

Approved Minutes
Community Mental Health of Ottawa - Consumer Advisory Committee
Building A-1 – Board Room
Monday, October 13, 2008
1:00-3:00 p.m.

Members Present: Kristi Nale, San-Dee Stradley, Lucile Van Koevering, James Veling, Elizabeth Motman, Stephanie Karr

Board Member: Bekki Gretzner - absent

Staff Present: Patti Lowman, Gentry Mohr, Kelly Sall, Briana Fowler

I. Review/Approve Agenda

- A. The proposed agenda was approved.

II. Review/Approve Minutes

- A. The minutes from the meeting on September 8, 2008 were approved.

III. Reports

- A. Contract Management – Deferred to November 10, 2008 meeting.

- B. State Performance Data – Deferred to November 10, 2008 meeting.

- C. Respite Satisfaction Survey – Deferred to November 10, 2008 meeting.

- D. Consumer Comments –

- Kelly informed the committee that the majority of comments were positive. She explained that on 6/5/08 there was a comment about tardiness with appointments. There is no policy and she has referred this to Jane Longstreet via the Clinical Practices Group.
- Kelly gave to the committee a letter she received from Tom Genson, Library Director and asked for the committee for their suggestions to address the issue. The issue is that when consumers are visiting they sometimes need help. The committee all agreed that using the police would not be appropriate for this situation. They also felt adding more staff and having one of each gender may help this problem. Kelly will let the committee know after discussing the letter with Mr. Genson.

C. Recipient Rights Report

1. Briana deferred the September Rights Report November 10, 2008 meeting.
2. DCH – O.R. R. Review – Gentry informed the committee that the Recipient Rights office received a perfect score in the review.
3. Nominations were made – James Veling and Stefanie Karr.

IV. New Business

A. CMHOC Board Minutes – Board minutes from July 28, 2008 and August 25, 2008 were attached.

B. Old Business – Not Applicable

V. Public Comment:

A. There was no public comment.

VI. Next Meeting

Monday November 10, 2008

1:00 p.m. - 3:00 p.m.

A Building, Board Room

Respectfully submitted:

Patti Lowman