an action plan. One or more work groups will be formed to focus on developing the action plan that will address issues of importance to CMHOC staff. Mr. Cyranowski will keep the Board of Directors updated.

FINANCE ITEMS:

Service Contracts

CMH 05-031 Motion: To approve the Service Contracts as presented.

Moved by: Schipper

Supported by: Van Koevering

MOTION CARRIED

FY 2004/2005 Financial Statement

CMH 05-032 Motion: To receive FY 2004/2005 April Financial Statement as presented.

Moved by: Berghorst

Supported by: Bombara

MOTION CARRIED

Mr. Cyranowski stated that CMHOC is currently operating at 5% under budget.

OLD BUSINESS

None

NEW BUSINESS

Discussion: Meeting Conflict for CMHOC Board of Directors Meetings

Following discussion, it was agreed that the **July 18, 2005** CMHOC Board of Directors Meeting would **not** be changed.

The August meeting will be held **on Monday, August 22, 2005 at 1:00pm**. The meeting will be held in the CMHOC Board Room, Holland.

Organizational Performance Report

1. MDCH Mission-Based Performance Indicators

Mr. Cyranowski distributed information relative to Comparative Data of the Performance Indicators – through March 2005; provided an overhead projection review and answered questions.

The following Indicators will be presented at the CMHOC Utilization Management Committee and will be analyzed:

Indicator 3: Timeliness – Start of Service – Total

85% - dropped from Standard of 95%, due to clinical staff vacancies

Indicator 3a: Timeliness – Start of Service – Mentally Ill Children:

84.4% - dropped from Standard of 95%

Indicator 3b: Timeliness – start of Service – Mentally Ill Adults

86% - dropped from Standard of 95%

Indicator 3d: Timeliness – Start of Service – Developmentally Disabled Adults

66.7% - dropped below State Standard, due to two out of six consumers not seen within 14 days

Indicator 5a: Quality of Life – Adverse Consumer Outcomes Recidivism – Children

16.7% - dropped below State Standard, due to one consumer being readmitted within a 30 day period

Indicator 5b: Quality of Life – Adverse Consumer Outcomes Recidivism – Adults

7.2% - dropped below State Standard, due to 6% readmitted within a 30 day period

2. Annual Staff Performance Appraisals

Mr. Cyranowski distributed information relative to the Annual Staff Performance Appraisals; provided an overhead projection review and answered questions.

Out of 210 employees, received 180 completed evaluations (over 95%). There were four (4) unsatisfactory evaluations. Of the 180 evaluations with measurable competencies, 180 were completed or 100%. No reports of a staff driver's license being suspended or restricted.

GENERAL INFORMATION, COMMENTS AND MEETINGS ATTENDED

Mr. Schipper commented that on Friday, April 29, 2005 he attended the Cultural Competency Training, stating that he found the presentation valuable. Dr. Rodriguez and Ms. Reyes presented at this training. He noted that it was well attended by CMHOC staff as well.

BOARD REVIEW OF THE DAYS BUSINESS

Mr. Vander Laan commented that he appreciated the movement of the meeting and appreciated the presentation provided by Mr. Barrie and his willingness to stay after the meeting to answer questions.

PUBLIC COMMENT

Alfonso Mercado
503 West 22nd Street
Holland, Michigan 49423

Commented:

He is having difficulty obtaining optical and dental services due to lack of Medicaid providers. He stated that the system needs to be fixed, especially the Medicaid situation. Mr. Vander Laan stated that he would speak with Mr. Mercado after the meeting to try to assist him.

Bruce Parney
560 West 18th Street
Holland, Michigan 49423

Commented:

He stated that when working within the system or when needing support, to have someone come in and re-evaluate what's going on in the home or looking for the opportunity for work, the system does not work. He and his wife are tossed from one service to another and they would like to have the system fixed so that consumers receive the support they need, when they need it.

ADJOURNMENT

Mr. Vander Laan adjourned the May 16, 2005 meeting at 7:20pm.

Fred Vander Laan, Chairperson

Edward Berghorst, Secretary

Agenda

1. Call To Order – Board Chairperson
2. Public Comment
3. Communications and Presentations
MDCH Mission and Vision
Presenter: Patrick Barrie, Deputy Director, Mental Health and Substance Abuse Administration (*Attachment A*)
4. CMHOC Revised Mission Statement, Vision Statement and Supporting Concepts
Suggested Motion:To approve the Revised CMHOC Mission Statement, Vision Statement and Supporting Concepts as presented.

5. Approval of Minutes of April 18, 2005
Suggested Motion: To approve the Minutes of April 18, 2005.

6. Approval of Agenda of May 16, 2005
Suggested Motion: To approve the Agenda for May 16, 2005.

7. Chairperson's Report

8. Executive Director's Report (*Attachment B*)

9. Finance Items (*Attachment C*)
Service Contracts
Suggested Motion: To approve the Service Contracts as presented.

Financial Statement

Suggested Motion: To receive FY 2004/2005 April Financial Statement as presented.

10. Old Business

11. New Business
Discussion: Meeting Conflict for CMHOC Board of Directors Meetings:
Suggested alternative dates:
July 18, 2005: **Change to July 25, 2005 at 1:00pm** CMHOC Board Room

August 15, 2005: **Change to August 22, 2005 at 1:00pm** CMHOC Board Room

Organizational Performance Reports

1. MDCH Mission-Based Performance Indicators

2. Annual Staff Performance Appraisals

12. General Information, Comments and Meetings Attended

13. Board Review of the Days Business

14. Public Comment

15. Adjournment