

Agenda  
**Community Mental Health of Ottawa – Consumer Advisory Committee**  
12265 James Street, Holland, Michigan 49424  
Building A-1- Board Room  
**Monday, November 12, 2007**  
**1:00 – 3:00 p.m.**

I. Public Comment

II. Review/Approve Agenda –

III. Review/Approve Minutes:

A. October 8, 2007 (Attachment A)

IV. Reports

A. Contract Management - Kathy

1. Provider Report Card (Attachment B)

B. Consumer Comments – Kelly

1. Consumer Services (Attachment C)

C. State Performance Data (6/30/2007 Data) Tracy (Attachment D)

D. Recipient Rights

1. CMH Monthly Report – Briana

2. Annual RR Report - Gentry

3. CAC – QI Report - Gentry

IV. New Business

A. CMHOC Board Minutes – (Attachment E)

B. Old Business

VI. Public Comment

VII. Next Meeting:

December 10, 2007

1:00 p.m. - 3:00 p.m.

Board Room

---

**Distribute to Members:** Rick Hunter, Donna Elston, Wendy Johnson, Kristi Nale, Elizabeth Motman, Angie Nettrour, San-Dee Stradley, Lucile Van Koeving, James Veling

**Distribute to Staff:** Kathy Coffey, Jerry Homminga, Greg Hofman, Gentry Mohr, Mary Moore  
Kelly Sall, Briana Fowler, Tracy Taylor

**Distribute to Guests:** Deb VerHoef (Mo. 3, 6, 9, 12)

**Distribute to Board Members:** Rebecca Gretzner