Agenda

Community Mental Health of Ottawa – Consumer Advisory Committee

12265 James Street, Holland, Michigan 49424

Building A-1- Board Room

Monday, October 13, 2008

- I. Review/Approve Agenda
- II. Public Comment
- III. Review/Approve Minutes:
 - A. September 8, 2008 (Attachment A)
- IV. Reports
 - A. Contract Management Kathy
 - 1. Provider Report Card
 - 2. Quarterly Site Visit Report (July September)
 - B. State Performance Data Tracy
 - C. Respite Satisfaction Survey Tracy
 - D. Consumer Comments Kelly
 - 1. Consumer Services Kelly (Attachment B)
 - E. Recipient Rights
 - 1. CMH Monthly Report Briana
 - 2. RR Education
 - 3. DCH -O.R.R. Review
 - 4. Nominations for Chair & Vice Chair (to be done on the even number of years)
- V. New Business
 - A. CMHOC Board Minutes (Attachment D)
 - B. Old Business
 - 1. Policy Review
 - 2. Review Quality Indicators
 - 3. Nominations for chair and vice chair
- VI. Public Comment

VII. Next Meeting:

November 10, 2008 1:00 p.m. - 3:00 p.m.

Board Room

Distribute to Members: Kristi Nale, Elizabeth Motman, Stephanie Karr,

San-Dee Stradley, Lucile Van Koevering, James Veling,

Distribute to Staff: Kathy Coffey, Michael Brashears, Greg Hofman, Gentry Mohr, Mary

Moore, Kelly Sall, Briana Fowler, Tracy Taylor, Patti Lowman

Distribute to Guests: Deb VerHoef (Mo. 3, 6, 9, 12)

Distribute to Board Members: Rebecca Gretzner