Agenda

Community Mental Health of Ottawa - Consumer Advisory Committee

12265 James Street, Holland, Michigan 49424

Building A-1- Board Room

Monday, May 12, 2008

- I. Review/Approve Agenda
- II. Public Comment
- III. Review/Approve Minutes:
 - A. April 14, 2008 (Attachment A)
- IV. Reports
 - A. Contract Management Kathy
 - 1. Provider Report Card (Attachment B)
 - 2. Quarterly Site Visit Report
 - B. Consumer Comments Kelly
 - 1. Consumer Services Kelly will be on vacation She will update the committee at the June meeting.
 - C. Recipient Rights
 - 1. CMH Monthly Report Briana
 - 2. Policies Review Briana & Gentry
 - 3. CAC QI Report
 - D. MI & DD Satisfaction Survey Tracy (Attachment C)
- V. New Business
 - A. CMHOC Board Minutes (Attachment D)
 - B. Old Business
- VI. Public Comment
- VII. Next Meeting:

June 9, 2008

1:00 p.m. - 3:00 p.m.

Board Room

Distribute to Members: Rick Hunter, Kristi Nale, Elizabeth Motman, Stephanie Karr,

San-Dee Stradley, Lucile Van Koevering, James Veling,

Distribute to Staff: Kathy Coffey, Michael Brashears, Greg Hofman, Gentry Mohr, Mary

Moore, Kelly Sall, Briana Fowler, Tracy Taylor, Patti Lowman

Distribute to Guests: Deb VerHoef (Mo. 3, 6, 9, 12)

Distribute to Board Members: Rebecca Gretzner