Agenda Community Mental Health of Ottawa - Consumer Advisory Committee Building A-1 – Board Room 12265 James Street, Holland, Michigan 49424 March 13, 2006 1:00 - 3:00 p.m.

- I. Review/Approve Agenda
- II. Review/Approve MinutesA. February 13, 2006 (Attachment A)
- III. Reports
 - A. Provider Report Card (Attachment B) Kathy
 - B. Consumer Comments (Attachment C) Kelly
 - C. CMH Recipient Rights Report Gentry
 - D. MI/DD Consumer Satisfaction Surveys (Attachment D) Tracy
 - E. Service Authorization Data
- IV. Old BusinessA. State Performance Data (Attachment E) Tracy
- V. New Business
 A. Cultural Competency Dana
 B. CMHOC Board Minutes (Attachment F)
- VI. Next Meeting April 10, 2006 1:00 p.m. - 3:00 p.m. Board Room