# **Approved Minutes**

# Community Mental Health of Ottawa County Program Planning & Quality Improvement Committee

CMH Board Room 12265 James Street, Holland, Michigan 49424 Monday, May 5, 2008 3:30 p.m.

**PRESENT:** Rita Bird, Richard Kanten and Rosa Nino

**ABSENT:** Keith Van Zoeren, Rebecca Gretzner

**STAFF:** Michael Brashears, Jennifer Luzum, Greg Hofman, Rick Hunter, Kathy Coffey,

Kelly Sall, Albert Doorn

### CALL TO ORDER

Ms. Bird called the May 5, 2008 Program Planning and Quality Improvement Committee meeting to order at 3:27 p.m.

# **CMHOC MISSION AND VISION STATEMENTS**

Ms. Bird noted the mission and vision statement.

# APPROVAL OF MINUTES

CMH PPQI 08-016 To approve the minutes of the April 14, 2008 Program Planning & Quality

Improvement Committee meeting.

Moved by: Kanten Support: Nino

**MOTION CARRIED** 

### APPROVAL OF AGENDA

CMH PPQI 08-017 To approve the agenda for the May 5, 2008 Program Planning & Quality

Improvement Committee meeting.

Moved by: Nino Support: Kanten

**MOTION CARRIED** 

## REVIEW OF SERVICE CONTRACTS

CMH PPQI 08-018 To forward the May 2008 service contracts as presented to the Board of

Directors for approval.

Moved by: Kanten Support: Nino

MOTION CARRIED

In response to Ms. Bird's questions regarding the contracts, Ms. Coffey provided information pertaining to rates and contract provider performance indicators.

#### **COMMENTS**

Mr. Hofman provided information related to on going clinical meetings with the contract providers in regards to information on requirements on credentials, licensing, interns and quarterly reporting to CMH.

# **QUALITY IMPROVEMENT**

# **FY 2007/2008 Performance Indicators** – Greg Hofman

Mr. Hofman presented the Performance Indicators for the first quarter of the fiscal year. In response to questions, Mr. Hofman reviewed the State standards and percentages on each indicator and how the indicators are tracked.

### **NEW BUSINESS**

#### **ACT Plan of Correction**

Dr. Brashears reviewed the State evaluation of the ACT Program and outlined the Plan of Correction. Dr. Brashears noted the importance of this review and the critical issues that are being addressed.

# **COMMENTS**

Ms. Bird stated Michele Bueck, R.N., the new Board member, will be joining this committee.

Ms. Bird requested changes to the current agenda. The committee has three charges: Programs, Planning and Quality Improvement. Future agendas items, after reviewing contracts, will be one of these three categories.

Ms. Bird requested a future presentation with Max Transit regarding staff training on medical emergencies.

Ms. Kiernan commented on CMHOC'S plan for creating multidisciplinary teams, the low incidents of children with developmental disabilities being served, and consumers who are Medicaid eligible but not enrolled.

#### **ADJOURNMENT**

CMH PPQI 08-019 Motion: To adjourn the May 5, 2008 Program Planning & Quality

Improvement Committee meeting.

Motion: Kanten Support: Nino

**MOTION CARRIED** 

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Ms. Bird adjourned the May 5, 2008 PPOI meeting at 5:10 p.m.

Rita Bird, Chair