

Agenda
**Community Mental Health of Ottawa County
Program Planning & Quality Improvement Committee**
CMH Board Room
12265 James Street, Holland, Michigan 49424
Monday, September 8, 2008 3:30 p.m.

1. Call to Order – Chairperson
 2. CMHOC Mission Statement
Mission Statement: Community Mental Health of Ottawa County partners with people with mental illness and developmental disabilities and the broader community to improve lives and be a premier mental health agency in Michigan
 3. Approval of Minutes
Suggested Motion: To approve the minutes of the August 11, 2008 Committee meeting.
 4. Approval of Agenda
Suggested Motion: To approve the agenda for the September 8, 2008 Committee meeting
 5. Review of Service Contracts (*Attachment A*)
Suggested Motion: To forward the September service contracts as presented to the Board of Directors for approval.
 6. Program
 7. Planning
 8. Quality Improvement
Survey results on "Safety" and Reformat of Questions – Greg Hofman
 9. Old Business
CLS - Explanation of Services – Betty O'Rourke

Committee Roles and Responsibilities – Rita Bird
 10. New Business
Transition planning for OAC Consumers - Betty O'Rourke

Meeting with Congressmen Hoekstra - Michael Brashears

October Meeting - Conflict with State Conference - Rita Bird
 11. Comments
 12. Adjournment
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