

Approved Minutes  
**Community Mental Health of Ottawa - Consumer Advisory Committee**  
Building A-1 – Board Room  
**Monday, June 11, 2007**  
1:00-3:00 p.m.

Members Present: Kristi Nale, San-Dee Stradley, Angie Nettrour,

Members Absent: Donna Elston, Elizabeth Motman, Wendy Johnson, Paul Brinkman, Lucile Van Koevering, James Veling,

Staff Present: Kathy Coffey, Gentry Mohr, Briana Fowler, Kelly Sall, Rick Hunter, Deb VerHoef

I. Public comment - None

I. Review/Approve Agenda

- The proposed agenda was approved without changes.

II. Review/Approve Minutes

- The minutes from the meeting on May 14, 2007

III. Reports

A. Contract Management

Provider Report Card: Kathy Coffey reported the following contracts will be renewed: Catholic Social Services, Pathways, Joseph and Ruth Kohley, Don Lemahieu. Bethany Christian Services will be renewed if agreement on rates is reached. Ed Oom is the landlord for 128 Columbus. He is on a month to month basis. Staffing Alliance will be renewed if rates can be agreed on. They would like an increase for their administration costs. Also, it was brought up that consumers are not being paid in a timely fashion and often late. This will be followed up on with Staffing Alliance. Gentry and Rick will bring to leadership to discuss the possibility of the consumers getting hired in at CMH.

B. Consumer Comments

Kelly Sall reported one comment had been received in May, 2007 and there was no follow-up. Kelly also reported to the committee that there is an evening CMH Board Meeting scheduled for June 18, 2007, at 6:30 p.m. It will be held in the DCH building in the Macatawa Room (lower level).

C. CMH Recipient Rights Report

- Briana reported that in May 2007 eight (8) complaints were opened and seven (7) were closed. Two-hundred and ten (210) Incident Reports were received by the Recipient

Rights Office in April 2007. There were no Sentinel Events to report in May. There were seven (7) reported deaths. Cause's of natural and unknown.

C. HCH Quarterly Rights Report

Deb reported that for the quarter of January 2007 through March 2007 eight (8) complaints were received. Fourteen (14) allegations involved and two (2) allegations investigated. Gentry informed Deb that she and Briana will be going on a site review at Holland Hospital and will call Deb to let her know the date. Deb reported that they will be moving to a new location on the 6<sup>th</sup> floor.

IV. Old Business

- There was no old business to report.

V. Public Comment – None

Next July 9, 2007

1:00 p.m. - 3:00 p.m.

A Building, Board Room

Patti Lowman

Recorder

June 11, 2007