

Agenda  
**Community Mental Health of Ottawa - Consumer Advisory Committee**  
Building A-1 – Board Room  
12265 James Street, Holland, Michigan 49424  
**February 13, 2006**  
1:00 - 3:00 p.m.

- I. Review/Approve Agenda
- II. Review/Approve Minutes
  - A. January 9, 2005 (Attachment A)
- III. Reports
  - A. Provider Report Card (Attachment B) – Kathy
  - B. Consumer Comments (Attachment C) – Kelly
  - C. Consumer Services Report – Kelly
  - D. CMH Recipient Rights Report – Gentry
  - E. CAC QI Report – Dana
  - F. State Performance Data (Attachment D)
- IV. Old Business
  - A. Meeting with Muskegon (Attachment E)
- V. New Business
  - A. Role of the Rights Committee – Dana
  - B. Cultural Competency – Dana
- VII. Next Meeting
  - March 13, 2006
  - 1:00 p.m. - 3:00 p.m.
  - Board Room