

Approved Minutes
Community Mental Health of Ottawa - Consumer Advisory Committee
Building A-1 – Board Room
Monday, November 12, 2007
1:00-3:00 p.m.

Members Present: Kristi Nale, San-Dee Stradley, Elizabeth Motman, Lucile Van Koevering, Rick Hunter, James Veling, Rebecca Gretzner

Members Absent: Donna Elston, Wendy Johnson, Angie Nettrour

Staff Present: Kathy Coffey, Gentry Mohr, Kelly Sall, Tracy Taylor

I. Review/Approve Agenda

A. The proposed agenda was approved with no changes.

II. Review/Approve Minutes

A. The minutes from the meeting on October 8, 2007, were approved with one change. Review of Consumer Advisory Committee By-Laws changed to October 8, 2007 meeting should have stated November 12, 2007.

III. Reports

A. Contract Management

1. Provider Report Card - Kathy reported on the following contracts: A1 Residential Services, Hudsonville Christian AL, Staff Care Inc., Stuart Wilson, Guardian Trac, LLC, Hope Network-Wildwood, Bonnie Volkits, Catholic Social Services, Franciscan Life Process Center, Homelife, Inc., Adecco, Strong AFC. All were approved to be renewed with the exception of Bonnie Volkits who will not be renewed; however, we can access her services through Muskegon CMH. Comprehensive Physical Therapy is being amended to add OT services.

B. Consumer Comments

1. Kelly reported to the committee that most of the comments were positive. There are comments being submitted about the Grand Haven CBS and Clubhouse move yet. Kelly did a follow-up with the consumer. Grand Haven CBS consumers are now coming to Holland CBS until a new building can be found in Grand Haven.

C. State Performance Data (6/30/2007)

1. Tracy discussed the reports with the committee. As she reported last month a committee has been formed, and is working on improving the performance indicators. The committee audited charts and found that they were now at 100%.

D. CMH Recipient Rights Report

1. With Briana on leave Gentry was not able to report to the committee. Gentry would report next month.

E. RR-Policy Review/Education

1. Gentry asked the committee how they would like to look at the policies. The committee would like to review a couple of the policies a month.

IV. New Business

1. There was no new business to discuss.

V. Old Business

1. There was no old business to discuss.

VI. Public Comment

1. There were no public comments.

VII. Next Meeting

Monday, December 10, 2007

1:00 p.m. - 3:00 p.m.

A Building, Board Room

Respectfully submitted:

Patti Lowman