

Agenda  
**Community Mental Health of Ottawa – Program, Planning & Quality Improvement Committee**  
CMH Board Room  
12265 James Street, Holland, Michigan 49424  
**Monday, June 26, 2006**  
3:30 p.m.

1. Call to Order – Chairperson
2. Approval of Minutes
3. Approval of Agenda
4. CMH Service Presentation  
  
(A monthly presentation schedule will be developed based on the preferences of Committee members)
5. Quality Improvement
  - a. Annual Performance Improvement Plan
  - b. Performance Indicators (e.g. DCH Mission-Based Performance Indicators, consumer satisfaction surveys, etc.)
6. Planning
  - a. Emerging local service issues
  - b. Emerging state and federal issues
  - c. CMHOC Annual Plan
  - d. Needs Assessments
  - e. Matching services and mission
  - f. Strategic Planning
7. Old Business
8. New Business
9. Adjournment