

Agenda
Community Mental Health of Ottawa – Consumer Advisory Committee
12265 James Street, Holland, Michigan 49424
Building A-1- Board Room
Monday, November 10, 2008

I. Review/Approve Agenda

II. Public Comment

III. Review/Approve Minutes:

A. October 13, 2008 (Attachment A)

IV. Reports

A. Contract Management - Kathy

1. Provider Report Card
2. Quarterly Site Visit Report (July – September)

B. State Performance Data - Tracy

C. Respite Satisfaction Survey – Tracy - C

D. Consumer Comments – Kelly

1. Consumer Services – Kelly – (Attachment D)

E. Recipient Rights

1. CMH - Monthly Report – Briana
2. RR – Education
4. Elections for Chair & Vice Chair – (to be done on the even number of years)
5. Review WRAP – Stephanie Karr

V. New Business

A. CMHOC Board Minutes – (Attachment E)

B. Old Business

1. Review Quality Indicators
2. Elections for chair and vice chair

VI. Public Comment

VII. Next Meeting:

December 8, 2008
1:00 p.m. - 3:00 p.m.
Board Room

Distribute to Members: Kristi Nale, Elizabeth Motman, Stephanie Karr,
San-Dee Stradley, Lucile Van Koevering, James Veling,

Distribute to Staff: Kathy Coffey, Michael Brashears, Greg Hofman, Gentry Mohr, Mary Moore, Kelly Sall, Briana Fowler, Tracy Taylor, Patti Lowman

Distribute to Guests: Deb VerHoef (Mo. 3, 6, 9, 12)

Distribute to Board Members: Rebecca Gretzner