

Approved Minutes
Community Mental Health of Ottawa - Consumer Advisory Committee
Building A-1 – Board Room
Monday, February 11, 2008
1:00-2:00 p.m.

Members Present: Kristi Nale, Elizabeth Motman, San-Dee Stradley, Lucile Van Koevering, Rick Hunter,

Members Absent: Wendy Johnson, Beverly Chavez, James Veling, Bekki Gretzner

Staff Present: Briana Fowler, Kathy Coffey, Patti Lowman, Mary Moore

I. Review/Approve Agenda

A. The proposed agenda was approved with no changes.

II. Review/Approve Minutes

A. The minutes from the meeting on January 14, 2007, were approved with one change.

III. Reports

A. Contract Management

1. Service Contract for Board Approval:

A. Homelife, Inc. – Amendment – Three more consumers were placed.

B. Randall and Linda Portoluri, Sam's Place Adult Foster Care Home – Renewal (no change in rate).

C. Ed Swart, PhD. – Extended contract – He would like more hours.

B. Consumer Comments

1. Gentry reported for Kelly as she was out sick. There was a discussion about whether KANDU was doing work that consumers are supposed to be doing and consumers spend majority of time in break room. Elizabeth stated that her brother works there and in her opinion she did not agree with this statement. Kathy will make unannounced visits to confirm contract compliance. It was also mentioned that there was no news about table and chairs for "Perk up Café". There was also a complaint from a consumer about the Holland Cornerstone Drop-In Center. The consumer could not use a nicotine inhaler inside. Also, about being charged \$5 to be picked up from the hospital and given a ride home. There was also a complaint the Director was monitoring phone calls. Kelly will be meeting with the director on these matters. The committee did not think using a nicotine inhaler was a smoking product. Because it is prescribed it should be considered medical.

C. Recipient Rights Report

1. CMH Monthly Report -Briana reported that in January 2008 that fourteen complaints were open and nine were closed. Three hundred Incident reports were received by the Recipient Rights Office in January 2008. Fifteen second opinions were

requested; eleven completed, one approved, one denied, five withdrew request, and there were four no-show/no return call. There were two sentinel events and both were significant medication errors.

2. CAC – By Laws – The committee read them and did not make any changes. Patti would check on members who have not been attending.
3. Policy Review – Deferred to March 10, 2008 meeting.

IV. New Business

1. CMH – Plans – Signature on plans that have not been written
Mary Moore met with the committee to discuss what the process is currently. The committee after discussing the process did not see any problems as CMH would be sending the plan to the consumers within the 15 days allowed.

V. Next Meeting

Monday, March 10, 2008
1:00 p.m. - 3:00 p.m.
A Building, Board Room

Respectfully submitted:
Patti Lowman