

Agenda  
**Community Mental Health of Ottawa County  
Program Planning & Quality Improvement Committee**  
CMH Board Room  
12265 James Street, Holland, Michigan 49424  
Monday, June 2, 2008            3:30 p.m.

1. Call to Order – Chairperson
2. CMHOC Mission Statement
  - ***Vision:*** *Community Mental Health of Ottawa County strives to enhance quality-of-life for all residents.*
  
  - ***Mission Statement:*** *Community Mental Health of Ottawa County partners with people with mental illness and developmental disabilities and the broader community to improve lives and be a premier mental health agency in Michigan*
3. Approval of Minutes  
***Suggested Motion:*** To approve the minutes of the May 5, 2008 Committee meeting.
4. Approval of Agenda  
***Suggested Motion:*** To approve the agenda for the June 2, 2008 Committee meeting
5. Review of Service Contracts  
***Suggested Motion:*** To forward the May service contracts as presented to the Board of Directors for approval.
6. Program  
**Update on ACT Team** – Michael Brashears  
  
**Update on Clubhouse Services** – Michael Brashears
7. Planning  
**Report CMS Rule Changes** – Michael Brashears  
  
**Report on Status of Transportation Committee** – Michael Brashears
8. Quality Improvement  
**Performance Improvement Plan** – Greg Hofman  
  
**“Referrals” vs. “Denials”** – Greg Hofman  
  
**Staff Training/Protocol for Medical Emergencies** – Michael Brashears
9. New Business  
**Suggestions for July 7, 2008 Committee Meeting** – Rita Bird
10. Old Business
11. Comments
12. Adjournment