

Agenda  
**Community Mental Health of Ottawa – Consumer Advisory Committee**  
12265 James Street, Holland, Michigan 49424  
Building A-1- Board Room  
**Monday, March 12, 2007**  
**1:00 – 3:00 p.m.**

- I. Public Comment
- II. Review/Approve Agenda
- III. Review/Approve Minutes:
  - A. February 12, 2007 (Attachment A)
- IV. Reports
  - A. Contract Management - Kathy
    - 1. Provider Report Card
  - B. Consumer Comments – Kelly(Attachment B)
  - C. CAC QI Report - Gentry
  - D. Recipient Rights
    - 1. CMH Monthly Report – Briana
    - 2. HCH Quarterly Rights Report – Deb VerHoef
  - E. Mary Moore – Sentinel Events (Education)
- IV. New Business
  - A. Recipient Rights Education – “Your Rights” DVD
  - B. CMHOC Board Minutes (Attachment C)
- V. Old Business
- VI. Public Comment
- VII. Next Meeting:
  - April 9, 2006
  - 1:00 p.m. - 3:00 p.m.
  - Board Room

---

**Distribute to Members:** Paul Brinkman, Sue Buist, Donna Elston, Wendy Johnson, Kristi Nale  
Elizabeth Motman, Angie Nettrour, San-Dee Stradley,  
Lucile Van Koevering, James Veling

**Distribute to Staff:** Kathy Coffey, Gerry Cyranowski, Greg Hofman, Gentry Mohr, Mary Moore,  
Kelly Sall, Briana Fowler

**Distribute to Guests:** Deb VerHoef (Mo. 3, 6, 9, 12)