

Agenda  
**Community Mental Health of Ottawa County**  
**Program Planning & Quality Improvement Committee**  
CMH Board Room  
12265 James Street, Holland, Michigan 49424  
Monday, August 28, 2006 3:30 p.m.

1. Call to Order – Chairperson
2. CMHOC Mission Statement  
The mission of Community Mental Health of Ottawa County is to partner with persons who are challenged by a serious and persistent mental illness and/or developmental disability in a manner that maximizes their integration in the community.
3. Approval of Minutes from the July 24, 2006 Committee Meeting
4. Approval of Agenda for the August 28, 2006 Committee Meeting
5. CMH Service Presentation
6. Quality Improvement
  - ◆ Respite Services Satisfaction Survey
  - ◆ DCH Mission Based Performance Indicators - correction
7. Planning
  - ◆ Supported Employment Planning – work group
  - ◆ Services to Children and Adolescents – future planning
8. Old Business
  - ◆ Transportation – Requested by D. Van Ommen
  - ◆ Services to the Hearing Impaired – Follow Up Report
  - ◆ Pioneer Resources – Follow Up Report
9. New Business
  - ◆ Strategic Planning – Requested by D. Disselkoen
  - ◆ Service Eligibility Criteria – Persons with a Developmental Disability – work group
  - ◆ DCH Site Survey – Preliminary Results
  - ◆ Harbor House Ministries – Fire Safety Issue
10. Suggestions for September 25, 2006 meeting agenda
11. Adjournment