

Agenda  
**Community Mental Health of Ottawa County**  
**Program Planning & Quality Improvement Committee**  
CMH Board Room  
12265 James Street, Holland, Michigan 49424  
Monday, March 26, 2007 3:30 p.m.

1. Call to Order – Chairperson
2. CMHOC Mission Statement  
The mission of Community Mental Health of Ottawa County is to partner with persons who are challenged by a serious and persistent mental illness and/or developmental disability in a manner that maximizes their integration in the community.
3. Approval of Minutes  
*Suggested Motion:* To approve the minutes of the February 26, 2007 meeting.
4. Approval of Agenda  
*Suggested Motion:* To approve the agenda for the March 26, 2007 meeting
5. CMH Service Presentation
6. Quality Improvement
  - **M/I Consumer Satisfaction Survey**
  - **Post Service Discharge Survey**
  - **First Quarter Michigan Mission Based Performance Indicators**
  - **LBHA Performance Improvement Project**
  - **Report – Transit Coordinating Committee – Dan Van Ommen**
7. Planning
8. Old Business
  - **Draft: Harbor House Ministries: Contract Amendment to Allow for Fire Safety Variance (Tentative)**
9. New Business
  - **Review of Board Policies**
    - ✓ Mission Statement
    - ✓ Leadership
    - ✓ Board Policy Parameters and the Role of the Executive Director
  - **Report: Utilization Management Committee**
  - **Draft: Board Policy Regarding Variances to Established CMHOC Fire Safety Standards (Tentative)**
10. Suggestions for April 23, 2007 Agenda
11. Adjournment

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