

Agenda
Community Mental Health of Ottawa – Consumer Advisory Committee
12265 James Street, Holland, Michigan 49424
Building A-1- Board Room
Monday, December 8, 2008

I. Review/Approve Agenda

II. Public Comment

III. Review/Approve Minutes:

A. November 10, 2008

IV. Reports

A. Contract Management - Kathy

1. Provider Report Card

B. State Performance Data – Greg

3-31-2008

6-30-2008

C. Respite Satisfaction Survey – Greg

D. Consumer Comments – Kelly

1. Consumer Services – Kelly

E. Recipient Rights

1. CMH - Monthly Report – Briana

2. HCH – Quarterly Report - Deb

2. RR – Annual Recipient Rights Report – Gentry & Briana

5. Review WRAP – Stephanie Karr – Deferred to January 12, 2009

V. New Business

A. CMHOC Board Minutes

B. Old Business

1. Review Quality Indicators – Deferred to January 12, 2009

VI. Public Comment

VII. Next Meeting:

January 12, 2009

1:00 p.m. - 3:00 p.m.

Board Room

Distribute to Members: Kristi Nale, Elizabeth Motman, Stephanie Karr,
San-Dee Stradley, Lucile Van Koevering, James Veling,

Distribute to Staff: Kathy Coffey, Michael Brashears, Greg Hofman, Gentry Mohr,
Kelly Sall, Briana Fowler, Patti Lowman

Distribute to Guests: Deb VerHoef (Mo. 3, 6, 9, 12)

Distribute to Board Members: Rebecca Gretzner