Agenda Community Mental Health of Ottawa County Program Planning & Quality Improvement Committee CMH Board Room 12265 James Street, Holland, Michigan 49424 Monday, September 25, 2006 3:30 p.m.

- 1. Call to Order Chairperson
- 2. CMHOC Mission Statement

The mission of Community Mental Health of Ottawa County is to partner with persons who are challenged by a serious and persistent mental illness and/or developmental disability in a manner that maximizes their integration in the community.

- 3. Approval of Minutes
- 4. Approval of Agenda
- 5. CMH Service Presentation
- 6. Quality Improvement
 - Summary of Quality Improvement Activities and Findings in 2005 Greg Hofman
- 7. Planning
 - Status report on issues identified through Annual Needs Assessment
 - Status Report- Supported Employment Work Group Greg Hofman
 - **DCH DD Practice Improvement Team Update –** Betty O'Rourke
- 8. Old Business
 - Transportation Updates Gerry Cyranowski
 - Location of October 23, 2006 meeting Harris Schipper
 - Respite Services Problem Solving Actions Sue Buist
- 9. New Business
 - Formation of Public Relations Committee
 - Holiday Greeting Cards for CMHOC Employees
 - Statewide DD Conference April 2007 Betty O'Rourke
- 10. Suggestions for October 23, 2006 Agenda
- 11. Adjournment