

Approved Minutes
Community Mental Health of Ottawa - Consumer Advisory Committee
Building A-1 – Board Room
Monday, December 11, 2006
1:00-3:00 p.m.

Members Present: Paul Brinkman, Sue Buist, Kristi Nale, San-Dee Stradley,
Lucile Van Koevering, Wendy Johnson, Angie Nettrour

Members Absent: James Veling, Donna Elston, Elizabeth Motman, Kelly Sall

Staff Present: Kathy Coffey, Gentry Mohr, Briana Fowler

Guests Present: Steve Harrington

I. Review/Approve Agenda

- A. The proposed agenda was approved without changes.

II. Review/Approve Minutes

- A. The minutes from the meeting on November 13, 2006, were approved with no changes.

III. Reports

A. Contract Management

1. Provider Report Card: Kathy reported the following contracts will be renewed: Comprehensive Professional Services, HCH Home Health Care, Alliance Medical, Westshore Medical, Community Care Givers, and Staff Care. The Training Agreement with Pamela Geiersbach will also be renewed.

B. Consumer Comments

1. Sue reported for Kelly on the Consumer Comments. One comment was received, it was positive. A thank you letter was sent to the consumer for participation in quality improvement process.

C. CMH Recipient Rights Report

1. Gentry reported that six complaints were open and four were closed. Two hundred and forty-five Incident Reports were received. Gentry briefly discussed the processing of Incident Reports and the final report is usually completed within thirty days.

IV. New Business

- A. A Consumer Advisory Committee member voiced concerns over equal representation on the Community Mental Health of Ottawa County Board of Directors. It is feared that if there is not equal representation in all areas of CMH people with mental illness will not have as strong a voice. It is felt that it is a conflict of interest if a particular group has the majority. It should be divided equally.

- B. Cornerstone may move there will be a vote on Wednesday, December 13, 2006, on whether or not the participants want the move to happen. The location will be in Zeeland at the City on the Hill, transportation has been passed. The following is a list of concerns expressed by Consumer Advisory members if the move happens:
- ♦ Loss of Anonymity – small community
 - ♦ Accessibility-it is not centrally located
 - ♦ Most of the attending consumers are from Holland
 - ♦ Smoking, will it be socially acceptable
 - ♦ Will rent go up once the lease gets renewed
 - ♦ How long is the lease
 - ♦ Is the building going to be barrier free
 - ♦ Parking, will there be enough room
- C. Gentry introduced Steve Harrington; he sits on the Consumer Advisory Committee in Kent County. There has been some discussion about a conference, West Michigan Recovery Conference. Steve wants to know if people of Ottawa County would be interested in helping organize a consumer conference. The committee expressed support of Steve's idea of a West Michigan Recovery Conference.

V. Old Business

- A. Clubhouse is down in numbers due to programs being cut, transportation is a big issue. Most of the members of the Clubhouse do not have the extra money to pay for transportation to and from support groups and activities. Rick Hunter will be invited to attend the next Consumer Advisory Committee meeting to address any changes in Clubhouse funding or philosophy.

VI. Next Meeting

Monday, January 8, 2007
1:00 p.m. - 3:00 p.m.
A Building, Board Room

Brigi Ellis
Recorder