

Agenda
**Community Mental Health of Ottawa County
Program Planning & Quality Improvement Committee**
CMH Board Room
12265 James Street, Holland, Michigan 49424
Monday, July 21, 2008 3:30 p.m.

1. Call to Order – Chairperson
2. CMHOC Mission Statement
Mission Statement: Community Mental Health of Ottawa County partners with people with mental illness and developmental disabilities and the broader community to improve lives and be a premier mental health agency in Michigan
3. Approval of Minutes
Suggested Motion: To approve the minutes of the June 2, 2008 Committee meeting.
4. Approval of Agenda
Suggested Motion: To approve the agenda for the July 21, 2008 Committee meeting
5. Review of Service Contracts (*Attachment A*)
Suggested Motion: To forward the July service contracts as presented to the Board of Directors for approval.
6. Program
7. Planning
Approach to CMS Habilitative Service Changes Discussion – Rita Bird

Strategy for Legislative Intervention – Rita Bird
8. Quality Improvement
“Referrals” vs. “Denials” – Greg Hofman

Follow-up on Contractual Providers with Performance Indicator Concerns – Greg Hofman
9. **DD Satisfaction Surveys** – Greg Hofman (*Attachments B and C*)
10. Old Business
11. New Business
New Positions: ACT Mental Health Clinicians (2), Mental Health Services Supervisor – Michael Brashears

Board/Executive Director’s Role in Creating New Positions vs. Filling Vacant Positions – Michael Brashears

CMHOC Systems Look Review/Annual Report – Michael Brashears

Discussion: Committee Meeting its Defined Roles and Responsibilities – Rita Bird
12. Comments
13. Adjournment